

The Ohio State University Comprehensive Cancer Center –  
Arthur G. James Cancer Hospital and Richard J. Solove Research Institute

# James Nursing Annual Report

FY 2021

The James



THE OHIO STATE UNIVERSITY  
WEXNER MEDICAL CENTER





## Mission. Vision. Values.

### James Nursing Mission

To provide personalized, compassionate, relationship-based nursing care to our patients and their families across the continuum of care.

### James Nursing Vision

To be world-class leaders in oncology nursing through excellence in patient care, education, evidence-based practice and nursing research.

### Values Statement

Our James Nursing **WE CARE** values encompass all that we do.

**World Class:** We are committed to being world-class cancer nursing leaders.

**Empowered:** We recognize the need to empower our patients, their families, our communities and ourselves with knowledge.

**Compassionate:** We are compassionate and caring toward our patients, their families, our peers, our communities and ourselves.

**Accountable:** We are accountable to our patients, their families, our peers, our communities and ourselves.

**Respectful:** We value diversity and respect the dignity of all people.

**Expert:** We strive for excellence and expertise in all that we do.





Many of us had hoped the burden of the pandemic would diminish in fiscal year 2021 (FY21), but instead we continued to face the cumulative challenges with resolve, resilience and teamwork. I want to recognize how The Ohio State University Comprehensive Cancer Center – Arthur G. James Cancer Hospital and Richard J. Solove Research Institute (OSUCCC – James) nurses continue to show their commitment, compassion and energy toward putting patients first.

Relationship-based care has been integral to the successes and challenges of FY21. We applied our nursing principles and professional practice model to ensure the continuing exemplary care of our oncology patients. We focused on supporting the psyche and spirit of ourselves and our peers while continuing work to provide exceptional patient care. We collaborated with nursing colleagues across the health system to ensure the necessary processes were in place to deal with any situation or challenge.

While this past year continued to bring extraordinary trials, it also brought multiple successes. James Nursing continued to support the Magnet4Europe Initiative, and we received recognitions from Press Ganey, the March of Dimes and the Oncology Nursing Society.

Also in FY21, we welcomed 57 nurse residents; 34 clinical nurses and 12 PCRM's received clinical ladder promotions; 46 advanced practice professionals participated in the clinical advancement program; and 54 of our nursing staff members earned academic degrees.

I again thank you for your dedication, compassion and perseverance. I hope you feel pride in and ownership of our many accolades and achievements this past year. Together we can instill hope looking forward while embracing the ongoing empathy and sacrifices demonstrated by our staff. You continue to model the joy of being a James nurse to our new team members. James nurses exemplify our mission, vision and values, and I feel privileged to lead such an outstanding group of professionals.

Kris M. Kipp, MSN, RN

Executive Director of Clinical Services and Chief Nursing Officer  
The Ohio State University Comprehensive Cancer Center –  
Arthur G. James Cancer Hospital and Richard J. Solove Research Institute



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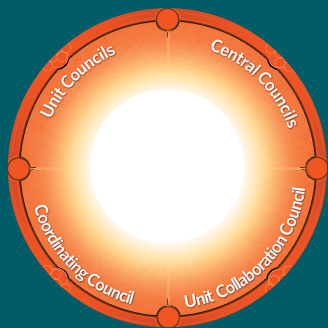
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# LEADERSHIP AND GOVERNANCE

The OSUCCC – James Shared Governance model is the foundational platform that supports decision-making by nurses. Decisions made closest to the point-of-care delivery will result in positive patient, staff and system outcomes.



## FY21 Central Council Highlights

Our nursing governance model is implemented in part through hospitalwide central councils. Each council is a decision-making body with specific authority and responsibilities. Each council consists of nurses, administrators and other individuals necessary for the functioning of the council.

### Unit Collaboration Council (UCC)

*Co-chairs: Cassidy Redding, BSN, RN, RN-BC, staff nurse, 12 James, and Molly Myers, BS, BSN, RN-BC, clinic nurse, HTC*

- Provided quarterly professional development activities, including guest presentations by Colleen O’Leary, DNP, RN, AOCNS, EBP-CH and EBP: QI submission tool; Lindsay Popa, MPA, and Kathy Burns, MS, APRN-CNS, AGCNS-BC: PolicyTech; Kirsten Roblee, BSN, RN, OCN: pain management assessment; and Kathy Burns, MS, APRN-CNS, AGCNS-BC: evidence-based practice activity.
- Provided a group community service opportunity for council during the holiday season and Valentine’s Day, to send cards and/or gift cards to help brighten someone’s day at a local extended care facility and to military veterans.
  - Dedication to nursing-sensitive indicators: Unit council chairs presented their respective unit accountability plans monthly. The ACNOs, directors, managers and assistant nurse managers were invited to join the monthly meetings.



### Innovation and Research Council (IRC)

*Co-chairs: Lynn Weatherby, BSN, RN, OCN, clinic nurse, SSCBC GynOnc, and Amoreena Pauley, BSN, RN, CBCN, clinic nurse, SSCBC SurgOnc (not pictured)*

- 2021 Virtual Research and Innovation Day event hosted 212 nurses from The James and The Ohio State University Wexner Medical Center, as well as 26 non-Ohio State attendees. The event was successful, and the virtual format provided inspiration for next year’s event.
- James Nursing Grand Rounds Presentation, “Innovation at the James,” was made by Christy Eastep, MHA, BSN, RN; Deborah Both, BSN, RN; and IRC members Amanda Haney, APRN-CNP, and Morgan Riese, MHI, BSN, RN, OCN.
- Inspired nurses to participate in research and innovation through facilitating guest speakers from The Ohio State University Master of Healthcare Innovation Program, providing quarterly individual research and innovation highlights, and connecting clinical nurses with the innovation process.



### Development and Recognition Council (DRC)

*Co-chairs: Haley Kreider, BSN, RN, OCN, clinic nurse, Ambulatory JCRU, and Shavonda Neal, MS, RN, OCN, nurse manager, 5 James Infusion*

- Hosted annual James Excellence Awards in a new virtual format. The honorees were able to have family, friends and peers join virtually for their celebrations.
- Facilitated and awarded the James Compassionate Care awards, presented quarterly to recognize staff who carry out the James Nursing mission in significant ways that impact the patients and their families, colleagues and the community.
- Changing gears from an open house to small group presentation, DRC members rounded on each unit to educate staff on professional development, scholarships, EBP and certification, and to celebrate staff on accomplishments throughout the year such as graduation and certifications.
- Facilitated and awarded the James Nursing Scholarship, Phyllis Kaldor ONS Scholarship and the Patricia A. DiNunzio Memorial Scholarship.





**Patient Care Council (PCC)**

*Co-chairs: Marna Johanson, BSN, RN, HNB-BC, staff nurse, 21 James, and Charity Cordes, BSN, RN-BC, staff nurse, ASU/PACU*

- Reviewed and disseminated updates of these policies: Enteral Tubes, Chemotherapy Administration, Restraints and Seclusion, Environmental Infection Prevention, CLABSI CPG Review, Pain Management (Nursing), Nursing Documentation, Domestic Violence, Victim of Violent Crimes and Abuse, Neglect or Exploitation.
- PCC members serve as primary data collectors for the quarterly Skin Prevalence Survey in collaboration with the wound ostomy nursing team. PCC chairs are involved in the quarterly review of processes and results.
- The council reviewed PTT & Heparin Drip and Insulin Drip order sets and provided recommendations.



**James Nursing Leadership Forum (JNLF)**

*Co-chairs: Andrea Bales, MSN, RN, CNL, OCN, nurse manager, BSH Infusion, and Emily Rush, MHA, BSN, RN, OCN, nurse manager, Magnet Program*

- Members were provided time to round on their unit or with a team as a built-in aspect of the monthly leadership meeting.
- Targeted well-being and resilience in addition to professional development. The mental health clinical nurse specialists split the leaders into small groups for reflection and claiming resilience activities.
- Leaders who attended the evidence-based practice immersion shared updates from their group projects.
- Facilitated a virtual visit with author and leadership expert Cy Wakeman with a focus to emerge evolved rather than traumatized from the experience of the past year and ready to lead through to our new reality.



**2021-2023 James Nursing Strategic Plan based in collaboration, optimism and evidence-based practice (EBP)**

The James Nursing Professional Practice Model, which guides our nursing practice, served as the foundation for the development of 2021-2023 James Nursing Strategic Plan. This plan, which consists of six goals and supporting strategies, is in alignment with the strategic plans of The James, The Ohio State University Wexner Medical Center and The Ohio State University.

Goal and strategy writing was a collaborative effort of James nurses in all roles. The strategies were defined to aid in the achievement of the plan goals, with champions identified to lead this work. Goals and strategies were crafted to support the relationship-based care tenets of patients, families, staff and community and their intersections with the pandemic, anti-racism and inclusion initiatives and overall well-being of staff.

Strategy champions met quarterly through FY21 to update each other on progress, completions, obstacles and best practices. The groups continue to connect with similar EBP work in the organization, involving shared governance, as well as support professional development opportunities by recruiting new strategy workgroup members and sharing updates with the organization.

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***Goals and strategies were crafted to support the relationship-based care tenets of patients, families, staff and community and their intersections with the pandemic, anti-racism and inclusion initiatives and overall well-being of staff.***

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## PATIENT CARE

The stethoscope and cancer ribbon represent a unique blend of clinical expertise, critical thinking skills and disease-specific knowledge, as well as interpersonal effectiveness and holistic care of mind, body and spirit. James nurses establish a therapeutic relationship with the patient and family, and partner with them to develop an individualized plan of care.





Unwavering commitment to exemplary patient care

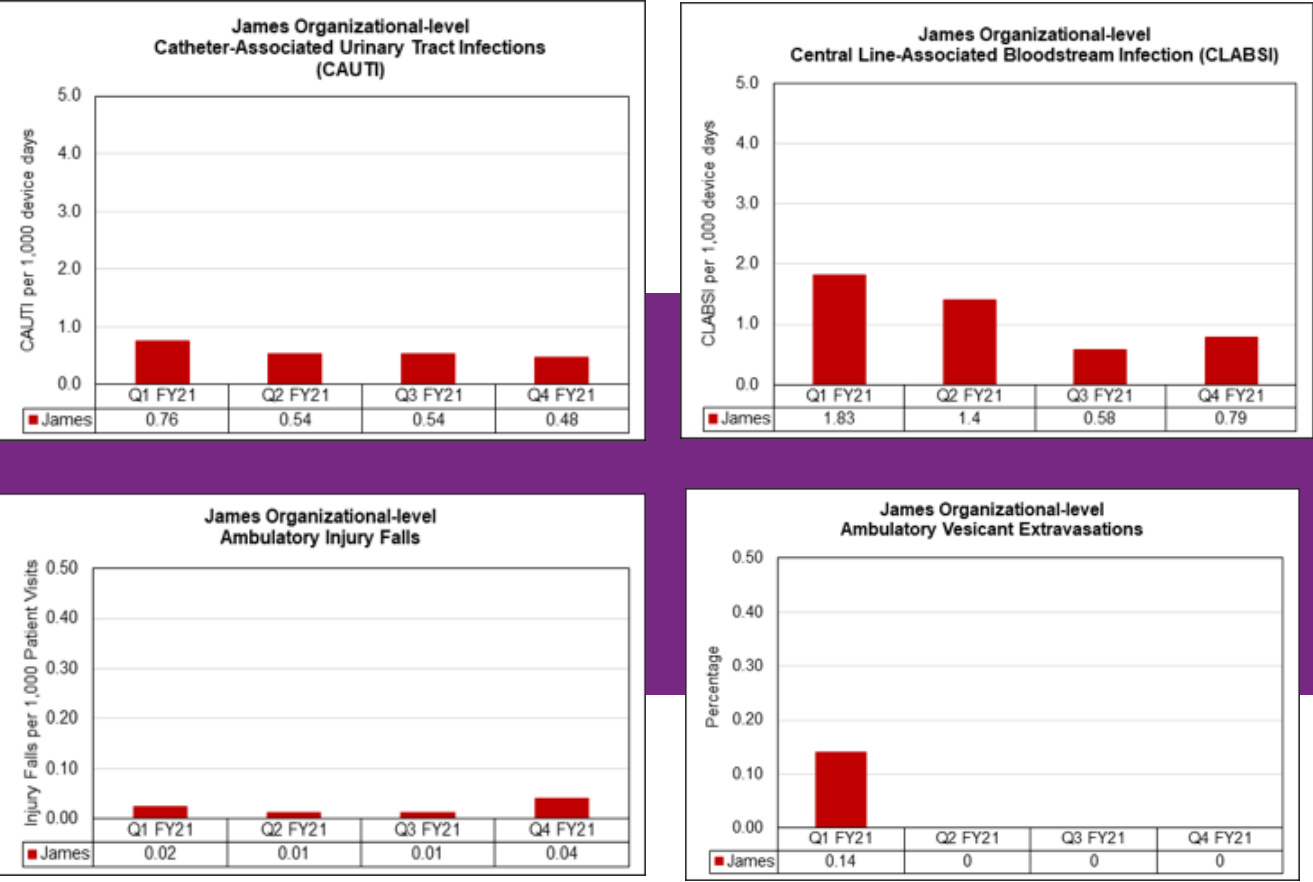
Practice review

At The James, we are committed to providing top-tier quality of care and patient safety. In January 2021, nurse managers, directors, clinical nurse specialists, advanced practice providers, quality nurses, associate chief nursing officers and the chief nursing officer implemented a new process for open dialogue and collaboration. The weekly practice review meeting provides a venue to detect processes, actions, errors or omissions in care that can be influenced through change management to eliminate or reduce the likelihood of repeating. Attendees are responsible for disseminating trends and outcomes to their units. A projected outcome of this new practice review process is to increase shared learning about similar events in different areas and determine common solutions across the organization.

Nurse-sensitive clinical indicator data

Quality and patient safety are the systematic driving forces for nursing, and we believe it’s the responsibility of professional nurses to deliver care based on the best available evidence. The nurse leadership team endorses the need for nurses to be able to access, evaluate, integrate and use the best available evidence to improve patient care practices and outcomes. As the following data demonstrate, our nurses provide high-quality care in a practice environment that positively influences patient outcomes and safety.

Inpatient nurse-sensitive clinical indicator data



Team Nursing supports mission through pandemic

The Team Nursing Model initiative was consistent with The James’ mission statement “to eradicate cancer from individuals’ lives by creating knowledge and integrating ground-breaking research with excellence in education and patient-centered care.”

The COVID-19 pandemic has had profound effects on the operations of the organization and health system. The James collaborated with Ohio State University Hospital to send all COVID-19-positive patients (cancer and non-cancer) to University Hospital, while The James would provide care to COVID-19 negative (cancer and non-cancer) patients.

The Team Nursing Model was an initiative adopted as an alternative to Primary Nursing to best support patient-centered and accessible care to our patients with cancer and the broader community during the COVID-19 pandemic. Nursing leaders collaborated with educators, process engineers and bedside nurses to design a Team Nursing Model for the organization. Together, James nurses tackled the challenges of capacity and staffing brought about by the pandemic. Staff members from 23 outpatient, inpatient medical/surgical, progressive care, operating room and intensive care units participated in Team Nursing. Future organizational emergency planning and preparation includes the Team Nursing Model as an integral part of patient-centered care.

The COVID-19 vaccine arrives

The FDA issued an Emergency Use Authorization for two COVID-19 vaccines to begin the largest mass vaccination in U.S. history to reduce the spread of the virus and eventually end the pandemic. We had prepared for this moment for months, and on Dec. 14, 2020, began administering the first vaccinations to staff. James nurses seized the opportunity to protect their patients, colleagues, self and community by receiving the vaccine. In the following months, nursing staff supported massive efforts to vaccinate members of the community by working countless hours to administer vaccines at the Schottenstein Center.







## DEVELOPMENT and RECOGNITION

The scroll and laurel wreath signify that achievement and scholarship are closely intertwined with service and honor. The community of nursing embraces a commitment to lifelong learning to support growth and succession planning across the career life cycle of our staff we serve.



National, state and regional recognitions

March of Dimes Nurse of the Year Awards

The Ohio Nurse of the Year Awards program, sponsored by the March of Dimes, honors nursing excellence and achievements in 25 categories, including research, education, quality patient care, innovation and leadership. The March of Dimes selected 125 finalists from 40 facilities across Ohio and invited them to attend a virtual award ceremony in December 2020 when the award recipients were announced.

Three extraordinary James nurses were among those selected and honored at the ceremony:



**Michele Weber, DNP, APRN-CNS**, critical care clinical nurse specialist, Clinical Education & Development Award recipient



**Heather O’Neal, BSN, RN, OCN**, staff nurse, JCRU, Patient Care Award finalist



**Erin Bender, MS, BSN, RN, NEA-BC**, nurse manager, 16 James, Leadership Award finalist

Cancer program nurses recognized by Columbus Chapter of the Oncology Nursing Society 2020 Awards

The Columbus Chapter of the Oncology Nursing Society (CCONS) promotes the outstanding work of its members through annual CCONS Awards.



**Kris Mathey, MS, APRN-CNP, AOCNP**, received the 2020 Mentorship Award, which recognizes a current CCONS member for significant contributions in professional leadership at local, regional and national levels. Kris was nominated based on her extraordinary mentorship and professional development support of James advanced practice providers.



**Timiya Nolan, PhD, APRN-CNP, ANP-BC**, was awarded the 2020 Rookie of the Year, which recognizes a current CCONS member who’s made a professional contribution to the chapter during their first or second year as a member. Timiya was nominated because of her work with the Community Outreach and Engagement Committee and securing an Oncology Nursing Foundation Cancer Public Education grant for CCONS.

Press Ganey extends its recognition of The James Patient Experience excellence

2020 marked the fifth consecutive year The James has received the Press Ganey Guardian of Excellence Award, which recognizes top-performing health care organizations that have achieved the 95th percentile or above for performance in patient experience. The award honors organizations that consistently sustained performance in the top 5% of all Press Ganey clients for each reporting period over a year.

The James also received the Press Ganey Pinnacle of Excellence Award for the second year in a row. This honor goes to the top-three performing organizations in each award category over three years — in this case, recognizing The James for consistently high levels of excellence in patient experience.



Internal recognitions

Excellence Awards

Individuals providing and supporting outstanding patient care and service should be encouraged, recognized and applauded. The prestigious Excellence Awards acknowledge overall excellence and achievement of quality patient care and service through the Clinical Excellence Award, Excellence in Service Award, Excellence in Leadership Award and the Physician Champion of Nursing Award. The award recipients were honored at individual unit/department celebrations during Oncology Nursing Month in May.

Clinical Excellence Award



**Amanda Dean, BSN, RN, CCRN, staff nurse, JM10**



**Stephanie Peterman, BSN, RN, clinical nurse, MM10**



**Amy Rettig, DNP, MALM, APRN-BC, mental health clinical nurse specialist**



**Lindsay Riggs, PT, DPT, physical therapist, Acute Care Rehabilitation**

Excellence in Leadership Award



**Mike Callahan, MBA, BSN, RN, NE-BC, director of Nursing**



**Sarah Coyan, manager, James Patient Access**



**Penny Moore, DNP, RN, OCN, NEA-BC, director of Nursing**



**Joel Phoenix, MS, BSN, RN, assistant nurse manager**

Excellence in Service Award



**Jillian Chiarito, patient access coordinator-lead**



**Julia Guyton, patient care associate, 16 James**

James Physician Champion of Nursing Award



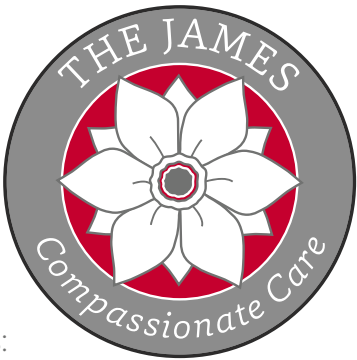
**Eric Elliott, DO, director of Interventional Radiology/Oncology**



Internal Recognitions (cont.)

James Compassionate Care Awards

The James Compassionate Care Awards recognize staff members from all roles for supporting the James Nursing Mission: to provide personalized, compassionate, relationship-based care to our patients and their families across the continuum of care. These 15 individuals and six teams were selected as recipients of James Compassionate Care Awards:



JCC Individual Award Recipients

- Kami Atiyeh**, BSN, RN, OCN, clinic nurse, 5 Infusion
- Hui-Zi Chen MD, PhD**, Medical Oncology
- Natalie Clemans**, BSN, RN, OCN, staff nurse, BMT
- Rochelle Crawford**, BSN, RN, staff nurse, JMICU
- Margaret Euler**, BSN, RN, CMS-RN, staff nurse, JCRU
- Travis Hoffman**, BSN, RN, OCN, clinic nurse, 5 Infusion
- Kathryn Knill**, DNP, RN, APRN-CNP, nurse practitioner, Hematology
- Joanna Newlin**, LISW, BMT
- Amy Purdy**, BSN, RN, CNOR, staff nurse, OR
- Kimberly Rellinger**, BSN, RN, PCRM
- Karla Richards**, RN, OCN, MM 11
- Rishabh Sethia, MD**, Otolaryngology
- Judy Sherer**, BSN, RN, OCN, clinic nurse, MM11
- Diane Speelman**, MSN, APRN-CNP, Medical Oncology
- Tiffany Wells**, BSN, RN, clinic nurse, MM8

JCC Team Award Recipients

- Acute Care Rehab Services**  
Lauren Kwiatkowski, OT, and Lindsay Riggs, PT, DPT
- James MICU Multidisciplinary Team**  
Erin Ballard, RRT; Sarah Cohen, MD; Katie Conrad, BSN, RN, OCN; Jessie Dykstra, BSN, RN; Darcie Jones, BSN, RN; Justin Kelly, MHI, BSN, RN; Cheryl Laidlaw, BSN, RN; Morgan Lemaster; Nicole Melchoirre, BSN, RN; and Kathy Perrine
- Perioperative Services**  
Jane Czekajewski, BSN, RN, CNOR; Kyler Dawson; Gurneet Gill; Doug Hardesty, MD; Bryan Hill, MD; Michelle Humeidan, MD, PhD; and Adam Kanoun
- Professional Practice and Center for Health Equity**  
Loletia Davis, MS, RN, ACCNS-AG, and Natalie Donnally, BS, ABTC, CCTC
- Outpatient Palliative Care**  
Nicole Shirilla, MD; Jill Rhoades, APRN-CNP; Holly Stage, RN; Justin Kullgren, RPh; Emily Hale, LISW; and Justin Gottuso
- SSCBC Medical Oncology and Infusion Team**  
Hannah Brenneman, BSN, RN; Lynne Brophy, MSN, RN-BC, APRN-CNS, AOCN; Maryam Lustberg, MD, MPH; Ann Oliva, MSN, APRN-CNP; Kathleen Ries, BSN, RN, OCN; Morgan Riese, MHI, BSN, RN, OCN

Publications

James nurses are encouraged to share their expertise, not only with their co-workers but with the broader nursing community. Below is a list of publications by James nurses with links to the article:

**Agne, J.L., Bertino, E.M., Grogan, M., Benedict, J., Janse, S., Naughton, M., Eastep, C., Callahan, M., and Presley, C.J.** (2021). Too many appointments: Assessing provider and nursing perception of barriers to referral for outpatient palliative care. *Palliative Medicine Reports*. 137-145. <http://doi.org/10.1089/pmr.2020.0114>

**Arthur, E., Worly, B., Carpenter, K., Postl, C., Rosko, A. Krok-Schoen, J., Quick, A., Jenkins, L.** (2021). Let's get it on: Addressing sex and intimacy in older cancer survivors. Published online ahead of print in *Journal of Geriatric Oncology*, 12(2), 312-315. <https://doi.org/10.1016/j.jgo.2020.08.003>

**Bruno, J., & Wolf-Erdlitz, A.** (2021). Implementation of risk model-related interventions to reduce inpatient oncology readmissions. *Collaborative Case Management*, 79, 5-11, from [https://issuu.com/collaborativecasemanagement/docs/ccm\\_issue\\_79\\_may\\_2021\\_040821\\_sp?fr=sYjhjYzM2MDExNTA](https://issuu.com/collaborativecasemanagement/docs/ccm_issue_79_may_2021_040821_sp?fr=sYjhjYzM2MDExNTA)

**Blackburn, L., Hill, C., Lindsey, A.L., Sinnott, L.T., Thompson, K., & Quick, A.** (2021). Effect of foot reflexology and aromatherapy on anxiety and pain during brachytherapy for cervical cancer. *Oncology Nursing Forum*, 48(3), 265–276. <https://doi.org/10.1188/21.ONF.265-276>

**Chase, W., Zurmehly, J., Amaya, M., & Browning, K.K.** (2020). Implementation of a smoking cessation e-learning education program for oncology clinic health care providers: Evaluation with implications for evidence-based practice. *WORLDviews™ on EVIDENCE-BASED NURSING*, 10.1111/wvn.12476. Advance online publication. <https://doi.org/10.1111/wvn.12476>

**O'Leary, C.** (2020). Use of exemplars: Identification of best practices in cancer prevention and screening. *Clinical Journal of Oncology Nursing*, 24(5), 45-48. <https://doi.org/10.1188/20.CJON.S2.45-48>

**Reeder, C., McClerking, C., King, T.S., Browning, K.** (2021). Improving bedside procedures through the implementation of case-based simulation and mastery learning for lumbar puncture training in novice advanced practice providers. *The Journal for Nurse Practitioners*. ISSN 1555-4155. <https://doi.org/10.1016/j.nurpra.2021.03.008>

**Rettig, A.E., Moore, K., Savona, E., & Scala, A.** (2021). Take-a-Break intervention: Improving oncology nurse wellness. *Clinical Journal of Oncology Nursing*, 25(2), 210–214. <https://doi.org/10.1188/21.CJON.210-214>



Presentations

Oncology Nursing Society Congress presentations

According to the Oncology Nursing Society (ONS), ONS Congress is the largest, most comprehensive oncology nursing conference in the country. The conference joins clinical knowledge, research, direct patient care and advocacy, resulting in innovation that can impact the future of cancer care. These James nurses presented their work at the annual conference at the end of April:

Author	Presentation Title
Sarah Bender, MS, MBA, APRN Shelly Brown, MS, APRN-CNS, AOCNS Michelle Orovets, BSN, RN, OCN Theresa Dean, BSN, RN	Improving Acute Leukemia Caregiver Education through a Caregiver Class
Colleen O’Leary, DNP, RN, AOCNS	Developing an Evidence-Based Infrastructure in a Large Academic Medical Center
Kathy Burns, MS, APRN-CNS, AGCNS-BC Shelly Brown MS, APRN-CNS, AOCNS	Disease Line Clinical Nurse Specialist: The Journey to Obtaining Disease-Specific Care Certification from The Joint Commission
Kathy Burns, MS, APRN-CNS, AGCNS-BC Gretchen McNally, PhD, ANP-BC, AOCNP	Implicit Bias Recognition and Training for Substance Use Disorder in Oncology
Colleen O’Leary, DNP, RN, AOCNS Lisa Blackburn, MS, APRN-CNS, AOCNS	Increasing Nurse Publication Through a Mentored New Author Class
Stephanie Dolan, MS, APRN-CNP	Extramammary Paget Disease-Detection, Treatment, Surveillance
Catherine Carson, MS, APRN-CNP Mike Berger, PharmD, BCOP Lynne Brophy, MSN, RN-BC, APRN-CNS, AOCN Andrea Bales, MS, RN, CNL, OCN Maryam Lustberg, MD, MPH	Supportive Care Pathway: Improving Sleep in Cancer Patients
Julie Ziemann, MS, APRN-CNP Emma Hoffman, MS, APRN-CNP Laura Quinter, MS, APRN-CNP Charles Vidourek, MS, RN, VA-BC Kellie Navigato, BSN, RN Andrea Bales, MS, RN, CNL, OCN Kim Catania, MS, RN, AOCN Lynne Brophy, MS, RN-BC, AOCN	Are Lymphedema Precautions After Breast Surgery Evidence-Based?

Author	Presentation Title
Sarah Bender, MS, MBA, APRN Claire McIntyre, DNP, RN, NEA-BC Courtney Flockerzie, MHI, BSN, RN, OCN Goldie Moritz, MHI, BSN, RN Mike Arruda, MHA, BSN, RN	Oncology Nursing During a Pandemic: A Team Approach
Lisa Parks, MS, APRN-CNP, ANP-BC Dorothy McDonald, MSN, RN, APRN-CNP	Improving Surgical Oncology Failure to Rescue in a Magnet Institution: Development of Post-Operative Bleeding Protocol in Surgical Oncology Patients
Loletia Davis, MSN, APRN-CNS, AACNS-AG Amy Lindsey, MS, APRN-CNS, PMHCNS, BC	Using Knowledge and Self-Awareness to Combat Racism

James nurses provide virtual presentation in Hamburg Germany

At the request of Patrick Focken (cand.), MSN, APN, CC, a critical care nurse at our Magnet4Europe twinning hospital Klinikum Bremerhaven-Reinkenheide (KBR), James nurses were asked to share their leadership and quality expertise with students at the University of Applied Science in Hamburg, Germany.

Kris Kipp, MSN, RN, executive director of Clinical Services and CNO for The James, began the presentation “International Healthcare: Clinical Quality” by providing a profile of our hospital and governance structure. Carol Colussi, MHA, BSN, RN, NEA-BC, director of Hospital Quality and Patient Safety and director of Nursing Quality, discussed the process used by The James Quality, Patient Safety and Reliability Committee to establish annual goals with measurable outcomes. Michelle Kuhn, BS, BSN, RN, OCN, manager of Nursing Quality and Patient Safety, spoke to nursing-sensitive indicators, our process for providing James nurses with data and empowering them to initiate evidence-based interventions to improve patient outcomes.



Kris Kipp, MSN, RN  
Executive Director  
Clinical Services and  
CNO, The James



Carol Colussi, MHA,  
BSN, RN, NEA-BC  
Director, Hospital Quality  
and Patient Safety



Michelle Kuhn, BS, BSN,  
RN, OCN  
Manager, Nursing Quality  
and Patient Safety



James nurses present at National Summit on Promoting Well-Being and Resilience in Healthcare Professionals

This biennial summit hosted by The Ohio State University colleges of Dentistry, Medicine, Nursing, Optometry, Pharmacy, Public Health, Social Work and Veterinary Medicine; The Ohio State University Wexner Medical Center; and the National Academy of Medicine’s Action Collaborative on Clinician Well-Being and Resilience offered thought-provoking content from renowned national experts and wellness and resilience skills-building workshops. These nurses presented at the summit:

James Nurse	Presentation Title
Kathryn Knill, DNP, RN, APRN-CNP	Taking a Moment: Evaluating Perceptions of Burnout & Well-Being in Bone Marrow Transplant Nurses Using a Mindfulness Smart-Phone App
Diana McMahon, DNP, RN, OCN	Investing in Relationships to Build a Culture of Well-Being
Amy Rettig, DNP, MALM, APRN-BC, CBCN	Resilience in a Nurse Residency Program Team Relationships & Wellness: Claiming Resilience



**James nurse shares expertise through Oncology Nursing Society podcast**

**Kris Mathey, MS, APRN-CNP, AOCNP**, gastrointestinal medical oncology nurse practitioner and member of the Columbus Chapter of the Oncology Nursing Society (ONS), joined Stephanie Jardine, BSN, RN, oncology clinical specialist at ONS, in April 2021 to discuss the diagnosis, treatment and nursing management of patients with metastatic colorectal cancer. Pfizer provided support for this podcast episode through an educational grant. ONS’s Oncology Nursing Podcast features weekly episodes with subject matter experts from all facets of oncology care.

11th annual Advanced Practice Provider Conference succeeds virtually

The virtual Advanced Practice Provider Conference was well attended, with 576 participating in the day-and-a-half September 2020 event. Keynote speakers and session presenters from across the Ohio State Wexner Medical Center addressed strategies, advancements and critical issues in health care along with current guidelines in health management and the latest in professional development.

Advanced practice provider conference speakers

Michele Balas, PhD, RN  
Patricia Little, APRN-CNP  
Sheila Mapes, APRN-CNP  
Alexa Murray, APRN-CNP  
Lisa Parks, APRN-CNP  
Shalanda Perkins, DNP, MSN-Ed, RN  
Candy Rinehart, DNP, APRN

Robin Rosselet, APRN-CNP  
Amy Schueler, APRN-CNP  
Brian Sprang, APRN-CNP  
Kimberly-Ann Shipp, APRN-CNP  
Kimberly Tartt, DNP, APRN-CNP  
Alice Teall, APRN-CNP  
Michele Weber, APRN-CNS

Phyllis Kaldor ONS Congress Scholarship facilitates conference attendance

ONS Congress is the Oncology Nursing Society’s annual conference where attendees can learn the latest developments in oncology nursing through sessions led by acclaimed nursing professionals. ONS Congress brings together clinical knowledge, research, direct patient care and advocacy resulting in innovation that can impact the future of cancer care. The Phyllis Kaldor ONS Congress Scholarship was designed to support James nurses to attend this inspirational conference.

The Development and Recognition Council selected Kylie Spieles, MSN, RN, OCN; Kathryn Bowman, BSN, RN; and Catherine Carson, APRN-CNP, to receive scholarships to attend the virtual conference, held in April 2021.

Academic Achievements

Supporting academic achievement through financial assistance

James nursing staff are encouraged to pursue higher education and supported to achieve professional educational goals. Financial assistance, in addition to The Ohio State University Tuition Assistance Program, include The James Nursing Scholarship Fund, Patricia A. DiNunzio Memorial Scholarship and Capital University Tuition Vouchers.

James nursing scholarship recipients

Established to encourage and provide support for James staff enrolled in academic nursing education programs, James Nursing Scholarships are awarded annually through coordination of the Development and Recognition Council. This year’s winners are:

**Peggy Campbell**, BSN, RN, CPAN, CAPA, staff nurse, James ASU  
**Francesca Collins**, patient care associate, Ambulatory JCRU  
**Heather Demyan**, BSN, RN, CCRN, staff nurse, JMICU  
**Nicole Fisher**, BSN, RN, staff nurse, BMT  
**Michelle Kuhn**, BSN, RN, OCN, senior quality manager  
**Amber Kurzen**, BSN, RN, OCN, staff nurse, MM11  
**Christina McIntyre**, BSN, RN, OCN, staff nurse, 17 James

**Mathew Recker**, BSN, RN, CPAN, staff nurse, James ASU  
**Kirsten Roblee**, BSN, RN, OCN, assistant nurse manager, 15 James  
**Brandy Smith**, RN, staff nurse, 19 James  
**Adrienne Stanley**, BSN, RNC, staff nurse, James ASU  
**Meredith Stautberg**, patient care associate, 15 James  
**Jessi Thomas**, BSN, RN, CCRN, staff nurse, JSNICU  
**Amy Tootle**, MSN, RN, nurse manager, BMT  
**Kelsie Ulliman**, BSN, RN, staff nurse, BMT  
**Amy Watercutter**, BSN, RN, staff nurse, James PACU



Patricia A. DiNunzio Memorial  
Scholarship Recipient

This scholarship is awarded annually to an outstanding James nursing staff member who cares for patients with cancer and is dedicated to cancer advocacy and family-centered principles. Recipients are selected by the DiNunzio family, in collaboration with the Development and Recognition Council.

The 2021 Patricia A. DiNunzio Memorial Scholarship was awarded to **Lindsay Riley**, BSN, RN, staff nurse, JSNICU.

Capital Tuition Waiver Program  
Recipients

This program supports the ongoing educational development of James nursing staff enrolled in a nursing program at Capital University. This year’s recipients were:

- Kaarli Cain**, patient care associate, 21 James
- Bailey Myers**, patient care associate, JMICU
- Rachel Scheitlin**, BSN, RN, staff nurse, JMICU
- Maricela Segura**, patient care associate, Radiation Oncology

Scholastic Class of 2020-2021

*Congratulations to these staff for successfully achieving their academic goals:*

Sharleen Aliff, MHI	Nikki Ford, MSN	Victoria Piurowski, MSN
Bryce Amos, MSN	Rupa Ghosh-Berkebile, DNP	Kaamilya Reddens, DNP
Bree Anderson, BSN	Katie Goode, MSN	Jessica Riley, MHI
Shelly Beaty, MSN	Crystal Goods, MSN	Samantha Rodgers, BSN
Kellie Berry, MSN	Melissa Groves, MSN	Michelle Ross, DNP
Jennifer Bowen, MSN	Julia Guyton, BSN	Andrew Rowland, MSN
Christina Bowens, MSN	Mohamad Hasson, AD	Scott Rowley, DNP
Cole Briggs, MHI	Baily Hoeflick, BS	Tyra Schlabach, DNP
Jennifer Bruno, MSN	Shanay Humphries, MSN	Adam Schmidt, BSN
Megan Carpenter, BSN	Morgan Hunter, MSN	Zach Schmidt, MSN
Jordan Clark, MSN	Kelsey Inbody, BSN	Andrea Scurria, DNP
Jo Clarke, DNP	Shelby Johnson, MSN	NJ Speece, MSN
Christina Clay, MSN	Victoria Krogg, DNP	Sarah Susi, DNP
Jennifer Conley, MHA	Penny Moore, DNP	Shannon Thompson, DNP
Hayden Craycraft, BSN	Temidayo Oni, BSN	Cosette Tolley, MSN
Elyse Fairand, MSN	Shelly Pabst, MSN	Alana Wagner, MSN
Olivia Fenster, BSN	Michelle Perchinske, MSN	Angela Wilson-Vanmeter, DNP
Sarah Ferrin, MSN	Emily Pham, BSN	Kalina Yutzy, BSN

Specialty certification and academic education

*James nurses embrace a commitment to lifelong learning. The James nursing organizational goal is to maintain a certification rate of at least 64% and a BSN rate of at least 94%.*

All James Nurses

- 64%** of eligible nurses maintain a specialty nursing certification
- 95%** have a baccalaureate degree or higher in nursing

Staff/Clinic Nurses

- 52%** of eligible nurses maintain a specialty nursing certification
- 93%** have a baccalaureate degree or higher in nursing

Nursing Leadership

- 67%** of eligible nursing directors and managers maintain a specialty nursing certification
- 100%** of nursing directors and managers have a graduate degree or higher in nursing

Oncology Nursing Society Membership Scholarship Recipient:

This scholarship was designed by the Development and Recognition Council to promote involvement in professional nursing organizations. This year’s recipient is Jason Williams, BSN, RN, OCN, staff nurse, CTU.



Welcome James Nurse Residents

The James Nurse Residency Program enables new graduate nurses to gain confidence while learning the skills and concepts necessary to assume the responsibilities of the professional nurse. All new graduate nurses start their nursing career at The James through The James Nurse Residency Program, where they gain valuable nursing skills while specializing in oncology. These 57 nurses successfully graduated from the James Nurse Residency Program:

- Kaleigh Abbott, BSN, RN, 12 James

Christie Alloto, BSN, RN, 12 James

Brittany Arnold (Evans), BSN, RN, 17 James

Ryan Bartels, BSN, RN, 14 James

Matt Bergman, AD,RN, 17 James

Monica Billings, BSN, RN, 20 James

Olivia Canter, BSN, RN, 19 James

Caitlin Clancy, BSN, RN, 18 James

Samantha Collins, BSN, RN, 12 James

Zachary Cushing, BSN, RN, 18 James

Kristen Deal, BSN, RN, 18 James

Hunter DeWeese, BSN, RN, ED-Onc Pod

Courtney Diaz, BSN, RN, 17 James

Kelsie Farmer, BSN, RN, 19 James

Olivia Fenster (Damante), AD, RN, 15 E James

Katherine Fetter, BSN, RN, 21 James

Joseph Fickes, BSN, RN, 19 James

Madeline Fickes, BSN, RN, 17 James

Jordan Freed, BSN, RN, JCRU

Danielle Herman, BSN, RN, 14 James

Alexandra Horgan, BSN, RN, 18 James

Stephanie Hubbard, BSN, RN, JMICU

Jordan Hux, BSN, RN, 17 James

Devonna Huynh, BSN, RN, 19 James

Alyssa Ideis, BSN, RN, James JSNICU

Haley Judson, BSN, RN, JCRU

Kaylee Kendall, BSN, RN, 15 E James

Justine Ketterer, BSN, RN, 12 James

Lina Kurdi, BSN, RN, 12 James

Breann Lobdell, BSN, RN, 14 James
- Amber Maag, AD, RN, 15E James

Dakota Maple, BSN, RN, JSNICU

April Marcum, BSN, RN, 19 James

Mary McCormick, BSN, RN, 18 James

Aaron Meadows, AD-Grad Entry, RN, 16 James

Rikki Michenna, BSN, RN, 18 James

Frances Mullenix, BSN, RN, James JSNICU

Justice Ogg, BSN, RN, 19 James

Kaitlyn Oliver, BSN, RN, 21 James

Suad Osman, BSN, RN, 21 James

Navik Patel, BSN, RN, 17 James

Lauren Patneau, BSN, RN, 17 James

Gabriella Perez, BSN, RN, 19 James

Miranda Prayso, BSN, RN, 18 James

Kim Ritter (Kantner), AD, RN, 21 James

Andrew Rowland, AD-Grad Entry, RN, 20 James

Bianca Ruiz, AD, RN, 17 James

Grant Schneider, BSN, RN, 12 James

Chloe Spigos, BSN, RN, 12 James

Katherine Ta-McIntyre, AD-Grad Entry, RN, Mill Run

Tara Timsina, ADN, RN, 12 James

Shelby Ulery, BSN, RN, 20 James

Eileen Van Vorst, BSN, RN, PACU

Alec Veikley, BSN, RN, 12 James

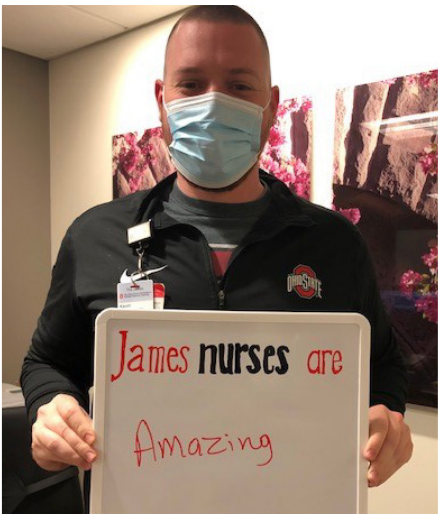
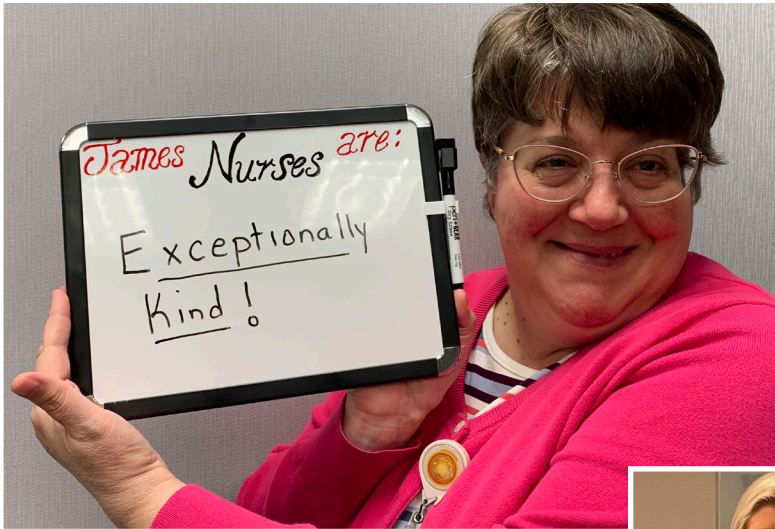
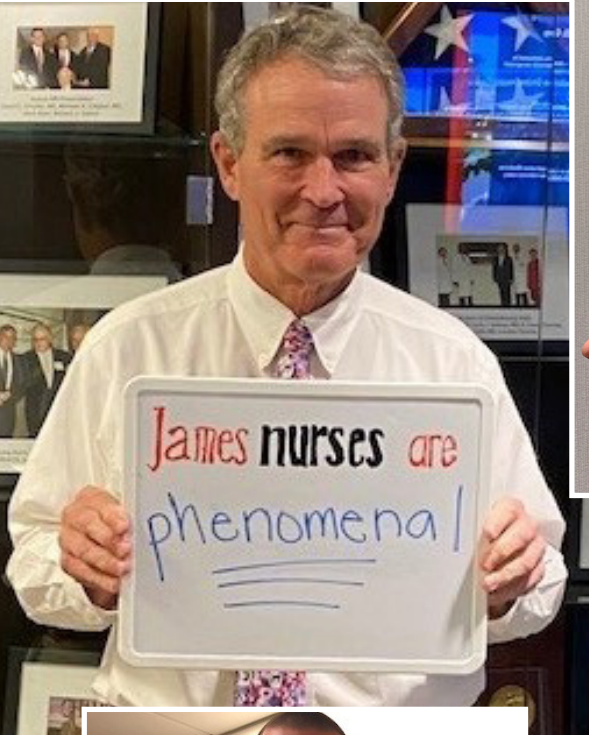
Brynn Vinicky, BSN, RN, 14 James

Shannon Warren (Taley), BSN, RN, ED-Onc Pod

Kun (Lawrence) Yang, BSN, RN, JSNICU

James nurses celebrated throughout Nurses Week and Oncology Nursing Month

Leadership rounding took place at all James locations throughout May in celebration of Nurses Week and Oncology Nurses Month. Leaders took time on inpatient and outpatient units to celebrate the dedication and excellent care provided to patients by James nurses. Snacks were provided as nurse managers, directors and associate chief nursing officers spent time connecting with frontline staff. Weekend workers received a special treat of Buckeye Donuts. Staff and clinic RNs contributed to unit-specific relationship-based care initiatives and celebrations and participated in the numerous activities offered throughout the month.



Additional activities included:

- A daily trivia contest with prizes
- Special group seating at a Columbus Clippers game
- Free refreshments at the Kona ice truck
- Unit/department lunches
- James Nurses Run for Hope Virtual 5K
- Special presentation, “James Nursing: A Year of Reflection,” with associate chief nursing officers Heidi Basinger and Michelle Ross
- Panera gift cards
- Virtual Blessing of the Hands by Pastoral Care



## Clinical Ladder Promotions

### Staff/Clinic Nurse Clinical Ladder Promotions

The purpose of the James Staff/Clinic Nurse Clinical Ladder Program is to promote professional nursing practice by recognizing and rewarding those experienced registered nurses who demonstrate personalized oncology nursing excellence using the James Professional Practice Model.

NAME	UNIT	LEVEL
Navdeep Banks	Morehouse Infusion	III
Erin Bennett	Hematology Transplant Clinic	III
Nicole Bortel	Hematology Transplant Clinic	IV
Lauren Campbell	19 James	III
Peggy Campbell	Ambulatory Surgical Unit	IV
Charity Cordes	Ambulatory Surgical Unit	III
Jordain Corner	5 James Infusion	III
Heather Demyan	Medical Intensive Care Unit	III
Jessica Doty	Interventional Radiology	IV
Paris Erskine	20 James	III
Elvia Gomez	Operating Room	III
Julia Hemleben	Apheresis	III
Charlotte Hollyfield	20 James	III
Christina Hunley	20 James	III
Ashley Jolly	14/15 West James	III
Elizabeth Kenworthy	Radiation Oncology	III
Melissa Markley	20 James	III
Kimberly Molter	5 James Solid Tumor	III
Taylor Mullin	Operating Room	III
Heather Niccum-Haag	Surgical Neurological Intensive Care Unit	III
Michelle Orovets	15 East James	III



NAME	UNIT	LEVEL
Ashley Rachid	JCRU Inpatient	III
Jessica Santer	12 James	III
Samantha Saraceni	15 East James	III
Katelyn Smith	Operating Room	III
Emily Snapp	Operating Room	IV
Meghan Stifel	21 James	III
Diana Sullivan	BSH 2 Thoracic Oncology	III
McKenna Theis	12 James	III
Joy Torres	Interventional Radiology	IV
Alana Wagner	16 James	III
Michelle Wells	James Diagnostic Clinic	IV
Laura Wentzel	SSCBC Surgical-Oncology	III
Maggie Williams	15 East James	III



## Clinical Ladder Promotions (cont.)

### Patient Care Resource Manager Clinical Ladder Promotions

The Patient Care Resource Manager (PCRM) Clinical Ladder was created to promote the professional development of James PCRM's. Those who volunteer to participate in the program must demonstrate advanced clinical knowledge and superior clinical judgment, which results in optimal clinical outcomes for patients and families and enhances the interdisciplinary team approach to health care.

NAME	SERVICE	LEVEL
Kathleen Bellamy, LISW, ACM	Inpatient Surgery	III
Jennifer Brunelle, BSN, RN, OCN	Inpatient Hematology	III
Jennifer Bruno, MSN, RN, ACM	Outpatient Lead	III
Erica Elliot, MSN, RN, CCM	Outpatient Medical Oncology	II
Sara Espich, BSN, RN, CCM	Outpatient Hematology	II
Erin Finocchi, MSN, RN, ACM	Inpatient Surgery	II
Kimberly Holt, BSN, RN, OCN	Outpatient Hematology	II
Catherine Kujala, BSN, RN	Inpatient Hematology	II
Erin McKee, MBA, BSN, RN	Inpatient Surgery	II
Laura Roberts, BSN, RN	Inpatient Hematology	II
Ashley Sica, MSN, RN, CNL	Outpatient Lead	II
Angela Wolf-Erdlitz, MS, RN	Inpatient Medical Oncology	III

### Advanced Practice Professionals Clinical Advancement Program

The Advanced Practice Professionals Clinical Advancement Program recognizes the experienced advanced practice provider (APP), including certified nurse practitioners and physician assistants, for advanced leadership and clinical practice. It's a voluntary program that promotes professional practice by rewarding experienced clinicians who excel in clinical practice, education, leadership, research, evidence-based practice and community service.

#### New Proficient

Jonathan Amico	Paul Clelan	Natalie McConaghy	Markisha Wilder
Kyle Bowman	Kimberly Frier	Scott Rowley	Abby WilliamsMichael
Catherine Carson	Ashima Goyal	Tyra Schlabach	Young Ye Zhou
Kevin Clear	Scott Lake	Huynh Webber	

#### Maintain Proficient

Nicole Allen-Payne	Rupa Ghosh-Berkebile	Caitlyn Hull	Dorothy McDonald
Ellen Diefenderfer	Abbey Hajjar	Kelly Keller	Kami Perdue
Stephanie Dolan	Amanda Haney	Kathryn Knill	Alicia Perkins
Sarah Everhart	Mendie Hritz	Nicole Kover	Deborah Russell
Alicia Finn		Michelle Lozano	Chad Walker

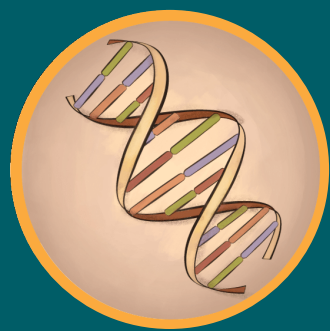
#### New Expert

Erin Jadallah	Cassie Walker	Lisa Ward	Julia Wetherhold
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#### Maintain Expert

Amanda Carraher	Thomas Lawson	Lisa Parks	Susan Yeager
Patrick Kearns	Gretchen McNally	Julie West	





# INNOVATION and RESEARCH

Our belief is that discovery supports evidence-based practice, fosters innovative patient care through research and promotes professional development.



Innovation and Research Day succeeds virtually

In May, the Innovation and Research Council (IRC) successfully hosted the annual IRC Day virtually. The online event attracted 212 James and UH nurses, as well as 26 non-Ohio State attendees from places including the University of South Florida, Duke University and the University of Nebraska. This year’s keynote speaker was Virginia Sun, PhD, RN, from the City of Hope, who spoke on “Developing and Sustaining a Nurse-Led Program of Research in Cancer Surgery and Survivorship.”

These James nurses gave dynamic presentations of current research, innovation and EBP projects:

- Elizabeth Arthur**, PhD, APRN-CNP, AOCNP
- Lisa Blackburn**, MS, APRN-CNS, AOCNS
- Shelly Brown**, MS, APRN-CNS, AOCN
- Loletia Davis**, MSN, APRN-CNS, ACCNS-AG
- Kathryn Knill**, DNP, RN, APRN-CNP
- Gretchen McNally**, PhD, RN, ANP-BC, AOCNP

James Nursing Research

James nurses are encouraged to generate new knowledge for practice through nursing research. This list of 29 current IRB-approved studies demonstrates our commitment to the advancement of nursing research:

James Nurse Primary Investigator or Co-Primary Investigator(s)	Research Study
Elizabeth Arthur, PhD, APRN-CNP, AOCNP	Older Cancer Survivors’ Assessment of the MyChart App to Optimize Behaviors and Outcomes
Elizabeth Arthur, PhD, APRN-CNP, AOCNP	Self-Efficacy and Sexual Wellbeing of Women Treated for Cancer: Data Repository
Elizabeth Arthur, PhD, APRN-CNP, AOCNP	Longitudinal Changes in Women’s Pelvic Health and Sexual Function After Pelvic Radiation
Elizabeth Arthur, PhD, APRN-CNP, AOCNP	Effects of Social Isolation on Depression and Mortality in Women With Cancer
Elizabeth Arthur, PhD, APRN-CNP, AOCNP	Counseling Intervention during Radiation Therapy for Women with Gynecologic Cancer

James Nurse Primary Investigator or Co-Primary Investigator(s)	Research Study
Elizabeth Arthur, PhD, APRN-CNP, AOCNP	Sex AND GendeR mInority cAncer (SANGRIA) Health Experiences: Study of chest/breast healthcare delivery
Elizabeth Arthur, PhD, APRN-CNP, AOCNP	Data Repository for Sex AND GendeR mInority cAncer (SANGRIA): Study of Healthcare Experiences and Outcomes
Lisa Blackburn, MS, APRN, CNS-BC, AOCNS	A Retrospective Analysis Evaluating Predictors of Delayed Autologous Stem Cell Transplant After Achieving First Remission in Multiple Myeloma
Shelly Brown, MS, APRN-CNS, OCN, AOCNS	The Effects of Bright White Light Therapy on Fatigue, Sleep, Distress, Depression and Anxiety in the Hospitalized Leukemia Patient
Kathryn Knill, DNP, RN, APRN-CNP	Evaluating the Effects of Mindfulness Using a Smart-Phone App on Well-Being and Turnover in Oncology Nurses
Diana McMahon, DNP, RN, OCN	US Clinician Wellbeing Study
Diana McMahon, DNP, RN, OCN; Amy Rettig, DNP, MALM, APRN-BC, CBCN; Miranda Osborne, MSN, RN, CEN	Satisfaction and Resilience in New Graduate Nurses
Gretchen McNally, PhD, ANP-BC, AOCNP	Evaluating Chemotherapy-Induced Peripheral Neuropathy (CIPN) Longitudinal Outcomes in Patients With Lymphoma Treated With CHOP±R or EPOCH±R: A Single Arm Prospective Study
Gretchen McNally, PhD, ANP-BC, AOCNP	Characteristics of Chemotherapy-Induced Peripheral Neuropathy in Hodgkin’s and Non-Hodgkin Lymphoma Patients Treated 2011-2018: Comparing HIV-Infected Patients With Non-HIV-Infected Patients
Gretchen McNally, PhD, ANP-BC, AOCNP; Robin Rosselet, DNP, RN, APRN-CNP, AOCN	Evaluating Substance and Opioid Use Disorder Experience and Knowledge Among Oncology Health Care Providers
Timiya Nolan, PhD, APRN-CNP, ANP-BC	Life after Breast Cancer: Stories from Young Black Women
Timiya Nolan, PhD, APRN-CNP, ANP-BC	K08 Piloting Y-AMBIENT: A Quality of Life Intervention for Young African American Breast Cancer Survivors in Treatment



James Nursing Research (cont.)

James Nurse Primary Investigator or Co-Primary Investigator(s)	Research Study
Timiya Nolan, PhD, APRN-CNP, ANP-BC	R03 Piloting Y-AMBIENT: A Quality of Life Intervention for Young African American Breast Cancer Survivors
Timiya Nolan, PhD, APRN-CNP, ANP-BC	Capturing African American Perspectives on Pandemics (CAAPP) Focus Groups
Timiya Nolan, PhD, APRN-CNP, ANP-BC	Capturing American Perspectives on Pandemics (CAPP)
Timiya Nolan, PhD, APRN-CNP, ANP-BC	Effects of Social Isolation on Depression and Mortality in Women With Cancer
Timiya Nolan, PhD, APRN-CNP, ANP-BC	Creating Healthier Communities through Meaningful Partnerships: A Model from the National African American Male Wellness Initiative – OSU Partnership
Timiya Nolan, PhD, APRN-CNP, ANP-BC	Acceptability and Usability of an Evidence-Based Program to Coach Newly Diagnosed Patients
Timiya Nolan, PhD, APRN-CNP, ANP-BC	Randomized Controlled Trial of Young, Empowered & Strong (YES), a Web-Based Patient-Reported Symptom Monitoring and Self-Management Portal for Adolescent and Young Adult Breast Cancer Survivors
Timiya Nolan, PhD, APRN-CNP, ANP-BC	Cooking Matters for Diabetes
Timiya Nolan, PhD, APRN-CNP, ANP-BC	Partners in Negating Statistics for Black Women’s Health: PINS for Black Women (Uplift Her)
Miranda Osborne, MSN, RN-BC, CEN; Amy Rettig, DNP, MALM, APRN-BC, CBCN	Resilience, Perceived Stress, and Compassion in Advanced Practice Provider Fellows
Amy Rettig, DNP, MALM, APRN-BC, CBCN	Describing Remembrance and Renewal
Amber Williams, MSN, RN, OCN; Amy Rettig, DNP, MALM, APRN-BC, CBCN; Corinna Strauss, BSN, RN, OCN; Julia Krock, BSN, RN, OCN; Jessica Dove, BSN, RN	Inhaled Essential Oil Effect on Common Quality of Life Concerns During Cancer Treatment

James Pelotonia Intramural Research Award



Elizabeth Arthur, PhD, APRN-CNP, and Daniel Spakowicz, PhD, MS, co-principal investigators, were selected as recipients of the Pelotonia Intramural Research Award. The goal of the research is Vaginal Microbiome as a Biomarker of Pelvic Health and Patient-Reported Outcomes in Women Receiving Pelvic Radiation. The two-year grant of \$176,053 comes from Pelotonia and various other funding sources. The rigorous review process included three focused study sections: basic, clinical/translational and population science. Of the 44 applications received, the best applications that met the strategic goals of the OSUCCC were selected for funding.

James nurse-scientist selected as 2021 Health Disparities Research Institute Scholar

Elizabeth Arthur, PhD, APRN-CNP, AOCNP, has been selected as a 2021 Health Disparities Research Institute Scholar. The Health Disparities Research Institute provides participants with a broad overview of the leading issues facing minority health and health disparities research and stimulates discussion of proposed research projects. Institute participants attend lectures, seminars, interactive sessions and small group discussions with leading scientists and NIH staff. According to Eliseo Pérez-Stable, MD, director of the National Institute on Minority Health and Health Disparities, Arthur was selected based on her interest in becoming a health disparities researcher and her accomplishments to date.

Evidence-Based Practice Immersion with The Fuld Institute

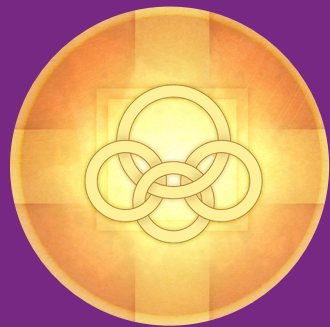
In early March 2021, the second cohort of 45 nursing leaders attended a five-day EBP immersion, facilitated by leaders from the Helene Fuld Health Trust National Institute for Evidence-Based Practice in Nursing and Healthcare through the Ohio State College of Nursing along with James EBP mentors. Seven EBP topics will be explored during the coming year:

- Onboarding of managers and assistant nurse managers
- Practice drift
- Active participation in virtual meetings
- Effects of virtual education on transition to practice
- Efficient ambulatory scheduling
- Interprofessional education
- Sitter use

On May 10, 2021, immersion participants from the first cohort held in March 2020 presented their evidence-based process and conclusions at the James Leadership EBP Presentations event, along with recommendations for translating the science into practice for these topics:

- CLABSI – oral care and education
- Patient throughput
- Communication in a large organization
- Peer-to-peer accountability
- Telephone triage
- Fatigue mitigation
- Falls prevention





# CENTRAL FOCUS

The four interlocking circles at the center of our professional practice model depict the relationships essential to Relationship-Based Care — a central focus on our relationship with the patient and family, knowing and caring for ourselves, collaboration with our colleagues and a strong commitment to the communities we serve.



## Volunteers make a difference at Friendship Missionary Baptist Church Global Church health and wellness event

Clinical nurse specialist Loletia Davis, MS, RN, ACCNS-AG, and outreach coordinator Natalie Donnally, BS, ABTC, CCTC, collaborated with Rev. Dr. Scottie Aaron of Friendship Missionary Baptist Church to address health care disparities in the underserved community in East Columbus. Additionally, Loletia and Natalie obtained event support/sponsorship from The James, OhioHealth, financial and insurance vendors, and local Black-owned businesses.

Knowing event success would largely depend on volunteer support, Loletia and Natalie recruited 148 volunteers comprising CNSs, staff nurses, advanced practice providers, physicians, social workers, PCAs, patient access coordinators and students from the College of Nursing and College of Medicine.

Throughout the day, this village of compassionate caregivers provided 21 mammograms, 54 COVID-19 vaccines, 30 biometric screenings and eight Pap smears. With volunteer guidance, attendees became established patients with primary care providers, pulmonary specialists, gastroenterology specialists, women’s health providers and urology specialists. These patients now have access to preventive health and continuum of care services. Additionally, five participants gained insurance coverage through one of the event sponsors. Possibly the most important outcome of the event was the respectful, caring, trusting relationships established within the East Columbus community.



Loletia Davis, left, stands with clinical nurse specialists Misty Lamphrect, Amy Lindsey, Shelly Brown, Lynne Brophy and Taletha Askew (front)



## James staff Light the Night and raise more than \$20,000 for the Leukemia & Lymphoma Society

The Leukemia & Lymphoma Society’s (LLS) Light the Night fundraising campaign brings light to the darkness of cancer by funding for lifesaving research and support for people battling cancer. Family, friends and co-workers gathered together in October to celebrate, honor or remember those touched by cancer.

The James Warriors team co-captains Ashley Jolly, BSN, RN, OCN, and Andrea Palka, BSN, RN, OCN, recruited more than 50 members, including staff, families and a few former patients.

Andrea explains, “Light the Night has served as a place for our team to reflect on the past year — grieve those we lost, celebrate our survivors and show our support to see an end to blood cancer.”

James staff formed and led individual unit/department sub-teams, including:

- ED Oncology Pod/Immediate Care Center — Megan Semans, MPAS, PA-C
- Hematology Transplant Clinic — Megan Martin, BSN, RN, OCN

- 5 Exam — Jordan Bittengle, BSN, RN, OCN, and Nikki Cortes, MS, CNL, RN, OCN
- Blood and Marrow Transplant Unit — Taylor McInturf, MPH, MSN, RN
- 15E James — Maggie Williams, BSN, RN
- 16 James — Emily Page, BSN, RN

The groups were inventive and determined, adapting to new ways of fundraising and celebrating due pandemic social distancing requirements. Funds were raised through a combination of COVID-19-safe bake sales, raffle baskets, T-shirt sales, a virtual trivia event and personal asks. Meeting their fundraising goal was a tremendous accomplishment for the team. With help from James nursing leadership, marketing and the LLS, The James Warriors held a 10-person ceremony with the traditional survivorship lanterns at Legacy Park to commemorate patients and their survivorship, while patients and staff looked on from The James.





### BMT staff nurse raises more than \$35,000 for Leukemia & Lymphoma Society

Losing a friend to acute lymphoblastic leukemia a decade ago motivated Kelsie Ulliman, BSN, RN, not only to become a nurse but also to join a 2021 Leukemia & Lymphoma Society philanthropic competition, in which she raised \$35,433 to support blood cancer research

### Skin cancer screening event checked 81 participants

The Martha Morehouse Cutaneous Oncology Clinic staff celebrated Skin Cancer Awareness month in May by hosting a free skin cancer screening event. Of the 81 participants screened, four were referred to a James oncologist for further evaluation. This is a true life-saving event!



On hand to help were Hanan Adem, PCA; Rachel Gourley, APRN-CNP; Heidi Basinger, MS, RN, NE-BC, ambulatory associate chief nursing officer; and Michelle Tornes, BSN, RN.

### James nurses volunteer at community outreach event

The James and The Ohio State University Wexner Medical Center co-sponsored a community outreach event in November 2020 at Friendship Missionary Baptist Church on the west side of Columbus to provide influenza vaccinations and mammograms. In addition, attendees received fresh fruit and vegetable boxes, soup and sandwiches and gift bags generously donated by the Mid-Ohio Food Collective, Friendship Missionary Baptist Church and Ohio State.



### May head and neck cancer screening event offered for free

The James' Head and Neck service line staff organized and operated a head and neck cancer screening event. Advanced practice providers and nurses worked alongside providers, speech and language therapists, patient care associates and dental assistants to support the screenings. Of the 61 participants who attended this free, onsite event, three received biopsies and six were referred for further care.





## PROFESSIONAL RELATIONSHIPS

The huddle depicts how team members with a shared goal gather together to strategize, support, motivate and celebrate progress. We partner with diverse members from all disciplines and departments to enhance safety, quality and service across the continuum of care.



## Magnet4Europe



The purpose of the Magnet4Europe Consortium is to determine if redesign of hospital work environments guided by ANCC Magnet Recognition Program principles is feasible, effective and sustainable in Europe in improving care quality and safety, patient satisfaction and workforce outcomes. More than 70 hospitals from Belgium, England, Germany, Ireland, Sweden and Norway are being supported by one-to-one twinning with an experienced Magnet-recognized hospital to promote capacity building through transfer of knowledge, skills, tools, technology and best practices.

The James is working with staff at Klinikum Bremerhaven-Reinkenheide (KBR), a 723-bed hospital located in the beautiful port city of Bremerhaven, Germany. Patrick Focken (cand.), MSN, APN, CC, intensive care staff nurse, serves as the project director for KBR. Chris Krall, MSN, RN, OCN, director of Magnet Recognition, serves as the project director for The James.

In October 2020, the twinning partners began meeting virtually to establish relationships and routines and gain an understanding of each other's culture. In December, weekly meetings were arranged to complete a gap analysis. Working together, we evaluated the status of 76 structures and processes necessary for establishing and maintaining a Magnet culture.

Discussion and concept clarification often led to the realization that KBR had many Magnet principles already in place. Completion of the tool enabled KBR leaders to identify strategic priorities to improve the hospital work environment. Workgroups led by KBR advanced practice nurses have been established to focus on each priority

## Health system anti-racism coalition formed

One of the medical center's anti-racism initiatives, the anti-racism coalition is made up of Ohio State faculty and staff from a variety of departments and units throughout the health system, including the colleges of Medicine and Nursing. The coalition was formed by James nurses seeking to actively participate in the anti-racism and social justice movement. The purposes of the coalition are to:

- Serve as a safe forum to freely express perceptions and responses to racism, social injustice and the Black Lives Matter movement.
- Support, collaborate and provide resources for the development of anti-racism and social justice/health equity initiatives throughout the medical center and health science colleges.
- Disseminate and discuss current events as well as programs and initiatives occurring on campus, the local community, nationally and globally.
- Interface with the campuswide anti-racism program planning committees and boards.

## Claiming resilience part of mental health CNS presence and support

Increasingly, meaningful dialogue among health care staff is recognized as a key factor in developing healthy teams and providing quality patient care. At The James, we've been providing Claiming Resilience (CR), intentional, facilitated conversations, since 2017. These gatherings have furthered our development in relationship-based care and the organization's mission, vision and values. In FY21, Claiming Resilience was hosted by mental health clinical nurse specialists Amy Lindsey, MS, APRN-CNS, PMHCNS-BC; Amy Rettig, DNP, MALM, APRN-BC, CBCN; and Ruth Frankenfield, MS, PMH APRN-CNS. In Claiming Resilience sessions, participants speak with intention, listen with attention and dialogue as teacher. The CR conversations have been especially impactful with nurse residents, clinical nurses and nursing leaders as they've navigated the challenges of the COVID-19 pandemic.



## U.S. Clinician Wellbeing Study underway

University of Pennsylvania's Center for Health Outcomes and Policy Research invited James faculty and staff to participate in the U.S. Clinician Wellbeing Study, the first large-scale evaluation in the United States of the mental health and well-being of hospital registered nurses, advanced practice providers and physicians. The online survey assessed the work environment, staffing, quality of care and patient safety assessments and clinician well-being, including engagement, burnout, work-life balance, depression, anxiety and sleep quality. Linda Aiken, PhD, RN, FAAN, FRCN, and Matthew McHugh, PhD, JD, MPH, RN, CRNP, FAAN, from the University of Pennsylvania, are the co-principal investigators of the study involving clinicians in 60+ Magnet hospitals.



# Interdisciplinary colleagues share their thoughts on James nurses





# James Nursing Philosophy



*As James Nurses, we believe that:*

## **Patients and families are at the center of our nursing care, and we**

- Partner with them to develop their individualized, holistic plan of care
- Provide support and guidance along the continuum of cancer prevention, treatment and survivorship
- Share information and knowledge, while encouraging them to embrace hope for the future

## **Professional relationships and healthy teamwork improve outcomes because they**

- Ensure safety, quality and service across the continuum of care
- Enhance trust, dignity, mutual respect and collaborative communication
- Incorporate innovative and evidence-based nursing care

## **Care of self meets the needs of patients and families because it enables us to**

- Create and preserve healthy personal boundaries
- Reconnect each day with our purpose and passion
- Maintain balance in the four quadrants of life – work, family, friends/colleagues and self

## **The communities we serve are enriched because we**

- Share knowledge and expertise of oncology nursing through professional and global networks
- Embrace a commitment to lifelong learning, which supports growth and succession planning across the career life cycle
- Give of our time, talents and resources locally, regionally and nationally





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The James



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