



The James



James Nursing Report

FY2022 and FY2023

The Ohio State University Comprehensive Cancer Center –
Arthur G. James Cancer Hospital and Richard J. Solove Research Institute

Mission. Vision. Values.

James Nursing Mission

To provide personalized, compassionate, relationship-based nursing care to our patients and their families across the continuum of care.

James Nursing Vision

To be world-class leaders in oncology nursing through excellence in patient care, education, evidence-based practice and nursing research.

Values Statement

Our James Nursing **WE CARE** values encompass all that we do.

World Class: We are committed to being world-class cancer nursing leaders.

Empowered: We recognize the need to empower our patients, their families, our communities and ourselves with knowledge.

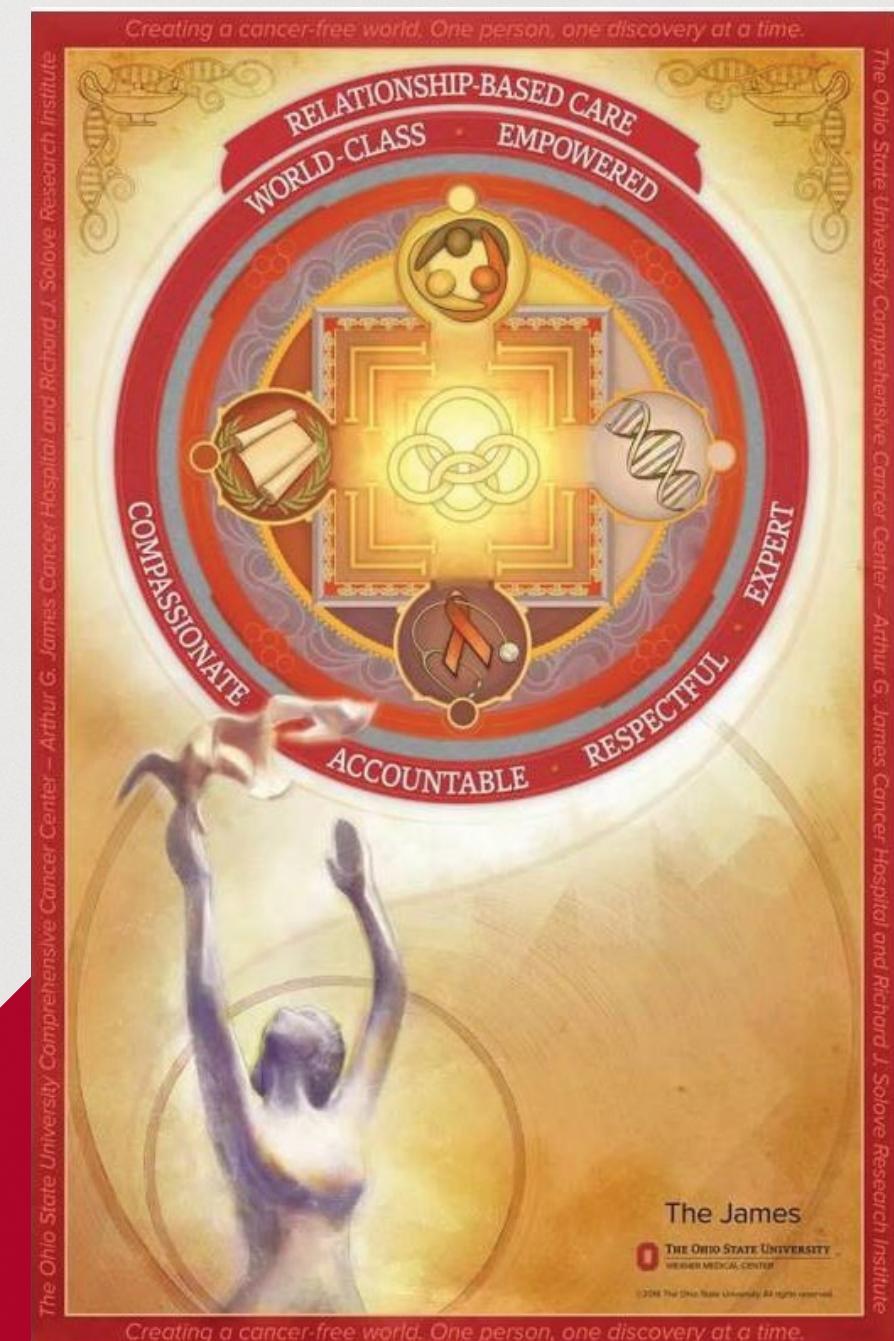
Compassionate: We are compassionate and caring toward our patients, their families, our peers, our communities and ourselves.

Accountable: We are accountable to our patients, their families, our peers, our communities and ourselves.

Respectful: We value diversity and respect the dignity of all people.

Expert: We strive for excellence and expertise in all that we do.

James Nursing Professional Practice Model





In my first year as chief nursing officer at The James, I am awestruck by the amazing care our nurses provide to every patient, every day of the year. I am also very impressed with our culture, which is deeply rooted in relationship-based care. In fact, relationship-based care is our firm anchor for patient care. Our resilient nurses display incredible dedication to our patients and colleagues despite national staffing challenges, fast-evolving protocols and supply shortages.

The crowning moment of the year came in November 2022, when we received our third Magnet® designation from the American Nurses Credentialing Center. This special recognition is truly a testament of The James nurses' steadfast delivery of high-quality patient care that's grounded in evidence-based practice, research and innovation. I want to express my gratitude to Kris Kipp, MSN, RN, executive director of Clinical Services at The James, for his exceptional leadership and unwavering support throughout the years, making this Magnet journey a resounding success. The entire James leadership team knows that the best and brightest nurses work here, and we're delighted that the top nursing surveyors in the nation have validated that for a third time.

There's so much to celebrate on our nursing teams that we can't possibly fit it all in one report. The stories you'll find in this collection were selected to represent our great body of work. I hope you enjoy reading about our nursing teams as much I enjoy working with them. It's a joy and a privilege to serve as the chief nursing officer.

Corrin Steinhauer, DNP, RN, NEA-BC
Chief Nursing Officer, Arthur G. James Cancer Hospital
and Richard J. Solove Research Institute

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James nurses are part of:

451,000+

Outpatient visits

13,000+

Inpatient admissions

11,000+

Surgeries

258,000+

Clinic visits

66,000+

Infusion visits

200+

Blood and marrow
transplants

40+

Chimeric antigen
receptor (CAR)
T-cell therapy

*Information current as of summer 2023

James nurses embrace a commitment to lifelong learning, and exceed the ANCC Magnet standards for specialty certification and Bachelor of Science in Nursing rates.

We continue to strive for excellence through professional development of all James nursing colleagues.

Below are our outstanding numbers through January 2023:

1,663

Number of James
nurses in all roles

1,080

Number of James
staff/clinic nurses

95.3%

of all James nurses have a BSN
or higher degree in nursing

93.2%

of James staff/clinic nurses
have a BSN or higher
degree in nursing

63.2%

of all eligible James
nurses maintain a
specialty certification

50.2%

of eligible James staff/clinic
nurses maintain a
specialty certification

The James is recognized with third Magnet® designation

On Nov. 18, 2022, The Ohio State University Comprehensive Cancer Center – Arthur G. James Cancer Hospital and Richard J. Solove Research Institute (OSUCCC – James) for the third time achieved Magnet Recognition® from the American Nurses Credentialing Center, a subsidiary of the American Nurses Association. Our renewed Magnet® status will extend for four years.



Magnet Recognition® is the highest and most prestigious distinction a health care organization can receive for high-quality patient care, nursing excellence and innovations in professional nursing practice. The OSUCCC – James was first recognized as a Magnet® organization in September 2013 and redesignated in March 2018.

In addition to the Magnet® designation, OSUCCC – James was awarded nine exemplars for our nursing care: the first three, which fall under the Magnet® model component of structural empowerment, were awarded for:

1. a **62.7% improvement in professional nursing certification**, surpassing our 51% improvement target
2. an **84% improvement in professional nursing certification** in the Ambulatory Surgery Unit
3. a **95.2% rate of nurses with a baccalaureate degree or higher**, exceeding the 80% target

The other six exemplars were under the Magnet® model component of exemplary

professional practice, or the nurse-sensitive clinical indicators. These are for outperforming the vendor's mean or national benchmark statistics for the majority of eight quarters in 100% of our applicable practice settings in the categories of:

- Falls with injury (ambulatory setting)
- Vesicant extravasation (ambulatory setting)
- Unit-level data for patient engagement
- Patient education
- Data for care coordination at the unit level
- Unit-level for careful listening



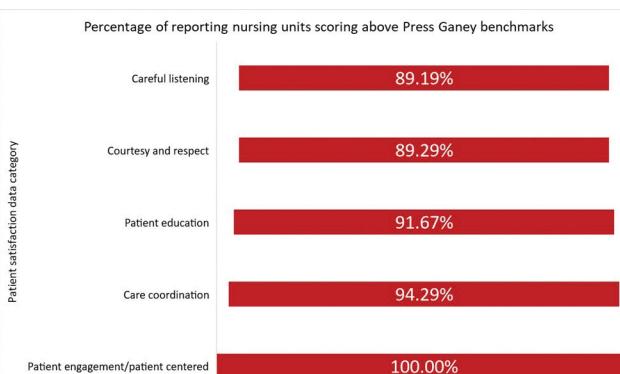


Patient Care

The stethoscope and cancer ribbon represent a unique blend of clinical expertise, critical thinking skills and disease-specific knowledge, as well as interpersonal effectiveness and holistic care of mind, body and spirit. James nurses establish a therapeutic relationship with the patient and family, and partner with them to develop an individualized plan of care.

Magnet exemplars recognize staff commitment to the patient and family experience

James nursing received commendations from the American Nurses Credentialing Center on outperforming unit-specific Press Ganey Patient Experience benchmark statistics for the majority of eight quarters (January 2020-December 2021) for questions in the following patient satisfaction data categories. We report two years of data to Magnet as part of the designation process to highlight our ongoing efforts to improve the patient and family experience.



Press Ganey® recognizes The James for sustained patient experience and satisfaction excellence

The James has earned three national awards for excellence in patient experience from Press Ganey, a health care performance-improvement organization that works with more than 41,000 health care facilities to improve the overall safety, quality and experience of care.

For the sixth consecutive year, The James has received a Press Ganey Guardian of Excellence Award® for Patient Experience for achieving and sustaining excellence in patient experience over a single year.

The James received its third straight Press Ganey Pinnacle of Excellence Award® for Patient Experience in Inpatient Care (with regard to the non-Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) sections of the inpatient survey) for maintaining consistently high levels of excellence over three consecutive years.

In addition, it has received its second straight Press Ganey Pinnacle of Excellence Award® for Patient Experience in HCAHPS for maintaining consistently high levels of excellence over three consecutive years.

Skin Prevalence Day Increases Frequency

Committed to excellence and enhancing safety and quality, The James increased the frequency of Skin Prevalence Rounds from quarterly to monthly, led by the Wound/Ostomy Team in partnership with the Patient Care Council. Once a month throughout the entire hospital, all patients' skin is assessed as well as subsequent evaluation of appropriate interventions to ensure we are providing the best possible skin interventions available to prevent skin breakdown. Increasing the frequency to monthly increases the vigilance on skin integrity by special teams and increases education in the moment through peer feedback.

Quality DMAIC Projects

At The James, we are committed to exemplary patient care and high-quality outcomes. DMAIC (Define, Measure, Analyze, Improve and Control) is a process improvement model with five phases. Six quality DMAIC projects were formed in December 2021. The topics ranged from catheter-associated urinary tract infections, inpatient and ambulatory falls, and C. diff, just to name a few. These teams were led by The James Operations Improvement Department in conjunction with key nursing leaders and other interdisciplinary departments. The DMAIC workgroups positively impacted patient outcomes and demonstrated dedication to our mission.

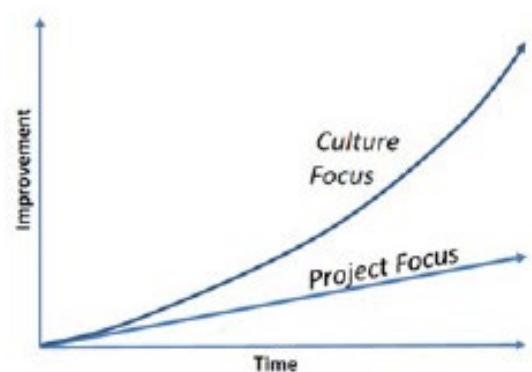
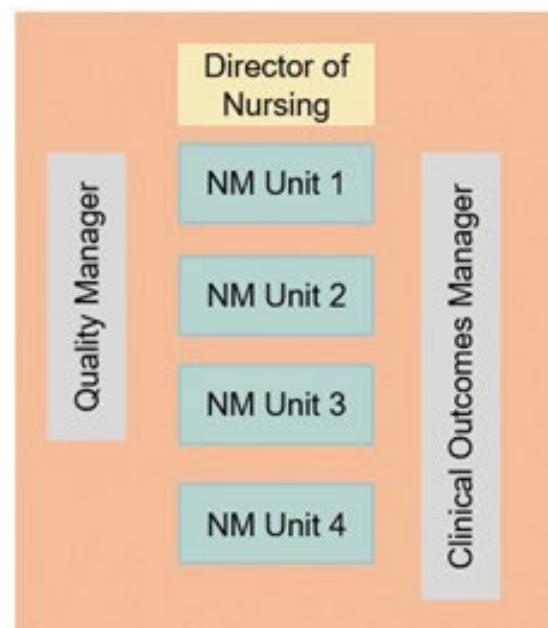
Leader Lean Six Sigma Training

Dedicated to creating a cancer-free world, one person, one discovery at a time, inpatient and ambulatory nursing leaders began Lean Six Sigma training in summer 2022 to broaden their knowledge and problem-solving skill sets. To date, four cohorts of leaders have achieved their yellow belt certification with three cohorts currently underway. Additionally, the green belt certification for director-level employees has begun, and they are working toward project completion and future certification.



Designing a Culture of Safety

James nursing leaders restructured the James Quality Department and created the Clinical Outcomes Department to enhance and support the culture of safety in February 2023. Moving from a project focus to a culture focus, these departments utilize PI tools such as Plan-Do-Study-Act, Just Do It, and Keep/Start/Stop to increase frontline engagement by focusing on where the work is being done. Unit-based performance plans are supported by the Quality Manager and the Clinical Outcomes Manager and align with patient safety goals. Key metrics are monitored, and the teams adjust in response to the metrics while being laser-focused on patient safety, patient satisfaction and employee engagement. The strategic alignment of these two departments offers the support and structure needed to support the culture of safety at The James.



Team Safety Huddles

Safety huddles are an evidence-based intervention for delivering safe patient care, increasing team communication and nurse retention. The start of shift safety huddles including a huddle board were implemented in the inpatient setting in 2023 with a partnership between nursing leadership, James Operations Improvement, Clinical Outcomes, unit nursing staff and facilities. Each team collaborated on unit-specific, real-time, need-to-know information to keep patients safe and identify at-risk patients. This forum allows for communication of policy changes and problem solving, and addresses unit-specific areas of focus. Each team started with a temporary board to allow for customization and feedback from the team and is progressing to a finalized product.



CLABSI DMAIC Workgroup Implements CHG Icon



The Central Line-associated Bloodstream Infection (CLABSI) DMAIC workgroup implemented a Chlorhexidine gluconate (CHG) treatment icon on the digital signage outside patient rooms in April 2023 to improve CLABSI rates by enhancing the interdisciplinary approach to CHG treatment compliance. Documentation in the medical record triggers the CHG icon on the digital signage to turn from red to green when a patient has received their CHG treatment for the day. The icon is a visual queue for all staff entering the room to ensure that quality patient care is provided with the goal of preventing infections. This intervention aligns with the commitment to providing safe, high-quality care to our patients.

Leadership and Governance

The OSUCCC – James Shared Governance model is the foundational platform that supports decision-making by nurses. Decisions made closest to the point-of-care delivery will result in positive patient, staff and system outcomes.



Central Council Highlights

Our nursing governance model is implemented in part through hospital-wide central councils. Each council is a decision-making body with specific authority and responsibilities. Each council consists of staff and clinic nurses, administrators and other individuals necessary for the council to function.



Unit Collaboration Council (UCC)

*Co-chairs: Cassidy Redding, BSN, RN, RN-BC, staff nurse, 12 James
Heather O'Neal, BSN, RN, OCN, staff nurse, critical care JCRU
Kim Orr, BSN, RN, OCN, staff nurse, 5 James Infusion (not pictured)*

Met goals to:

- Enhance the leadership skills of council members through quarterly professional development activities
- Provide a quarterly forum for interactions and visibility with senior-level leadership/management
- Provide one group community service opportunity for all UCC members to participate in
- Promote two UCC members in The James Nursing Clinical Ladder Program



Innovation and Research Council (IRC)

*Co-chairs: Amoreena Pauley, BSN, RN, clinic nurse, SSCBC SurgOnc (not pictured)
Justin Kelly, MHI, BSN, RN, CCRN, RHIA, staff nurse, JMICU
Lara Jaquemai, BSN, RN, CMSRN, OCN, staff nurse James PACU
Heather Niccum Haag, BSN, RN, CCRN, BSH Neuro-Oncology*

Met goals to:

- Disseminate James Nursing Research and Innovation Council activities and opportunities to internal and external audiences
- Engage and inspire James nurses to participate in research and innovation through education, marketing and mentoring
- Cultivate a council infrastructure that develops, facilitates, encourages and implements James Nursing Research and Innovation throughout the community of nursing



Development and Recognition Council (DRC)

*Co-chairs: Shavonda Neal, MS, RN, OCN, nurse manager, 5 James Infusion
Shelby Miller, MBA, BSN, RN, OCN, Staff Nurse, Critical Care JCRU
Karla Richards, RN, OCN, clinic nurse, Morehouse Infusion (not pictured)*

Met goals to:

- Utilize multimodal means of communication to increase James nursing staff participation in development and recognition activities/opportunities internally and externally
- Participate in one new community outreach activity by supporting Moms2B
- Conducted quarterly professional presentations for DRC members to disseminate and educate James nursing and staff



Patient Care Council (PCC)

Co-chairs: Charity Cordes, BSN, RN-BC, staff nurse, ASU/PACU

Rachel Scheitlin, BSN, RN, staff nurse, JMICU

Erin Bennett, MSN, RN, OCN, SNIV, clinic nurse, HTC (not pictured)

Met goals to:

- Facilitate and engage with staff for 5% reduction of inpatient falls based on benchmark data
- Create a central location where nurses can access symptom management information
- Ensure and confirm 90% of Patient Care Council members, nursing educators/staff development coordinators and clinical nurse specialists can express understanding of where to access symptom management information
- Ensure and confirm 80% of Patient Care Council Members, nursing educators/staff development coordinators and clinical nurse specialists can identify how to incorporate symptom management materials/resources into daily practice



James Nursing Leadership Forum (JNLF)

Co-chairs: Amy Tootle, MS, BSN, RN, nurse manager, BMT

Andrea Bales, MSN, RN, CNL, OCN, nurse manager, BSH Infusion

Bill Shingler, MSN, RN, NE-BC, LSSYB, nurse manager, BSH GU clinic (not pictured)

Met goals to:

- Continued discussions and focus on well-being and self-care
- Facilitated presentations on professional standards of practice, NGAA (Nursing Government Affairs Advocates) and health care economics/Government Affairs and the Buckeye Wellness Innovator Program
- Leaders who have attended evidence-based practice immersion shared their group project updates
- Results from 2022 Learning Needs Assessment discussed with JNLF members
- Viewed presentations to address needs of finance/budget and the Central Ohio Organization of Nurse Leaders
- Leaders who attended American Organization for Nursing Leadership and Magnet conferences shared their experiences and knowledge learned

The James Cancer Hospital and Solove Research Institute



Development and Recognition

The scroll and laurel wreath signify that achievement and scholarship are closely intertwined with service and honor. The community of nursing embraces a commitment to lifelong learning to support growth and succession planning across the career life cycle of our staff we serve.



Internal recognitions

2022 and 2023 Excellence Awards

Individuals providing and supporting outstanding patient care and service should be encouraged, recognized and applauded. The prestigious Excellence Awards acknowledge overall excellence and achievement of quality patient care and service through the Clinical Excellence Award, Excellence in Service Award, Excellence in Leadership Award and the Physician “Champion of Nursing” Award. The award recipients were honored at individual unit/department celebrations during Oncology Nursing Month in May 2022 and at an in-person event in June 2023.

2022

Clinical Excellence Award



Catherine Carson
MSN, APRN, AGNP-C,
nurse practitioner,
Breast Medical
Oncology



Melissa Koffi
BSN, RN, research
manager, Clinical Trials
Office



Mary Miller
BSN, RN, clinic nurse,
Morehouse
4 Cutaneous Clinic



Melissa Ricci
BSN, RN, clinic nurse,
Stefanie Spielman
Comprehensive Breast
Center Radiation
Oncology



Michele Weber
DNP, APRN-CNS, clinical
nurse specialist, Oncology
Critical Care Preceptor
Excellence Award

Not photographed:
Melissa Yoh,
BSN, RN, 18 James

Excellence in Service Award



Kerri Stratford
14 James - BMT



Danielle Townsend
Materials
Management

Excellence in Leadership Award



Kelli Stoner
MSN, RN, nurse
manager, Morehouse
Infusion



Jackie Lawless
MS, RN, NE-BC, nurse
manager, James Palliative
Care and Survivorship Clinics



James Blachly
MD, Hematology - CCCT

2023

Clinical Excellence Award



Heather George
MA, CCC-SLP, speech
language pathologist



Veena Kallambettu
MA, CCC-SLP, BCS-S,
James Oncology
Rehabilitation



Patty Kincaid
BSN, RN-BCM,
clinic nurse, Martha
Morehouse Cutaneous
Clinic



Margaret McGlade
MA, CCC-SLP, BCS-S,
speech language
pathologist

Excellence in Leadership Award



Krista Maxey-Kohn
MLHR, FACHE, service
line administrator



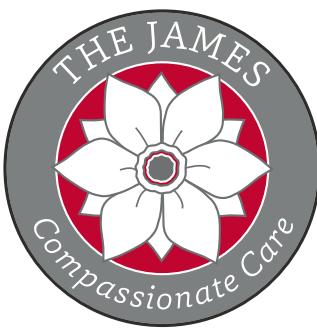
Elizabeth Shea
Patient access
coordinator



Shawn Collier
Patient experience
coordinator

James Compassionate Care Award recipients

The James Compassionate Care Awards recognize staff members from all roles for supporting The James Nursing Mission: to provide personalized, compassionate, relationship-based care to our patients and their families across the continuum of care. These 22 individuals and five teams were selected as recipients of James Compassionate Care Awards July 1, 2021, through March 30, 2022:



Individual award recipients

Samuel Bartola, BSN, RN, CCRN, staff nurse, Immediate Care Center

Charity Cordes, BSN, RN, RN-BC, staff nurse, James ASU

Jessica Dove, BSN, RN, OCN, staff development coordinator, Infusion Services

Kristina Greger, RN, staff nurse, Post Anesthesia Care Unit

Amira Hartman, BSN, RN, OCN, clinic nurse, Thoracic Clinic

Hillary Schleich, BSN, RN, staff nurse, BMT

Melissa Williams, RN, patient care resource manager

Crystal Coats, office services coordinator, Security

Shelly Wade, BSN, RN, OCN, staff nurse, 5 James Infusion

Beverly Hanson, patient care associate

Nate Kinser, BSN, RN, staff nurse, interventional radiology

Patty Rogers, RN, staff nurse, 21 James

Dori Klemanski, DNP, APRN-CNP, James Cancer Network

Kristin Hill, BSN, RN, staff nurse, ASU

Lisa Ridenour, RN, ambulatory JCRU

Ashley Rachid, BSN, RN, CMSRN, clinic nurse, Thoracic and Pulmonary Clinic

Beth Hilbert, LISW, LPCC, James MICU

Micky Bertino, BSN, RN, Outpatient PCRM, Hematology Clinic

Kathryn Knill, DNP, RN, APRN-CNP, BMT

Adeel Arshad, MBBS, Medical Oncology

James Cooper, anesthesia tech manager

Hannah Weisberg, MHA, BSN, RN, OCN, PeriOp

JCC Team award recipients

Madeline Neff, RN, staff nurse, and **Marissa Werner**, patient care associate, 20 James

The James Clinical Resource Unit Critical Care Unit Council

5 James Infusion

12 James

Mill Run Infusion

National, state and regional recognitions

Mathey elected as treasurer of the Oncology Nursing Society's board of executives

Kris Mathey, MS, APRN-CNP, AOCNP, was selected by oncology nursing peers across the nation as treasurer of the Oncology Nursing Society (ONS) board. Mathey will fulfill this role in spring 2023-2025. Mathey was selected to this leadership role because of her "disposition towards innovation, desire for excellence, and strength in advocacy." Mathey brings her experience and expertise to ONS as the organization works to influence oncology nursing and the care of patients with cancer.



Brophy receives NACNS award

Lynne Brophy, MSN, PGMT-BC, APRN-CNS, AOCN, a breast oncology clinical nurse specialist, was selected to receive the annual National Association of Clinical Nurse Specialists (CNS) Evidence-Based Practice/Quality Improvement Award. This award acknowledges a CNS for applying principles of evidence-based

practice and quality improvement changes that have significantly impacted nursing practice, patient and family outcomes, or health care systems, including reducing cost. Candidates are nominated and selected to receive the honors by their advanced practice registered nursing peers.

Brophy was nominated by James CNSs Danette Birkhimer and Shelly Brown.

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Brophy was nominated by James CNSs Danette Birkhimer and Shelly Brown.



Nolan receives 2022 Victoria Mock New Investigator Award

Congratulations to **Timiya Nolan, PhD, APRN-CNP, ANP-BC**, one of Ohio State's nurse-scientists, on receiving the 2022 Victoria Mock New Investigator Award. This award, given by the Oncology Nursing Society (ONS), recognizes the contributions of new investigators in building a scientific foundation for oncology nursing practice. It's supported by the ONS Distinguished Nurse Researcher fund within the Oncology Nursing Foundation. Dr. Nolan presented her research at the ONS Annual Congress in Anaheim, California, in April 2022.

Lamprecht provides expertise to steering committee

Misty Lamprecht, MS, APRN-CNS, AOCN, BMTCN, was selected to be on the American Society for Transplantation and Cellular Therapy (ASTCT) Nursing Special Interest Group Steering Committee. The Nursing Special Interest Group offers blood and marrow transplant nurses a forum for education, the exchange of ideas, networking, the promotion of transplant nursing and the dissemination of best practices within the field of blood and marrow transplantation, according to ASTCT.



Rettig earns prestigious Oncology Nursing Foundation Memorial Lecture Award



The Oncology Nursing Foundation named James Clinical Nurse Specialist **Amy Rettig, DNP, MALM, MSN, BSN, RN, ACNS-BC, PMHNP-BC**, as a recipient of the 2023 Mara Mogensen Flaherty Memorial Lecture Award.

Rettig, along with two other recipients, served as a panelist at the 48th Annual ONS Congress® in April for a presentation titled "Current Challenges: Nursing Sustainability."

The foundation's Mara Mogensen Flaherty Memorial Lecture Award supports an annual lecture on a topic related to the psychosocial aspects of cancer diagnosis, treatment and care presented by an individual(s) who is an inspiration in the field.

March of Dimes Nurse of the Year Awards

The 2022 Ohio Nurse of the Year Awards program, sponsored by the March of Dimes, honors nursing excellence and achievements in 25 categories, including research, education, quality patient care, innovation and leadership. The March of Dimes selected 125 finalists from 40 facilities across Ohio and invited them to attend a virtual award ceremony in December when the award recipients were announced.



Marna Johanson, BSN, RN, HNB-BC, and **Stephanie Cottrill, MHA, BSN, RN**, were selected as award recipients. Additionally, **Karen Raver, BSN, RN, CCRN**, and **Katherine Lybarger, MHI, BSN, RN, OCN**, were among those honored as finalists.

McMahon and Rettig recognized with Distinguished Staff Award



Both **Diana McMahon, DNP, RN, OCN**, director of James Nursing Professional Practice, and **Amy Rettig, DNP, MALM, MSN, BSN, RN, ACNS-BC, PMHNP-BC**, clinical nurse specialist, James Professional Practice, were recipients of the Ohio State Distinguished Staff Award, the university's highest staff recognition. McMahon received the award in 2022 and Rettig received it in 2023.

They were two of 13 exceptional employees selected for the award. Recipients are recognized for their outstanding achievements, service, leadership and dedication to Ohio State, as well as exemplifying the university's shared values.

McMahon was recognized for her commitment to improving the knowledge, morale and resilience of nursing staff while elevating compassionate patient care, and for establishing a culture of excellence wherein nurses have the resources they need for professional growth and autonomy. She also has been instrumental in developing programming to assist staff who work with patients who are nearing the end of life, are dealing with upsetting situations or are facing fatigue or burnout.

Rettig's compassion for staff and their mental well-being is demonstrated through the many tools, techniques and programs she developed for staff to reduce stress and build resiliency. She is a creative, knowledgeable, energetic, driven individual who has established caring and healing environments for staff. She has enhanced work-life for staff members by developing a 10-minute virtual meditation, a therapeutic experience to remember and honor patients, a relaxation room, a resiliency program and team building sessions.

Publications

James nurses are encouraged to share their expertise, not only with their co-workers but with the broader nursing community. Below is a list of publications by James nurses with links to the article:

July 2021-June 2023

Ackerman, M. H., Ahrens, T., Kelly, J., & Pontillo, A. (2021). Sepsis. *Critical Care Nursing Clinics of North America*, doi: <https://doi.org/10.1016/j.cnc.2021.08.003>

Arthur, E. K., Glissmeyer, G., Obedin-Maliver, J., & Rabelais, E. (2021). Cancer equity and affirming care: An overview of disparities and practical approaches for the care of transgender, gender-nonconforming, and nonbinary people. *Clinical Journal of Oncology Nursing*, 25(5), 25-35. <https://doi.org/10.1188/21.CJON.S1.25-35>

Brophy, L., Birkhimer, D., DeVilliers, A., Davis, L., Meade, K., Pervo, V. (2021). Oncologic surgical care using an enhanced recovery approach. *AACN Advances in Critical Care*, 32(3):286-296. PMID: 34490448. <https://doi.org/10.4037/aacnacc2021151>

Brophy, L., Bales, A., Ziemann, J.K., Navigato, K., Contreras, C. (2022). A review of the literature related to limb precautions after lymph node dissection. *Clinical Journal of Oncology Nursing*, 1;26(1):86-92. <https://doi.org/10.1188/22.cjon.86-92>

Burns, K., & McNally, G. A. (2021). Implicit bias training: Improving outcomes for patients with cancer who have substance use disorders. *Clinical Journal of Oncology Nursing*, 25(5), 595-599. <https://doi.org/10.1188/21.CJON.595-599>

Chan, R. J., Crichton, M., Crawford-Williams, F., Agbejule, O. A., Yu, K., Hart, N. H., de Abreu Alves, F., Ashbury, F. D., Eng, L., Fitch, M., Jain, H., Jefford, M., Klemanski, D., Koczwara, B., Loh, K., Prasad, M., Rugo, H., Soto-Perez-de-Celis, E., van den Hurk, C., Chan, A. Multinational Association of Supportive Care in Cancer (MASCC) Survivorship Study Group (2021). The efficacy, challenges, and facilitators of telemedicine in post-treatment cancer survivorship care: an overview of systematic reviews. *Annals of oncology: official journal of the European Society for Medical Oncology*, 32(12), 1552-1570. <https://doi.org/10.1016/j.annonc.2021.09.001>

Clarke, J., Momeyer, M. A., Rosselet, R., Sinnott, L., & Overcash, J. (2023). Serious Illness Conversation Training for Inpatient Medical Oncology Advanced Practice Providers: A Quality Improvement Project. *JADPRO: Journal of the Advanced Practitioner in Oncology*, 14(1), 37-48. <https://doi.org/10.6004/jadpro.2023.14.1.3>

Cousin, L., Roper, N., & Nolan, T. S. (2021). Cardio-Oncology health disparities: Social determinants of health and care for Black breast cancer survivors. *Clinical Journal of Oncology Nursing*, 25, 36-41. <https://doi.org/10.1188/21.CJON.S1.36-41>

Gatti-Mays, M. E., Kress, E. (2022, January 13). Checkpoint inhibitors: Updated ASCO guidelines of immune-related adverse events in cancer patients – Once an irAE is identified, proper multidisciplinary management is imperative. *MEDPAGE Today*. <https://www.medpagetoday.com/reading-room/asco/immunotherapy/96644>

Grimm, M., Radcliff, L., Giles, M., Nash, R., Holley E., Panda, S., Brophy, L., Williams, N., Cherian, M., Stover, D., Gatti-Mays, M.E., Wesolowski, R., Sardesai, S., Sudheendra, P., Reinbolt, R., Ramaswamy, B., Pariser, A. Living with advanced breast cancer: A descriptive analysis of survivorship strategies. *J. Clin. Med.* 2022;11(14):3992. <https://doi.org/10.3390/jcm11143992>

Hidinger, J., Lu-Hsu, S., Otis-Smith, H., De la Cruz, E., Palecek, N. Dying to retire or living to work: Challenges facing aging nurses. *Nursing*. 2022;52(10):20-27. <https://doi.org/10.1097/01.NURSE.0000872452.10766.fd>

Kelley, M. M., Kue, J., Brophy, L., Peabody, A. L., Foraker, R. E., Yen, P.-Y., & Tucker, S. (2021). mobile health applications, cancer survivors, and lifestyle modification: an integrative review. *CIN: Computers, Informatics, Nursing*, 39(11), 755-763. <https://doi.org/10.1097/CIN.0000000000000781>

Knill, K., Warren, B., Melnyk, B., & Thrane, S. E. (2021). Burnout and well-being: Evaluating perceptions in bone marrow transplantation nurses using a mindfulness application. *Clinical Journal of Oncology Nursing*, 25(5), 547-554. <https://doi.org/10.1188/21.CJON.547-554>

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Presentations

James nurses share their expertise at national and international conferences including the Oncology Nursing Society (ONS) Congress. ONS Congress is the largest, most comprehensive oncology nursing conference in the country. The conference joins clinical knowledge, research, direct patient care and advocacy, resulting in innovation that can impact the future of cancer care. These James nurses presented their work at the annual conference at the end of April 2022:



Presenter	Presentation Title
Molly Myers, BS, BSN, RN-BC	Utilizing Shared Governance to Empower Oncology Nurses with a Common Mission to Improve Patient Outcomes
Colleen O'Leary, DNP, RN, AOCNS, EBP-CH	Supporting EBP for Leaders: An RCT to Promote EBP Infrastructure and Implementation in a Comprehensive Cancer Center
Cassie Walker, APRN-CNP	An Innovative Approach to Lung Cancer Survivorship Clinics
Cassie Walker, APRN-CNP	Oncology Externship for Acute Care Nurse Practitioner Students; Preparing Students for Advanced Oncology Practice

In addition to ONS Congress, James nurses were supported to attend professional conferences, including:

American Association of Critical-Care Nurses National Teaching Institute (NTI) 2022 Conference
 American Hospital Association Advancing Care Conference
 American Neurological Association 2022 Annual Meeting
 American Nurses Credential Center National Magnet Conference
 American Organization for Nursing Leadership 2022 Conference
 Association of periOperative Registered Nurse
 Association of Community Cancer Centers
 Columbus Chapter of the Oncology Nursing Society (CCONS) 2022 Kaleidoscope Conference
 National Comprehensive Cancer Network (NCCN) Nursing
 NCCN 2022 Annual Congress: Hematologic Malignancies
 NCCN Academy for Excellence & Leadership in Oncology
 NCCN Oncology Policy Summit
 NCCN Annual Congress
 Press Ganey 2022 National Client Conference
 Sigma Theta Tau Congress 2022
 2022 Tandem Meetings: Transplantation & Cellular Therapy

Presenter	Presentation Title
Liz Arthur, PhD, APRN-CNP, AOCNP	Oncology Clinician's Perceptions of Breast/Chest Cancer Care for Sex and Gender Minority Survivors
Stacy Artrip, MS, APRN-CNS, OCN Michele Weber, DNP, APRN-CNS	Evidence into Practice: Developing an Ultrasound Guided Peripheral IV Insertion Program for Critically Ill Oncology Patients
Stephanie Dolan, APRN-CNP	Rectal Cancer: Detection, Treatment, & Surveillance
Victoria Krogg, DNP, APRN-CNP, AOCNP	Evaluation of a Mentorship Pilot Program within an Established Oncology Fellowship for Advanced-Practice Providers
Diana McMahon, DNP, RN, OCN Sharon Tucker, PhD, APRN-CNS, NC-BC, FNAP, FAAN	Making the Case for DNP – PhD Collaboration
Gretchen McNally, PhD, ANP-BC, AOCNP	Naloxone training: An opportunity for oncology nurses to save lives
Gretchen McNally, PhD, ANP-BC, AOCNP	Evaluating vincristine induced peripheral neuropathy outcomes in patients with lymphoma

Academic achievements

Supporting academic achievement through financial assistance

James nursing staff are encouraged to pursue higher education and supported to achieve professional educational goals. Financial assistance, in addition to The Ohio State University Tuition Assistance Program, includes The James Nursing Scholarship Fund, Patricia A. DiNunzio Memorial Scholarship and Capital University tuition vouchers.

James Nursing Scholarship Recipients

Established to encourage and provide support for James staff enrolled in academic nursing education programs, James Nursing Scholarships are awarded annually through coordination of the Development and Recognition Council. The most recent recipients were:

Sarah Bender, MS, MBA, APRN, nurse manager, 15 E James
Julilyn Brown, BSN, RN staff nurse, Critical Care JCRU
Peggy Campbell, BSN, RN, CPAN, CAPA, staff nurse, James ASU
Frances Collins, patient care associate, Ambulatory JCRU
Nadja Kolliesuah, BSN, RN, staff nurse, 20 James
Michelle Kuhn, BS, BSN, RN, LSSYB, OCN, Clinical Quality and Patient Safety coordinator
Abigail Kurelic, BSN, RN, staff nurse, 20 James
Brittany Moenter, BSN, RN, OCN, staff nurse, 18 James
Ashley Rachid, BSN, RN, CMS-RN, clinic nurse, Thoracic Clinic
Amy Tootle, MS, BSN, RN, nurse manager, Blood and Marrow Transplant
Andrea Bales, MSN, RN, CNL, OCN, nurse manager, BSH Infusion
Ashley Rachid, BSN, RN, assistant nurse manager, Martha Morehouse
Nicole Bower, BSN, RN, OCN staff nurse, 17 James

Patricia A. DiNunzio Memorial Scholarship recipients

This scholarship is awarded annually to an outstanding James nursing staff member who cares for patients with cancer and is dedicated to cancer advocacy and family-centered principles. Recipients are selected by the DiNunzio family, in collaboration with the Development and Recognition Council.

The Patricia A. DiNunzio Memorial Scholarship was awarded to

2022 Amber Kurzen, BSN, RN, OCN, clinic nurse, Martha Morehouse Infusion
2023 Shavonda Neal, MS, BSN, RN, OCN, director, infusion services
Brittany Moenter, BSN, RN, OCN, James Outpatient Care Periop

Capital Tuition Waiver Program recipients

This program supports the ongoing educational development of James nursing staff enrolled in a nursing program at Capital University. Recipients include:

- Kaarli Cain, patient care associate, 21 James
- Bailey Myers, patient care associate, JMICU
- Rachel Scheitlin, BSN, RN, staff nurse, JMICU
- Cheryl Starr, BSN, RN, ACM, transition navigator
- Michelle Wells, BSN, RN, CMSRN, clinic nurse, 5 James Hematology Clinic
- Kendra Romanchik, James MICU

Phyllis Kaldor ONS Congress Scholarship facilitates conference attendance

Phyllis Kaldor was a James nurse for more than 35 years who was passionate about the professional development of nurses and ONS. The Phyllis Kaldor ONS Congress Scholarship was designed to support James nurses to attend this inspirational conference. The Development and Recognition Council selected the following nurses as recipients of the scholarship in 2022 and 2023.

- Stacy Artrip, MS, APRN-CNS, clinical nurse specialist, hematology
- Erin Bennett, BSN, RN, OCN, clinic nurse, HTC
- Ashley Mandrell, BSN, RN, OCN, staff nurse, BMT
- Katie Martin, BSN, RN, OCN, staff nurse, 20 James
- Cassie Walker, APRN-CNP, nurse practitioner, Thoracic Surgery
- Michele Weber, DNP, APRN-CNS, clinical nurse specialist, Critical Care
- Jessica Dove, BSN, RN, OCN, staff development coordinator, Infusion Services
- Elizabeth McClaren, BSN, RN, staff nurse, 19 James
- Tammy Myers, MBA, BSN, RN, AMB-BC, clinic nurse, Martha Morehouse Cutaneous Clinic
- Kristi Schimberg BSN, RN, clinic nurse, Martha Morehouse GI Clinic
- Renee Shalvoy, MLT, BSN, RN, OCN, staff development coordinator, Ambulatory
- Amber Williams, BRN, RN, OCN, educator

Oncology Nursing Society Membership Scholarship recipient

This scholarship was designed by the Development and Recognition Council to promote involvement in professional nursing organizations. ONS is committed to promoting excellence in oncology nursing and the transformation of cancer care. ONS creates a professional community for oncology nurses, develops evidence-based education programs and treatment information, and advocates for patient care, all to improve the quality of life and outcomes for patients with cancer and their families. The 2022 and 2023 ONS Membership Scholarship recipients were

- Taylor Hoschar, MSN, RN, APRN, James Nursing Education
- Julie Bowden, BSN, RN, 5 James solid tumor clinic
- Emily Stivers, BSN, RN, OCN, Martha Morehouse Infusion

Clinical Ladder Promotions

Staff/Clinic Nurse Clinical Ladder

The purpose of The James Staff/Clinic Nurse Clinical Ladder Program is to promote professional nursing practice by recognizing and rewarding those experienced registered nurses who demonstrate personalized oncology nursing excellence using The James Professional Practice Model.

NAME	UNIT	LEVEL
Kelley Allenstein, BSN, RN, PCCN	18 James	III
Erin Bennett, BSN, RN, OCN	HTC Clinic	IV
Lisa Crews, MS, BSN, RN	MM 10 Endocrine Clinic	III
Julie Duzak, BSN, RN, BSH	GU Clinic	III
Tasceaie English, BSN, RN, RN-BC	Ambulatory Surgical Unit	III
Nicole Evans, MPH, BSN, RN, OCN	17 James	IV
Kaitlin Fellure, BSN, RN	James MICU	III
Amy Franczkowski, BSN, RN, OCN	JCRU Critical Care	III, IV
Abigail Givens, BSN, RN	PACU	III
Chloe Graham, BSN, RN, CMSRN	Ambulatory Surgical Unit	III
Nicole Hipolito, BSN, RN, OCN	15 E James	III
Allegra Jackson, BSN, RN, CNOR	James OR	III
Stacy James, BSN, RN	20 James	III
Tamara McCarroll, BSN, RN, BSH	1 GU Clinic	III
Shelby Miller, BSN, RN, OCN	JCRU Critical Care	IV
Kimberly Molter, BSN, RN, OCN	5 James Solid Tumor	IV
Latha Nair, BSN, RN	20 James	III
Heather Niccum-Haag, BSN, RN, CCRN	Neuro-oncology clinic	IV
Amy Purdy, BSN, RN, CNOR	James OR	III
Melissa Ricci, BSN, RN, SSCBC	Radiation Oncology	III
Breanne Rieman, BSN, RN-CNS, OCN	5 James Solid Tumor Clinic	III
Angela Schmalenberger, BSN, RN, AMB-BC	Radiation Oncology	III
NJ Speece, BBA, MS, APRN-CNS, OCN	5 James Solid Tumor	IV
Katelyn Stusek, BSN, RN, MEDSURG-BC	Ambulatory Surgical Unit	III
Chelsea Taris, BSN, RN-BC	Ambulatory Surgical Unit	III
Shelby Vincken, BSN, RN	OCN, 17 James	III
Angela Drake, BSN, RN	James PACU	III
Marri McAndrews, MSN, CNL, RN	James PACU	III
Jennifer Snyder, BSN, RN	Inpatient JCRU	III
Emily Stivers, BSN, RN, OCN, MMH	Infusion	III
Melissa Van Meter, BSN, RN, OCN	Ambulatory JCRU	III
Kristen Wells, BSN, RN, Medsurg-BC	James PACU	III
Caroline Zurbrugg, BSN, RN	Radiation Oncology	III
Elizabeth Clark, BSN, RN, OCN, MMH	GI Clinic	IV

NAME	UNIT	LEVEL
Katie Conrad, BSN, RN, OCN	Ambulatory JCRU	IV
Ashley Mandrell, BSN, RN, OCN	BMT	IV
Diana Sullivan, BSN, RN, RN-BC	BSH Thoracic Clinic	IV
Stephanie Collins, BSN, RN	12 James	III
Tiffany Elum, BSN, RN	Rad Onc	III
Catharyne Henderson, BSN, RN	12 James	III
Lauren Niemann, BSN, RN, MEDSURG-BC	Rad Onc	III
Leslie Starkey, BSN, RN	5 James Heme	III
Jaime Stillwell, BSN, RN, CNOR	PACU	III
Aimee Stoll, BSN, RN, OCN	SSCBC Med Onc	III
Jordan Corner, BSN, RN, OCN	5 James Infusion	IV
Greg Goodman, BSN, RN, OCN	JCRU OP	IV
Crista Noland, BSN, RN, RN-BC	Apheresis	IV
Ashley Oxendine, BSN, RN, OCN	BSH GU	IV
Cassidy Redding, BSN, RN, RN-BC	12 James	IV

Patient Care Resource Manager Clinical Ladder

The Patient Care Resource Manager (PCRM) Clinical Ladder was created to promote the professional development of James PCRMs. Those who volunteer to participate in the program must demonstrate advanced clinical knowledge and superior clinical judgment, which results in optimal clinical outcomes for patients and families and enhances the interdisciplinary team approach to health care.

LEVEL I

Erica Elliott, MSN, RN, CCM
Erin Finocchi, MSN, RN, ACM-RN
Rhonda Jacks, MSN, RN, ACM-RN
Cathy Kujala, BSN, RN
Terri Lyden, BSN, RN, ANCC
Erin McKee, MBA, BSN, RN
Michelle Ricard, MS, RN, BCEN, CCM
Trinh Robb, MSN, RN
Laura Roberts, BSN, RN
Melissa Robinson, BSN, RN
Ashley Sica, MSN, RN, CNL
Melissa Williams, BSN, RN
Shelly Williams, MSN, RN, CCM

LEVEL III

Kathleen Bellamy, LISW, ACM-SW
Jennifer Brunelle, BSN, RN, OCN
Jenny Bruno, MSN, RN, ACM-RN
Sara Espich, BSN, RN, ACM-RN
Angie Wolf-Erdlitz, BS, RN, MGS

Advanced Practice Professionals Clinical Advancement Program

The Advanced Practice Professionals Clinical Advancement Program recognizes the experienced advanced practice provider (APP), including certified nurse practitioners and physician assistants, for advanced leadership and clinical practice. It's a voluntary program that promotes professional practice by rewarding experienced clinicians who excel in clinical practice, education, leadership, research, evidence-based practice and community service.

PROFICIENT NEW

Megan Busellato, PA
Rebecca Ganzon, MSN, RN, AGPCNP
Jillian Garrick, MSN, RN, WHNP
Militsa Gregg, MSN, RN, AGACNP
Shauna Iarocci, MSN, RN, ANP-BC
Victoria Krogg, MSN, RN, AGPCNP
Ashley Lowe, MSN, RN, AGPCNP
Katherine Mead, PA-C
Kari Meyers, MS, APRN-CNP
Stephanie Myers, MSN, RN, CNP
Kara O'Connor, MSN, RN, APRN-CNP, AGPCNP, AOCNP
Jennifer Reed, MSN, RN, CNP
Allyson Ruebusch, MSN, RN, AGACNP
Renee Schnug, MSN, RN, ANP-BC
Amanda Selhorst, MPAS, PA-C
Susan Vandlik, MSN, RN, ANP-BC, AOCNP

EXPERT NEW

Kathryn Knill, MSN, RN, FNP
Nicole Kover, DNP, APRN-CNP
Amy Schueler, APRN-CNP, CNS

Congratulations also to those APPs who maintained their proficient and expert designations.

BMT receives third Silver Beacon Award for Excellence

The American Association of Critical-Care Nurses has once again awarded the Blood and Marrow Transplant (BMT) unit with its Beacon Award for Excellence.

Congratulations to the BMT leadership team of Amy Tootle, MS, BSN, RN, nurse manager; Matthew Vitartas, BSN, RN, CCRN, assistant nurse manager; and Misty Lamprecht, MS, APRN-CNS, AOCN, BMTCN, clinical nurse specialist; and all the nurses, PCAs, physicians and support staff who work on the BMT unit.



James nurse residency program receives ANCC accreditation with distinction

Congratulations to The James Nurse Residency Program for earning its second American Nurses Credentialing Center (ANCC) Practice Transition Accreditation Program (PTAP). The program earned accreditation with distinction. The ANCC PTAP sets the global standard for residency or fellowship programs that transition registered nurses and advanced practice registered nurses into new practice settings that meet evidence-based standards for quality and excellence. A PTAP-accredited nurse residency program showcases a proven record of innovation, support for new nurses, process improvement and an evidence-based adherence to national standards. The James Nurse Residency program provides 14 to 24 weeks of personalized clinical orientation, didactic and clinical learning opportunities as well as ongoing support and feedback to ensure a successful transition to professional nursing.



Innovation and Research

Our belief is that discovery supports evidence-based practice, fosters innovative patient care through research and promotes professional development.

Innovation and Research Day

The Innovation and Research Council (IRC) hosted another successful virtual IRC Day in April 2022. IRC Day provides an overview on how patient care and nursing may be improved through innovation, research and evidence-based practice. Content also fosters a culture of inquiry and educating participants on the process for research and innovation at Ohio State. Featuring presentations by clinicians and academics, the target audience is nurses, APPs and other health care professionals. Keynote speakers were Micah Skeens, PhD, MS, CPNP, principal investigator and nurse-scientist, Abigail Wexner Research Institute, Nationwide Children's Hospital; and Diane Von Ah, PhD, RN, FAAN, distinguished professor of cancer research, director of cancer research at The Ohio State University College of Nursing.

James Nursing Research

James nurses are encouraged to generate new knowledge for practice through nursing research. In addition to the 26 ongoing IRB-approved studies, in the past fiscal year nine studies concluded and two new studies received IRB approval.



James Nurse Primary Investigator or Co-Primary Investigator	Completed Research Study
Elizabeth Arthur, PhD, APRN-CNP, AOCNP, Timiya Nolan, PhD, APRN-CNP, ANP-BC	Effects of social isolation on depression and mortality in women with cancer
Elizabeth Arthur, PhD, APRN-CNP, AOCNP	Older cancer survivors' assessment of the MyChart app to optimize behaviors and outcomes
Gretchen McNally, PhD, ANP-BC, AOCNP, and Robin Rosselet DNP, APRN-CNP/CNS, AOCN	Evaluating substance and opioid use disorder experience and knowledge among oncology health care providers
Gretchen McNally, PhD, ANP-BC, AOCNP	Characteristics of chemotherapy-induced peripheral neuropathy in Hodgkin's and non-Hodgkin lymphoma patients treated 2011-2018: Comparing HIV infected patients with non-HIV infected patients
Timiya Nolan, PhD, APRN-CNP, ANP-BC	The Southeast Asian Women's Health Project
Timiya Nolan, PhD, APRN-CNP, ANP-BC	Life after breast cancer: Stories from young Black women
Amber Williams, MSN, RN, OCN; Amy Rettig, DNP, MALM, MSN, RN, ACNS-BC; Corinna Strauss BSN, RN OCN; Julia Krock BSN, RN OCN; and Jessica Dove BSN, RN, OCN	Inhaled essential oils effect on common quality of life concerns during cancer treatment
Lisa Blackburn, MS, APRN, CNS, AOCNS	The effect of aromatherapy and foot reflexology on pain and anxiety in cervical cancer patients receiving brachytherapy
Miranda Osborne, MSN, RN-BC, CEN; and Amy Rettig, DNP, MALM, MSN, RN, ACNS-BC	Resilience, perceived stress and compassion in advanced practice provider fellows
James Nurse Primary Investigator or Co-Primary Investigator	New IRB-approved Research Study
Elizabeth Arthur, PhD, APRN-CNP, AOCNP	Comprehensive Outcomes for After Cancer Health (COACH): The feasibility and impact of an mHealth augmented coaching program for self-management in cancer survivors
Miranda Osborne, MSN, RN-BC, CEN, and Amy Rettig, DNP, MALM, MSN, RN, ACNS-BC	Resilience, perceived stress and compassion in advanced practice provider fellows

Haag and Meade selected for James Nursing Research Fellowship program

Congratulations to Heather Niccum Haag, BSN, RN, and Karen Meade, MS, APRN-CNS, AGGNS-BC, for being chosen to participate in the inaugural James Nursing Research Fellowship Program that commenced in September 2022. The fellows have the support to grow their research knowledge by attending didactic sessions and experiential learning. In addition, they have expert mentorship to support the development and implementation of their research projects.



James Pelotonia Intramural Research Award

Co-investigators Lynne Brophy, MSN, RN-BC, APRN-CNS, AOCN, clinical nurse specialist, and Emre Ertin, PhD, along with principal investigator Carlo Contreras, MD, received Pelotonia funding for their work, *Project Limb Rescue: A pilot study evaluating the feasibility of transcutaneous sensors for the detection of cancer-related lymphedema*. This Pelotonia grant awards Brophy and team with a two-year total budget of \$73,865. The goal of the study is to develop a noninvasive, home-based longitudinal lymphedema monitoring system that will inform patients and lymphedema health care providers when additional evaluation and intervention are indicated.

The James Department of Nursing earns award for excellence in EBP and health care outcomes



The James was awarded the ***Excellence in Evidence-Based Practice and Outcomes in Healthcare Designation*** at the Fuld Summit in May 2023 after a successful application and site visit in April 2023.

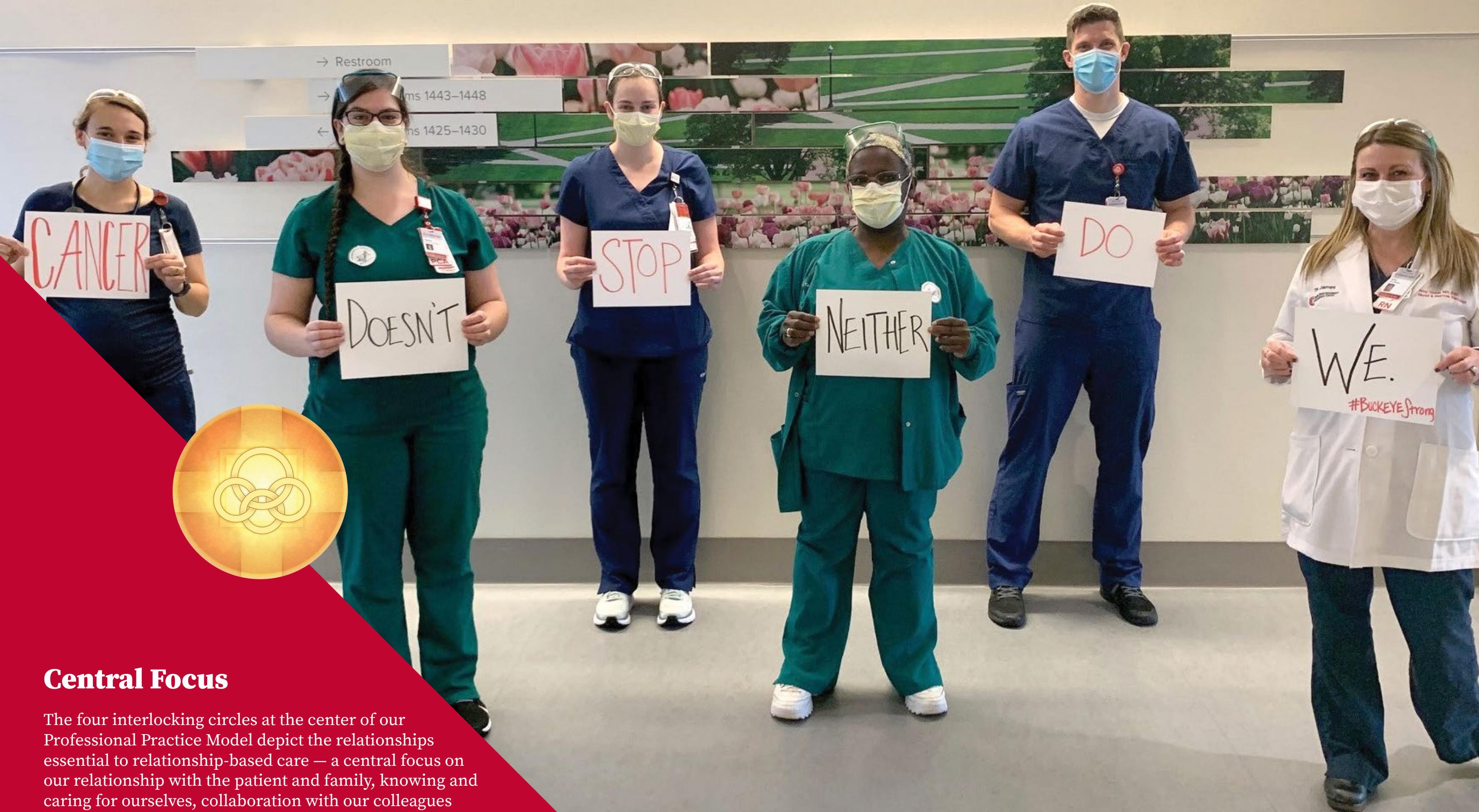
The Helene Fuld Health Trust National Institute for Evidence-based Practice in Nursing and Healthcare developed this award to recognize health care systems that have created outstanding interprofessional evidence-based enterprises that deliver excellent outcomes.

The James is only the second health care organization to achieve this prestigious award and has received it with a gold designation. To earn gold designation, the organization completed a rigorous application process and a site visit. During the site visit, the surveyors applauded the staff and interdisciplinary teams' engagement in EBP and the leadership support that provided the framework for a successful program.

Clinic nurses implement EBP to improve patient experience

Tammy Myers, MBA, BSN, RN, AMB-BC, clinic nurse, 4th floor Cutaneous Clinic, collaborated with Renee Shalvoy, MLT, BSN, RN, OCN, ambulatory staff development coordinator, Tina Barnett, BSN, RN, clinical analyst, James clinical informatics, Llana Pootrakul, MD, PhD, Mohs – micrographic surgery, and Scott Roberts, MS, BSN, RN, NEA-BC, CSSGB, to improve the patient experience during Mohs surgery. This surgery involves removing layers of skin around a skin cancer and examining it under a microscope until all the cancer is removed. Myers and team conducted an EBP literature review and determined that Mohs surgery patients would benefit from patient-controlled analgesia in the form of nitrous oxide. This nurse-driven project created a new standard operating procedure, new IHIS and billing structures, and delivered the first therapy to a patient in early June. Patient outcomes include decreased stress/anxiety and appreciation of the analgesic option.





Central Focus

The four interlocking circles at the center of our Professional Practice Model depict the relationships essential to relationship-based care – a central focus on our relationship with the patient and family, knowing and caring for ourselves, collaboration with our colleagues and a strong commitment to the communities we serve.

The James Student Nurse Externship Program 2022

Eighteen senior nursing students representing nine local colleges of nursing graduated from the first James Student Nurse Externship cohort in July 2022. The James Student Nurse Externship is a continuous eight-week immersion in which nursing students are guided and supported by highly skilled James nurse preceptors while gaining experience with multidisciplinary teams in diverse specialty care areas. Externs are assigned to The James OR, PACU and inpatient units 15-21. They are trained and oriented within the scope of an SNA/PCA but experience care delivery through the perspective of their nurse preceptor. This was a bright and highly engaged group eager to learn more about nursing opportunities at The James as they considered their next steps as novice nurses. Eight of the 18 externs will be transitioning to new James PCA and SNA roles as a result of this experience.



Porter and Knill Named Leukemia and Lymphoma Society Woman of the Year & Visionary of the Year

In 2022, Michelle (Porter) Huffman, APRN-CPN, OCN, raised more than \$70,000 for the Leukemia & Lymphoma Society (LLS) and was named the 2022 Woman of the Year for the LLS Central Ohio Chapter.



In 2023, Kathryn Knill, DNP, APRN-CNP, NBC-HWC, raised over \$78,000 for the Leukemia & Lymphoma Society (LLS) and was named 2023 Visionary of the Year for the LLS Central Ohio Chapter.

The annual LLS Visionaries of the Year program (formerly known as Man & Woman of the Year) is a 10-week philanthropic campaign held in communities across the nation in which candidates and their teams raise funds for the LLS in honor of local blood cancer survivors. Individuals who raise the most funds in their communities receive the prestigious Visionary of the Year title.



James nurses celebrated throughout Nurses Week and Oncology Nursing Month

Leadership rounding takes place annually at all James locations throughout May in celebration of Nurses Week and Oncology Nurses Month. Leaders took time on inpatient and outpatient units to celebrate the dedication and excellent care provided to patients by James nurses. Snacks were provided as nurse managers,

directors and associate chief nursing officers spent time connecting with frontline staff. Weekend staff received a special treat of Buckeye Donuts. Staff, clinic and APRNs all contributed to unit-specific relationship-based care initiatives and celebrations and participated in the numerous activities offered throughout the month.

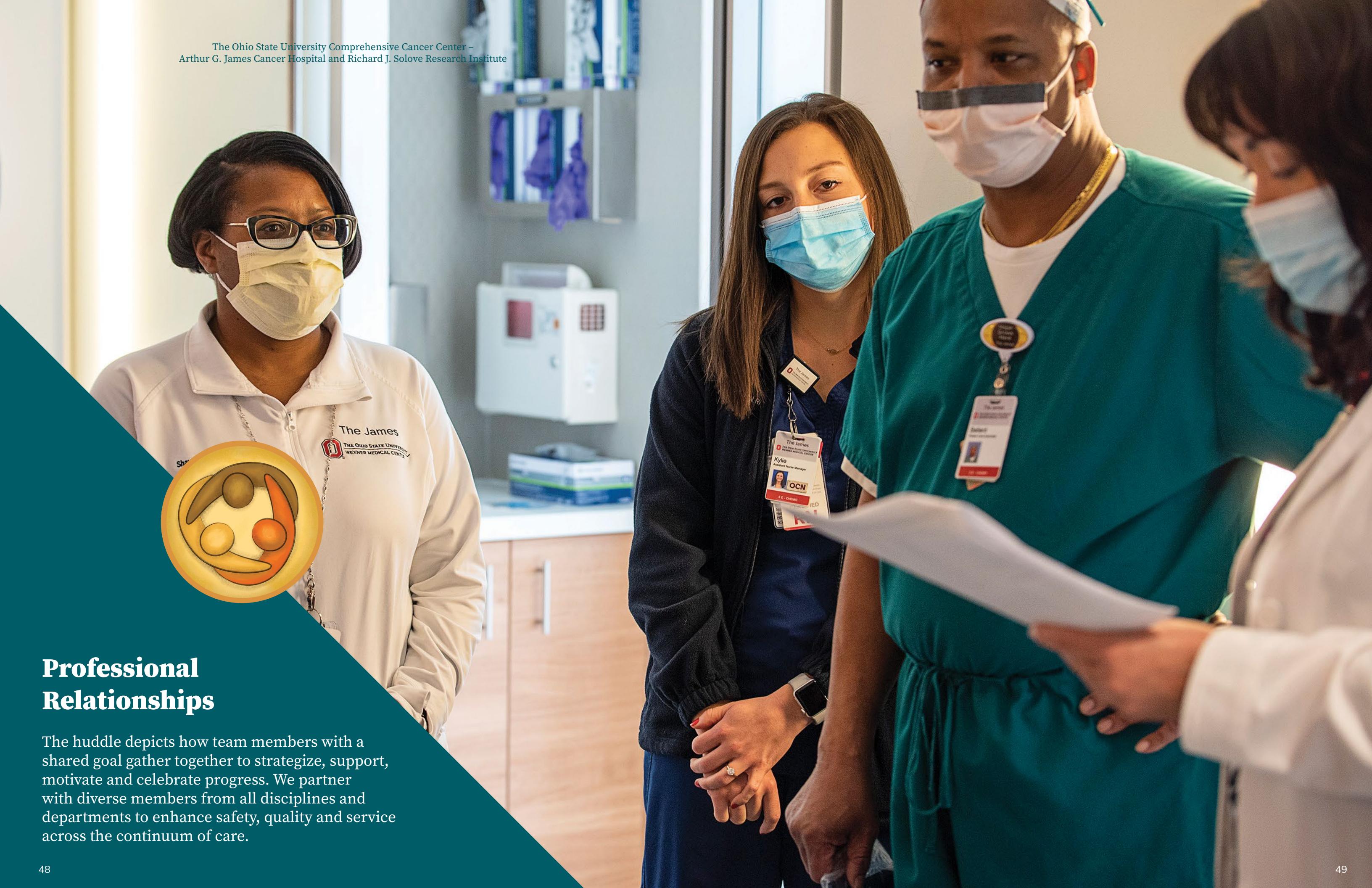
Additional activities included:

- Special group seating at a Columbus Clippers game
- Free refreshments at the Kona Ice truck
- Unit/department lunches
- James Nurses Run for Hope virtual 5K
- Journal clubs facilitated by clinical nurse specialists



Professional Relationships

The huddle depicts how team members with a shared goal gather together to strategize, support, motivate and celebrate progress. We partner with diverse members from all disciplines and departments to enhance safety, quality and service across the continuum of care.



Magnet4Europe



The James continues Magnet4Europe, working with staff at Klinikum Bremerhaven-Reinkenheide (KBR), a 723-bed hospital located in the beautiful port city of Bremerhaven, Germany. Patrick Focken, MSN, APN, CC, intensive care staff nurse, serves as the project director for KBR. Emily Rush, MHA, BSN, RN, OCN, serves as the project leader for The James while stakeholders from across nursing engage with the KBR team.

The Magnet4Europe Consortium's purpose is to determine if redesign of European hospital work environments guided by ANCC Magnet Recognition Program principles is feasible, effective and sustainable in improving care, quality and safety, patient satisfaction, and workforce outcomes. More than 70 hospitals from Belgium, England, Germany, Ireland, Sweden and Norway are being supported by one-to-one twinning with an experienced Magnet-recognized hospital to promote capacity building through transfer of knowledge, skills, tools, technology and best practices.

KBR has made great strides on its pathway to Magnet Recognition, including the development and implementation of a professional practice model and a mentoring program.

The collaboration between The James and KBR has led to recognition and education through multiple collaborative poster presentations and conference abstracts. James and KBR nursing teams connected at the 2022 Magnet Conference and then hosted Focken and KRB Chief Nursing Officer Dr. Witiko Nickel for a daylong visit to The James in late 2022. We look forward to continuing our partnership with KBR!

James Inaugural Nursing Conference a success

Nurses, pharmacists, advanced practice professionals and other health care professionals who care for cancer patients attended The James Inaugural Nursing Conference, "Extraordinary Practices in Personalized Cancer Care," a virtual conference held Aug. 13-14, 2022. James nurses on the planning committee included Taletha Askew, MBA, DNP, APRN-CNS, CCRN-K; Danette Birkhimer, MS, APRN-CNS, AOCNS; Misty Lamprecht, RN, MS, CNS, AOCN, BMTCN; Kris Mathey, MS, APRN-CNP, AOCNP; and Morgan Riese, MHI, BSN, RN, OCN.

The conference highlighted specialized practices offered by The James, presented novel strategies in CAR T-cell therapy, proton therapy and immunotherapy, and offered additional tracks on supportive/survivorship care, leadership and pharmacy. Keynote speakers were Donna Cardillo, RN, CSP, FAAN, a humorist, master motivator and entertainer known as "The Inspiration Nurse," and cancer advocate Maddie Spielman.

Community

James nurses organize, support and participate in multiple community service activities including:

- LifeCare Alliance – Columbus Cancer Clinic
- Marine Corps Reserve Toys for Tots National Campaign
- Star House
- Huckleberry House
- Wagons Ho Ho Ho
- Mid-Ohio Food Collective
- Veteran Services
- Moms2B
- Ronald McDonald House
- Franklin County Dog Shelter
- Dress for Success
- Susan G Komen Race for the Cure
- AHA – Heart Walk
- Steps for Sarcoma
- Head for the Cure
- Pelotonia
- Walk to End Bladder Cancer
- Clinica Latina
- PanCAN PurpleStride
- Be The Match
- Lemon Trails 5k
- Muscles for Myeloma 5k



Uplift Her women's wellness day benefits Columbus community

The second annual women's health day, Uplift Her, served 300 women of color in our metropolitan community on Aug. 6, 2022. The event was organized by teams from Partnering in Negating Statistics (P.I.N.S.), an initiative for Black women at The Ohio State University, and the National African American Male Wellness Agency. Attendees had access to healthy lifestyle education, activities and food. Timiya Nolan, PhD, APRN-CNP, ANP, assistant professor in the Ohio State College of Nursing and nurse-scientist in the Comprehensive Cancer Center, is the director of P.I.N.S. With Dr. Nolan's leadership, staff and volunteers, including James nurses, conducted 175 biometric screens, 11 mammograms, 10 Pap tests, 54 social needs assessments, COVID-19 vaccinations, Narcan trainings and much more. Women were also scheduled for exams at later dates.



Healthy Community Day a success

The event, held Saturday, June 3, 2023, at Outpatient Care East, featured free health expertise from more than 50 organizations, refreshments, activities, free produce, giveaways and live entertainment for the entire family.

Hundreds of individuals from Columbus' Near East Side and beyond took part in the free event. Nurses and advanced practice providers representing SSCBC, 12 James and 19 James provided 54 women with breast health education, as well as provided nursing care, expert breast exams and mammograms. Thank you to the dedicated organizers and volunteers who made this event a huge success!

Nurses visit Farm Science Review



James nurses shared their oncology expertise with members of the agricultural community at the 2022 Ohio State University Farm Science Review. The weather was perfect for the event, which allowed James nurses to engage with many of the 114,589 attendees enjoying the event and fellowship in the community. Activities sponsored by The James included skin cancer screenings, demonstrations from The James Mobile Education Kitchen and visits with the furry guests from BuckeyePaws.

James Nursing Philosophy

As James Nurses, we believe that:

Patients and families are at the center of our nursing care, and we:

- Partner with them to develop their individualized, holistic plan of care
- Provide support and guidance along the continuum of cancer prevention, treatment and survivorship
- Share information and knowledge, while encouraging them to embrace hope for the future

Professional relationships and healthy teamwork improve outcomes because they:

- Ensure safety, quality and service across the continuum of care
- Enhance trust, dignity, mutual respect and collaborative communication
- Incorporate innovative and evidence-based nursing care

Care of self meets the needs of patients and families because it enables us to:

- Create and preserve healthy personal boundaries
- Reconnect each day with our purpose and passion
- Maintain balance in the four quadrants of life – work, family, friends/colleagues and self

The communities we serve are enriched because we:

- Share knowledge and expertise of oncology nursing through professional and global networks
- Embrace a commitment to lifelong learning, which supports growth and succession planning across the career life cycle
- Give of our time, talents and resources locally, regionally and nationally





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