Dear Nursing Colleagues,

If one message shone through all of Fiscal Year 2016 (FY16), it was that now is the best time to be a nurse at the James Cancer Hospital and Solove Research Institute.

We have experienced some remarkable accomplishments and wonderful demonstrations of the passion and compassion that are the standard of James nursing. We continue to display our commitment to excellence in patient care, education and research. This excellence reflects our commitment to our relationship-based care priorities: patients, families, colleagues and community.

Our Professional Practice Model (PPM) really drives what we do and how we do it. The PPM serves as the framework for this report. In it you will see highlights of some of the many accomplishments of FY16 that truly demonstrate today is the best time to be a James nurse.

Kris M. Kipp, MSN, RN
Executive Director, Patient Services and Chief Nursing Officer

Jamie Tippett, MS, RN, NEA-BC
Associate Chief Nursing Officer

The Ohio State University Comprehensive Cancer Center – James Cancer Hospital and Solove Research Institute
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PROFESSIONAL PRACTICE MODEL

Our OSUCCC – James Nursing Professional Practice Model (PPM) was inspired by the ancient mandala. Traditional mandalas function as intricate maps, presenting the viewer with a journey from the periphery to the center.

The model reminds us that the profession of nursing has a core set of values, an identified body of knowledge, autonomous decision-making, peer feedback and peer review of practice, and professional organizations for setting standards. We designed this mandala to guide our practice as individual oncology nurses and as a community of OSUCCC – James nurses.
OSUCCC – JAMES NURSING PRINCIPLES

VISION
To be world-class leaders in oncology nursing through excellence in patient care, education, evidence-based practice and nursing research.

MISSION
To provide personalized, compassionate, relationship-based nursing care to our patients and their families across the continuum of care.

PHILOSOPHY
As OSUCCC – James Nurses, we believe:

Patients and families are at the center of our nursing care, and we
- Partner with them to develop their individualized, holistic plan of care;
- Provide support and guidance along the continuum of cancer prevention, treatment and survivorship;
- Share information and knowledge while encouraging them to embrace hope for the future.

Professional relationships and healthy teamwork improve outcomes because they
- Ensure safety, quality and service across the continuum of care;
- Enhance trust, dignity, mutual respect and collaborative communication;
- Incorporate innovative and evidence-based nursing care.

Care of self meets the needs of patients and families because it enables us to
- Create and preserve healthy personal boundaries;
- Reconnect each day with our purpose and passion;
- Maintain balance in the four quadrants of life: work, family, friends/colleagues and self.

The communities we serve are enriched because we
- Share knowledge and expertise of oncology nursing through professional and global networks;
- Embrace a commitment to lifelong learning, which supports growth and succession planning across the career life cycle;
- Give of our time, talents and resources locally, regionally and nationally.
VALUES
Our OSUCCC – James Nursing WE CARE values encompass all that we do.

World-Class
We are committed to being world-class cancer nursing leaders.

Empowered
We recognize the need to empower our patients, their families, our communities and ourselves with knowledge.

Compassionate
We are compassionate and caring toward our patients, their families, our peers, our communities and ourselves.

Accountable
We are accountable to our patients, their families, our peers, our communities and ourselves.

Respectful
We value diversity and respect the dignity of all people.

Expert
We strive for excellence and expertise in all that we do.
Central Focus

Our conceptual framework, Relationship-Based Care* (RBC), is used to translate our OSUCCC – James nursing vision, mission, philosophy and values into action every day, as we strive to create a caring and healing environment.

The four interlocking circles depict the relationships essential to RBC, with a central focus on our relationship with patient and family, and three other crucial caring relationships: with self, with colleagues and with a strong commitment to the broader communities we serve.

# By the Numbers

<table>
<thead>
<tr>
<th></th>
<th>FY14</th>
<th>FY15</th>
<th>FY16</th>
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<tbody>
<tr>
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<td>Number of observation patients</td>
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<tr>
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<tr>
<td>Number of surgeries in The James OR</td>
<td>5,758</td>
<td>7,471</td>
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</table>
RBC Activities

Relationship-Based Care (RBC) guides the work that nurses do every day at the OSUCCC – James. While patients and families are the central focus, nurses know that paying keen attention to the other caring relationships with self, colleagues and broader communities is vital to organizational success and professional satisfaction.

• During the last 12 months, 258 staff participated in a two-day RBC retreat focused on reconnecting to their purpose and passion in health care. That means almost 1,700 staff members have attended an RBC retreat in the last six years. This comment represents a frequent theme on the retreat surveys: “Thank you for helping me better understand how to care for myself and colleagues and work as a team. I know this will positively impact the patients we care for.”

• More than 100 nurses and nursing leaders attended a full-day RBC session focused exclusively on enhancing the hospital’s Care Delivery Model, Primary Nursing. Many units are engaged in revising their Primary Nursing Model to provide continuity and relational care to patients in a very high-tech environment.

• RBC leaders shared 179 different unit-based activities that they accomplished during the last year, which range from working on hand-off communication across the continuum, volunteering at a local food bank, knitting hats for chemo patients and enjoying chair massages on their units.

• Nursing has partnered with Ken Yeager, PhD, LISW-S, of the Ohio State Stress, Trauma and Resilience (STAR) program, and the OSUCCC – James’ mental health clinical nurse specialists (MH CNS) to create a compassion and resiliency training program that provides education, activities and retreats focused on personal resiliency and building strong, healthy teams.
Central Focus

How do James nurses know RBC is alive and well here? They see it, feel it and live it. Their staff engagement scores and patient satisfaction scores demonstrate it. James patients tell nurses that they make a difference in their lives. Here is one example from a letter sent by a 16 James patient:

“The trauma of being told you have cancer is a very scary and fearful thing, but these people [16 James staff] do all they can to make it as pleasant and comfortable as possible … I don’t know how you managed to compile such a group of caring and compassionate people under one roof.”

• Nurses are using metrics such as the Professional Quality of Life Scale, the Connor-Davidson Resilience Scale, the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey, and patient satisfaction surveys to measure outcomes of these programs.

• OSUCCC – James James Nursing initiated a Care of Self Oversight Committee to look for gaps in resources and to develop a communication plan so staff can access and utilize the multitude of resources available at the OSUCCC – James to help maintain personal well-being.

Elizabeth Patnoe, RN, and the GU clinic patient library
Community Service

Columbus Free Clinic
The Columbus Free Clinic (CFC) provides patients with access to free, walk-in medical care every Thursday evening from 6-10 p.m. The CFC is operated by a steering committee consisting of second-year medical students from The Ohio State University College of Medicine and is supported by volunteer physicians, nurses and pharmacists. The number of patients who can receive care each week depends on the number of medical professionals who volunteer that evening.

Since June 2009, OSUCCC – James nurses have provided 2,500 hours of volunteer care at the Columbus Free Clinic. In FY16, more than 1,500 patients received care at the clinic.

Leukemia & Lymphoma Society Woman of the Year
Andrea Wert, BSN, RN, OCN, staff nurse on the Blood and Marrow Transplant Unit, was named the Leukemia & Lymphoma Society (LLS) Woman of the Year for raising the most money among female participants in the LLS annual Man & Woman of the Year campaign. Participants in this 10-week fundraising competition build teams to compete for the title of Man or Woman of the Year by raising funds for LLS blood cancer research in honor of local blood cancer survivors. Wert is pictured below (center, with corsage) with some of her co-workers at the LLS event.
LUNG FORCE Walk

The American Lung Association’s LUNG FORCE Walk was created to unite women to stand together against lung cancer and promote lung health. OSUCCC – James nurses participated by fundraising, walking and providing event attendees with information about lung diseases (including cancer), health promotion and smoking cessation. Funds raised at the event will benefit lung cancer research, public health promotion and advocacy.

Light the Night

Light the Night is a celebration of life and a fundraiser for the Leukemia and Lymphoma Society. Prior to the one-mile walk there is a ceremony, and OSUCCC – James nurses provide survivors with a fun gift. OSUCCC – James nurses raised over $17,000 for this event.
Leadership & Governance

The OSUCCC – James Shared Governance council model is based on the belief that decisions made closest to the point of care delivery will result in positive patient, staff and system outcomes.
FY16 Central Council Highlights

Our nursing governance model is implemented in part through hospitalwide central councils. Each council is a decision-making body with specific authority and responsibilities. Each council consists of nurses, administrators and other individuals necessary to the functioning of the council.

Development and Recognition Council

Council Chairs: Jessica Smith, BSN, RN, OCN
Heather O’Neal, BSN, RN, OCN

- Created and continually updates resource sheets on our website of internal and external awards, scholarships and national conferences to promote participation from staff at the OSUCCC – James.
- Reviewed nominations and selected eight individuals and two teams as recipients of the OSUCCC – James Compassionate Care Awards and 10 recipients of the Excellence Awards. The council held celebrations to honor the awardees.
- Continued to manage the OSUCCC – James Nursing Scholarships by reviewing applications and awarding education funds. The council also managed the Patricia A. DiNunzio Scholarship and Capital University tuition waivers. Twenty-one scholarships were awarded in FY16.
- Hosted the Development and Recognition Celebration to honor those who have had professional accomplishments in the last fiscal year, including certifications, clinical ladder promotions, degrees, poster or podium presentations, publications, scholarships, grants, special awards and a leadership role in a professional organization.

Innovation and Research Council

Council Chairs: Theresa Purcell, BSN, RN, OCN
Judith Garcia, MS, BSN, RN

- Provided monthly Continuing Education (CE) presentations to educate council members and OSUCCC – James nurses on the innovation and research process. To make these presentations more widely available, we also broadcast them via WebEx.
- Highlighted OSUCCC – James nurses who are involved in research by having them give a short presentation to council members at the end-of-the-year June wrap-up meeting.
- 54% of members have attended an Institutional Review Board meeting.
- 94% of members have completed the Collaborative Institutional Training Initiative Program.
Patient Care Council

Council Chairs: Karen Meade, BSN, RN, CPAN  
             Melissa Nelson, BSN, RN, OCN

- Collaborated with the Patient and Family Advisory Council and nursing leadership to increase hand-hygiene compliance.
- Worked with unit leadership, clinical nurse specialists and unit educators to determine central venous catheter (CVC) care interventions appropriate to specific units.
- Participated in quarterly National Database of Nursing Quality Indicators Skin Prevalence Days in November, February and May.
- Received monthly updates, data and trends from the OSUCCC – James Nursing Quality Department and provided feedback for improvement.

Unit Collaboration Council

Council Chairs: Kirsten Roblee, BSN, RN, OCN  
                Brittany Killen, BSN, RN, OCN

- Created a new chair toolkit for all current and incoming unit council chairs. The toolkit is stored on a jump drive and contains information and resources to help organize and run monthly meetings.
- Encouraged participation in the National Database of Nursing Quality Indicators RN satisfaction survey, resulting in 83% overall participation. Seventeen of 35 units had over 90% participation.
- Invited nursing leadership to monthly meetings for informal meet-and-greets that increase the visibility of our leadership team.
- Increased member attendance from 54% in FY15 to 85% in FY16.
Leadership and Governance

New Shared Governance Council Launched in October 2015
Since launching the enhanced structure, Governance Council meeting attendance increased from 64% to 82%.
OSUCCC – James nurses establish a therapeutic relationship with a patient and family and partner with them to develop an individualized plan of care.
(from left) Shannon Thompson, MS, RN, NEA-BC; Rachel Steele, BSN, RN, CCRN; and Leah Salyer, MS, RN, OCN.
Radiation Oncology Pediatric Program

OSUCCC – James nurses are proud of their successful Radiation Oncology (RadOnc) Pediatric Program. The department sees approximately 50 pediatric patients per year, ranging from 18 months to 21 years old. These patients have a series of treatments at the OSUCCC – James over a long period, which allows nursing staff to develop strong connections with patients and families. Their care requires meticulous coordination and collaboration with Nationwide Children’s Hospital (NCH) and all disciplines within the Radiation Oncology departments at the OSUCCC – James and NCH. RadOnc staff have developed strong relationships between the two hospitals.

Much of the physical component of the OSUCCC – James’ department is modeled after NCH’s, such as a pediatric waiting room complete with an interactive board that also extends into the exam room. Children can play at the board while they wait. A character of the patient’s choice—either a bunny, duck or frog activated by a small wrist band—follows them through their visit on the interactive boards. The children also receive a stuffed version of this animal to bring with them to their appointments. Additionally, the team has developed a coloring book, featuring the same characters, that models the patient experience and the physical department. Patients receive the book prior to treatment to help them and their family know what to expect during their visit.

The nursing staff caring for this patient population are Pediatric Advanced Life Support (PALS)-trained and have also received additional training at NCH. This team has no boundaries when creating what is needed for these children, celebrating the end-of-treatment success, or just doing something special to “make the day” of a child and family who can use the support. Staff have worked closely with former Ohio State football player A.J. Hawk to create Hawk’s Heroes, which includes a backpack, cape and an Ohio State hat that the children receive when they are completing their treatments.

This team balances pediatric and adult nursing care on a daily basis. They are able to hold a tiny hand and ease the hearts and minds of anxious parents. They have created a seamless experience between NCH and the OSUCCC – James for patients and families.
Pain Management Nurse of the Year and Pain Management Advanced Practice Nurse of the Year Award

Developing expertise in pain management was a huge focus in the past year. Starting in autumn of 2015, every unit conducted pain huddles (PUDDLES) to foster thinking about practices.

In the spring of 2016, nurses had their first Pain Resource Nurse (PRN) two-day training. The training was created by The James’ first-ever Pain Clinical Nurse Specialist (CNS), Lisa Blackburn, MS, RN, AOCNS.

Of the 54 nurses who attended, 40 were frontline staff and 14 were Advanced Practice Providers (APPs). A second PRN training was set for early 2017 with the goal of having a PRN nurse on every unit by the end of the fiscal year.

The inaugural Pain Nurse of the Year Award was given to Amira Hartman, BSN, RN, OCN, and the Advanced Practice Provider Award was given to Kim Frier, MSN, FNP-BC, ACHPN. They joined Lisa Blackburn in presenting a pain grand rounds later in the year.
ED – Improving Time to Treatment

OSUCCC – James nurses identified an opportunity to improve care of patients with a history of sickle cell disease who present to the Emergency Department in acute vaso-occlusive pain crisis. They formed a multidisciplinary group that included advocates from benign hematology, emergency medicine, pharmacy, nursing, education and quality.

They then utilized a multidisciplinary care coordination plan in Integrated Health Information Systems (IHIS) and now offer the first dose of pain medication via subcutaneous injection. Implemented in January 2015, this protocol decreased the average door-to-pain-medication time for this population from 178 minutes to 67 minutes in May 2016 and resulted in a median time of 47 minutes.

The OSUCCC – James Nursing team and multidisciplinary collaborators also recognized an opportunity to improve clinical outcomes for patients presenting with febrile neutropenia. Using the same standardized approach as with the sickle cell protocol, they decreased the mean and median time for administering antibiotics below benchmark and significantly decreased the mortality index for this patient population compared to prior years at The Ohio State University Wexner Medical Center and the OSUCCC – James, as well as against other academic medical centers and the cancer consortium.
NP Independent Visits

The OSUCCC – James has 270 Advanced Practice Providers (APPs), 126 of whom practice in outpatient clinics. These APPs work in both medical and surgical specialty practices devoted to cancer and include the following subspecialty clinics: Hematology and Transplant, Medical Oncology, Surgical Oncology, Thoracic Surgical Oncology, Plastic Surgery, Colorectal Surgery, Palliative Care, Radiation Oncology and Cancer Emergency Department.

The Hematology clinics include such subspecialty clinics as Stem Cell Transplantation, Acute Leukemia, Chronic Leukemia/Lymphoma and Myeloma. In Medical Oncology, subspecialty clinics include Breast Cancer, Gynecologic Cancers, Gastrointestinal Cancers, Genitourinary Cancers, Melanoma, Head and Neck Cancer, Brain and Spine Tumors, Neuroendocrine/Endocrine Tumors and Sarcomas.

Over the past several years the OSUCCC – James has experienced a rapid increase in the number of ambulatory oncology patients.

A new Advanced Practice Providers Ambulatory Model was created, which added independent post-hospital ill visits and survivorship visits while eliminating one MD clinic shared-visit day to the APP clinic templates.

Outcomes

In FY16 the OSUCCC – James had an overall increase of independent APP clinic visits of 15.4% compared to FY15. The number of APP visits, including all disease specialty clinics within the OSUCCC – James, increased from 43,135 independent visits in FY15 to 50,995 in FY16.

Since FY13 the number of independent Advanced Practice Provider (or APP) visits has increased by 61%.
Development & Recognition

We embrace commitment to lifelong learning to support growth and succession planning across the career life cycle of our staff.
Eleven individuals were selected and received Excellence Awards at a ceremony held May 13, 2016.

**Clinical Excellence Award**

Sue Burke, BSN, RN, CNOR  
Staff Development Coordinator, James Nursing Education

Thomas Chizmar, BSN, RN, OCN  
Staff Nurse, James Clinical Resource Unit

Celia Garr, BSN, RN, OCN  
Clinical Nurse, SSCBC Medical Oncology

Kristin Hill, BSN, RN, OCN  
Staff Nurse, 18 James

The Clinical Excellence Award is given to clinical staff who have shown exceptional performance and commitment to the OSUCCC – James mission, vision and values. These extraordinary individuals provide care that reflects superior clinical knowledge and compassion toward patients and families through personalized health care.

**Excellence in Service Award**

Emily Graham, RHIA, SSGB  
Senior Data Manager, Cancer Program Analytics

The Excellence in Service Award recognizes staff members who provide care or services that reflect high standards and sensitivity to the needs of patients, families and staff.
The Preceptor Excellence Award is given to professional staff who embrace new and experienced staff through precepting and education. Award recipients initiate open and supportive relations, serve as role models of professional behaviors and tailor instruction to the individual.

Mary Monge, BSN, RN, OCN
Staff Nurse, 17 James

Chase Stevens, BSN, RN, CPAN
Staff Nurse, ASU/PACU

The Excellence in Leadership Award is presented to transformational leaders who motivate and inspire others and serve as a resource, consultant and professional role model to staff and other leaders.

Miranda Gill, MSN, RN, NEA-BC
Associate Director, James Emergency Services

Diana McMahon, MSN, RN, OCN
Program Manager, Professional Practice

Robin Rosselet, DNP, RN, CNP
Director, Advanced Practice Professionals
Physician "Champion of Nursing"

We believe that excellence in the provision of nursing service is greatly enhanced by collaboration with our physicians. This award acknowledges a physician who, as a champion of nursing, consistently promotes and encourages nursing excellence and innovation.

John C. Byrd, MD
Professor and Director,
Division of Hematology

James Compassionate Care Awards

These awards recognize staff members from all roles for supporting the OSUCCC – James Nursing Mission: To provide personalized, compassionate, Relationship-Based Care to our patients and their families across the continuum of care.

Eight individuals and two teams were selected in FY16 to receive the James Compassionate Care Awards.

Autumn 2015
Judith Bader
Karolyn Meheran, BSN, RN, OCN

Winter 2015
Kim Daniels
Nitia Moseman
Martha Morehouse 4th floor staff:
Jennifer Lantz, RN
Janette Cole, RN
Phuong Huang, CNP
Janet Shafstall, RN
Kari Kendra, MD, PhD
Thomas Olencki, DO

Spring 2016
Ritu Salani, MD
Holly Cattrell, RN

Summer 2016
Andrea Linhart, BSN, RN, OCN
Haley Kreider, BSN, RN, OCN
OSUCCC – James Nursing Scholarship Recipients

James Nursing Scholarship Fund

Established to encourage and provide support for staff enrolled in academic nursing education programs, these scholarships are awarded annually through coordination of the Professional Development Council.

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Location</th>
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<tr>
<td>Cassie Bradford, BSN, RN</td>
<td>Staff Nurse</td>
<td>18 James</td>
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<tr>
<td>Nathan Braden, BSN, RN, OCN</td>
<td>Clinic Nurse</td>
<td>MMMP 10</td>
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<tr>
<td>Ashley DeBrosse, BSN, RN, OCN</td>
<td>Staff Nurse</td>
<td>5E Hem Clinic</td>
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<td>Devin Flood</td>
<td>PCA</td>
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<td>Doris Garnett, MS, RN, OCN</td>
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<td>Jordan Giesler</td>
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<td>Laureen Jones, BSN, RN, PCCN</td>
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<td>Lillian Kennedy</td>
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<td>BMT</td>
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<td>Olivia LeMaster, BSN, RN, OCN</td>
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<td>Claire McIntyre, MS, BSN, BA, RN, OCN</td>
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<td>Rhonda Nilsson, MSN, RN, ACM</td>
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<td>Katie Schuchter, BSN, RN, PCCN</td>
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<tr>
<td>Karen Summers, BS, BSN, RN</td>
<td>Staff Nurse</td>
<td>17 James</td>
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<tr>
<td>Amy Thomas, BSN, RN</td>
<td>Staff Nurse</td>
<td>16 James</td>
</tr>
<tr>
<td>Kelly Tomlinson-Pinkham, MSN, RN, OCN</td>
<td>Nurse Manager</td>
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</tr>
<tr>
<td>Amber Williams, BS, RN, OCN</td>
<td>Clinic Nurse</td>
<td>MMMP 11</td>
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</table>
Patricia A. DiNunzio Memorial Scholarship

An evening of fun and fashion unfolded at last year’s Runway to Awareness Fashion Show benefiting the Patricia A. DiNunzio Ovarian Cancer Fund. The event took place on Sept. 22, 2016, at The Ivory Room in Columbus.

The Patricia A. DiNunzio Memorial Scholarship is awarded annually to outstanding nursing staff members (RN or PCA) who care for cancer patients and are dedicated to cancer advocacy and family-centered principles. The 2016 recipient was Karen Meade, BSN, RN, CPAN.

In addition to the scholarship, the DiNunzio family also donated funds to the Gynecology Oncology (gyn-onc) practice at the OSUCCC – James. The department purchased a blanket warmer so gyn-onc patients and families can have warm blankets to use during their stay. The funds also helped to purchase a new TV in the lobby and an additional chemotherapy recliner.

OSUCCC – James Nursing staff take in the fun of the 6th Annual Runway to Awareness Fashion Show.
Student Nurse Professional Development Program

James Student Nurse Professional Development Program

Mission:
Educate and empower student nurses through innovative development opportunities in preparation for the transition to a professional nursing career.

Goals:
• Provide the opportunity for networking and mentorship.
• Increase knowledge of oncology diagnoses and treatment.
• Develop leadership and emotional intelligence skills.
• Assist in finding the best career fit.

From the September 2015 - May 2016 program, 18 of the 27 senior nursing students in the program were hired and began their professional nursing career at the OSUCCC – James, which is a 67% retention rate.

All student nurses who were active in the program since its inception have passed their NCLEX on the first attempt.
Advanced Practice Provider (APP) Fellowship

APP Fellowship Earns Accreditation With Distinction
The OSUCCC – James Oncology and Critical Care APP Fellowship supports advanced practice registered nurses as they develop core oncology knowledge that enables them to practice independently in any oncology setting while also having the opportunity to pursue a disease-specific area of focus.
We are proud of our program and thrilled to share that the OSUCCC – James Oncology and Critical Care APP Fellowship was accredited with distinction by The American Nurses Credentialing Center’s Commission on Accreditation as a practice transition program on Sept. 26, 2016.
We are the first oncology advanced practice fellowship to be accredited and the first advanced practice program to be accredited with distinction.

Nurse Residency

Vizient, previously the University HealthSystem Consortium, in partnership with the American Association of Colleges of Nursing (AACN), offers a one-year post-baccalaureate nurse residency program designed to help nurses transition into the acute care environment.
As a member of Vizient, the OSUCCC – James values the opportunity to participate in the Vizient/AACN Nurse Residency Program™. Each year, approximately 60 new graduate nurses complete the program led by Annette Sawman, MSN, RN, program manager.
Highlights from FY16:
• The OSUCCC – James program ranking by past participants rose from fifth to third nationally.
• Annette Sawman, MSN, RN, residency program manager, was ranked in the top five residency leaders in the nation.
• The OSUCCC – James program had 60 graduates from four cohorts.

Kevin Turner Chosen for the American Organization of Nurse Executives Nurse Manager Fellowship

A key component of the year-long professional development fellowship program is the completion of a capstone project by each fellow. The individual project focuses on an aspect of the learning framework: managing the business, leading the people or creating the leader within. Kevin’s capstone project is “Increased Utilization of Infusion Resources During Off Hours by Opening Services to Non-Traditional Partners.”

Kevin Turner, MSM-HCA, BSN, RN, NE-BC

Kevin Turner Chosen for the American Organization of Nurse Executives Nurse Manager Fellowship

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Kevin Turner, MSM-HCA, BSN, RN, NE-BC
Nursing Grand Rounds

The OSUCCC – James Nursing Grand Rounds are forums intended to bring educational opportunities to nursing staff in person or via WebEx. In addition, staff may access the presentation and earn continuing education hours once the video is posted on the OSUCCC – James Nursing Continuing Education website.

Investing in You
Grand Rounds / Continuing Education

<table>
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<th>Date/Time</th>
<th>Topic</th>
<th>Speaker</th>
<th>Total Attendance FY16 = 558</th>
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<tr>
<td>7/15</td>
<td>Emergency Management of Sickle Cell Pain Crisis</td>
<td>Deborah Hanes, MSN, RN, CNS, APRN</td>
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<tr>
<td></td>
<td></td>
<td>Amy E. Rettig, MSN, MALM, RN, ACNS-BC, PMHNP-BC, CBCN</td>
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<tr>
<td>8/15</td>
<td>Optimal Patient Safety: Does Your Patient Have VTE Prevention?</td>
<td>Patty Kinnaird, MS, RN, ACNS-BC, RN-BC</td>
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<tr>
<td>9/15</td>
<td>End of Life: Assessment and Intervention</td>
<td>Sharla Wells-Di Gregorio, PhD</td>
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<tr>
<td>11/15</td>
<td>Cancer-Related Fatigue</td>
<td>Alexis Covert, BSN, RN, OCN</td>
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<td>Candice Metzger, BSN, RN, OCN</td>
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<tr>
<td>12/15</td>
<td>Accreditation and Readiness</td>
<td>Nancy Colburn, MSN, RN, NEA-BC</td>
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<tr>
<td>1/16</td>
<td>Hot Topics: Communicable Diseases in the News</td>
<td>Justin Smyer, MPH, MLS (ASCP) CM, CIC</td>
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<tr>
<td>2/16</td>
<td>Nursing Ethics: Fostering Resilience</td>
<td>Kathy Thompson, MS, RN, PMHCNS-BC</td>
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<td></td>
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<td>Kenneth Yeager, PhD</td>
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<tr>
<td>3/16</td>
<td>Spiritual Care of Oncology Patients</td>
<td>Hanci Newberry, BCC, CPE</td>
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<td></td>
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<td>Imani Jones, BCC</td>
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<td>Kathy Mokos, BCC</td>
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<tr>
<td>4/16</td>
<td>Human Trafficking</td>
<td>Ruth Downing, MS, RN, CNP</td>
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<tr>
<td>4/16</td>
<td>Reconstructive Surgery in Breast Cancer</td>
<td>Susan Lamp, BSN, RN, CPSN</td>
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<td></td>
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<td>Holly Cattrell, RN</td>
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<tr>
<td>5/16</td>
<td>Highlights of 2016 ONS Congress</td>
<td>Karen Meade, BSN, RN, CPAN</td>
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<td>Heather Brom, MS, RN, CNP</td>
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<td>Elizabeth Pearson, BSN, RN, OCN</td>
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<td>Scholarship Recipients of the 2016 Phyllis Kaldor Hope &amp; Inspiration Tribute Fund</td>
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<tr>
<td>6/16</td>
<td>Improving Access for Diverse Patient Populations</td>
<td>Milly Valverde, MA, QMI</td>
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<tr>
<td>6/16</td>
<td>Skin Care and Skin Care Products</td>
<td>Jennifer Huffman, BSN, RN, CWOCN</td>
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<td></td>
<td></td>
<td>Connie Bohn, BSN, RN</td>
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In a recent educational needs assessment, oncologic emergencies came out as one of the top requests, so we made it a priority to address. The Oncologic Emergencies course is designed to help nursing staff and APPs (Advanced Practice Providers) more fully understand and deal with some common oncologic emergencies. Topics covered in this two-day course include sepsis, bleeding and thrombosis, cardiac tamponade, disseminated intravascular coagulation, hypersensitivity reactions, intracranial pressure, syndrome of inappropriate antidiuretic hormone, superior vena cava syndrome, tumor lysis syndrome and hypercalcemia of malignancy.

The first part of the day is spent in didactic lecture, then participants have the option of attending a simulation class. In the simulation, each group is given a report on its patient describing his or her symptoms. Using technology available in the simulation lab, the patient is programmed to show the signs and symptoms of a particular oncologic emergency. Participants view monitors and vital signs and assess the patient. They can ask questions, and APPs can discuss orders. Then they try to identify the oncologic emergency and the next course of action. Each group may participate in two different scenarios each day. At the end of the simulation, the faculty conducts a debrief session with the group.

Three two-day classes have been held to date. In those, there were 107 participants in the lectures and 59 in the simulations. Initially the course was planned to occur twice a year, but due to good response it will be offered three times with simulation and twice without simulation in 2017.
March of Dimes Ohio Nurse of the Year Finalists

The Third Annual March of Dimes Ohio Nurse of the Year Awards was a statewide event to recognize exceptional nurses, create awareness of professional excellence and promote the future of the nursing profession. Kathy Adams, BSN, RN, and Heather Cunningham, MS, RN, CNP, were among the finalists for this award.

(from left) Heather Cunningham, MS, RN, CNP and Kathy Adams, BSN, RN

Certification and Education

OSUCCC – James Nurses are well above the national average for Magnet Hospitals in terms of specialty certifications and baccalaureate degrees or higher in Nursing. Our goals are to increase these numbers by 1% each year and that 100% of eligible nursing directors and managers will hold a specialty certification by June 30, 2017.

<table>
<thead>
<tr>
<th>Percentage of OSUCCC – James Clinical Nurses with:</th>
<th>Percentage of OSUCCC – James Clinical Nurses with:</th>
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</thead>
<tbody>
<tr>
<td>Specialty Certification</td>
<td>Baccalaureate Degree or Higher in Nursing</td>
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<tr>
<td>%</td>
<td>%</td>
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<tr>
<td>22%</td>
<td>30%</td>
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<tr>
<td>33%</td>
<td>66%</td>
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<tr>
<td>57%</td>
<td>68%</td>
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<td>41%</td>
<td>72%</td>
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<td>50%</td>
<td>83%</td>
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<tr>
<td>52%</td>
<td>88%</td>
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<tr>
<td>National Magnet Hospital Average 37%</td>
<td>National Magnet Hospital Average 62%</td>
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(from left) Heather Cunningham, MS, RN, CNP and Kathy Adams, BSN, RN
<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Publication</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stephanie Antill, BNS, RN</td>
<td>Death With Dignity Provides Options for Patients at End of Life</td>
<td>ONS Connect</td>
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<tr>
<td>Nicole Bauchmire, BSN, RN, OCN</td>
<td>Impact of an Alert System on Quality Indicators in Patients With Acute Promyelocytic Leukemia</td>
<td>Clinical Journal of Oncology Nursing</td>
</tr>
<tr>
<td>Sarah Bender, MS, RN, CPN</td>
<td>Impact of an Alert System on Quality Indicators in Patients With Acute Promyelocytic Leukemia</td>
<td>Clinical Journal of Oncology Nursing</td>
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<tr>
<td>Danette Birkhimer, MS, RN, AOCNS</td>
<td>Endocrine Malignancies</td>
<td>Cancer Nursing Principles and Practice (8th edition)</td>
</tr>
<tr>
<td>Lisa Blackburn, MS, RN, AOCNS</td>
<td>Impact of an Alert System on Quality Indicators in Patients With Acute Promyelocytic Leukemia</td>
<td>Clinical Journal of Oncology Nursing</td>
</tr>
<tr>
<td>Kim Catania, MS, RN, AOCN</td>
<td>Improving Outcomes for Patients with Multiple Myeloma</td>
<td>American Nurse Today</td>
</tr>
<tr>
<td>Allison DeVilliers, MSN, RN, ACNS-BC</td>
<td>Hypersensitivity Reactions</td>
<td>Cancer Nursing Principles and Practice (8th edition)</td>
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<tr>
<td>Hollie Devine, MS, RN, CNP</td>
<td>New Agents in the Treatment of Multiple Myeloma</td>
<td>Journal of the Advanced Practitioner in Oncology</td>
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<tr>
<td>Jeanne Frentsos, MS, BSN, RN</td>
<td>Use of Videos as Supplemental Education Tools Across the Cancer Trajectory</td>
<td>Clinical Journal of Oncology Nursing</td>
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<tr>
<td>Rupa Ghosh-Berkebile, MS, RN, AOCNP</td>
<td>Sarcomas</td>
<td>Mosby's Oncology Nursing Advisor: A Comprehensive Guide to Clinical Practice</td>
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<tr>
<td>Kris Mathey, MS, RN, AOCNP</td>
<td>Stomach Cancer</td>
<td>Cancer Nursing Principles and Practice (8th edition)</td>
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<tr>
<td>Gretchen McNally, PhD, MSN, RN</td>
<td>Superior Vena Cava Syndrome</td>
<td>Cancer Nursing Principles and Practice (8th edition)</td>
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<tr>
<td>Mollie Moran, MSN, RN, AOCNP</td>
<td>Managing Infusion-Related Reactions for Patients With Chronic Lymphocytic Leukemia Receiving Obinutuzumab</td>
<td>Clinical Journal of Oncology Nursing</td>
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<tr>
<td>Colleen O'Leary, MSN, RN, AOCNS</td>
<td>Gastrointestinal, Genitourinary and Hepatic Toxicities</td>
<td>Advanced Oncology Nursing Certification Review and Resource Manual (2nd edition)</td>
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<tr>
<td>Colleen O'Leary, MSN, RN, AOCNS</td>
<td>Social Isolation, Cost Burdens High in Advanced Head and Neck Cancer: Nurse Perspective</td>
<td>Oncology Nursing News</td>
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<td>Colleen O'Leary, MSN, RN, AOCNS</td>
<td>Hypersensitivity Reactions</td>
<td>Cancer Nursing Principles and Practice (8th edition)</td>
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<td>Colleen O'Leary, MSN, RN, AOCNS</td>
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<td>Colleen O'Leary, MSN, RN, AOCNS</td>
<td>Nail Changes</td>
<td>Mosby's Oncology Nursing Advisor: A Comprehensive Guide to Clinical Practice</td>
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<td>Colleen O'Leary, MSN, RN, AOCNS</td>
<td>Ocular and Visual Changes</td>
<td>Mosby's Oncology Nursing Advisor: A Comprehensive Guide to Clinical Practice</td>
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<td>Lisa Parks, MS, RN, CNP</td>
<td>Gastrointestinal System Cancers</td>
<td>Mosby's Oncology Nursing Advisor: A Comprehensive Guide to Clinical Practice</td>
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<td>Lisa Parks, MS, RN, CNP</td>
<td>Surgical Therapy</td>
<td>Mosby's Oncology Nursing Advisor: A Comprehensive Guide to Clinical Practice</td>
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<tr>
<td>Scott Roberts, MS, BSN, RN</td>
<td>Impact of an Alert System on Quality Indicators in Patients with Acute Promyelocytic Leukemia</td>
<td>Clinical Journal of Oncology Nursing</td>
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<tr>
<td>Sherry Rosan, BSN, RN, OCN</td>
<td>Impact of an Alert System on Quality Indicators in Patients with Acute Promyelocytic Leukemia</td>
<td>Clinical Journal of Oncology Nursing</td>
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<tr>
<td>Jan Sirilla, DNP, RN, NE-BC</td>
<td>Moral Distress in Nurses Providing Direct Patient Care at an Academic Medical Center</td>
<td>Worldviews on Evidence-Based Nursing</td>
</tr>
<tr>
<td>Yahna Smith, MSN, RN, CNP</td>
<td>Stomach Cancer</td>
<td>Cancer Nursing Principles and Practice (8th edition)</td>
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<tr>
<td>Kelly Tomlinson-Pinkham, MSN, RN, OCN</td>
<td>Impact of an Alert System on Quality Indicators in Patients with Acute Promyelocytic Leukemia</td>
<td>Clinical Journal of Oncology Nursing</td>
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<tr>
<td>Lynn Weatherby, BSN, RN, OCN</td>
<td>Ovarian Cancer and Sex, Ovarian Cancer Surgery, Sex and Intimacy</td>
<td>CONQUER the patient voice</td>
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<tr>
<td>Janice Wilcox, DNP, RN, CNL</td>
<td>The Impact of Inter-Professional Simulation on Dietetic Student Perception of Communication, Decision-Making, Roles and Self-Efficacy</td>
<td>Topics in Clinical Nutrition</td>
</tr>
<tr>
<td>Presenters</td>
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<tr>
<td>Heather Brom, MS, RN, CNP</td>
<td>Ambulatory Care Utilization by Provider Type: A Baseline to the Patient Protection and Affordable Care Act</td>
<td>National Center for Health Statistics Conference</td>
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<tr>
<td>Miranda Naegle, BSN, RN, CEN Peg Gulker, MSN, RN, CEN Amy Rettig, MSN, RN, ACNS</td>
<td>You Want to Start When? Rapid Education Implementation</td>
<td>Emergency Nursing Association</td>
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<tr>
<td>Yu Kyoung Cho Junan Li Jiang Wang Yue Gao Douglas Sborov Misty Lamprecht, MS, RN, CNS Megan Jukich William Falk Larry J. Schaaf, PhD Ming Poi, PhD Craig C. Hofmeister, MD Mitch A. Phelps, PhD</td>
<td>Pharmacokinetic and Pharmacodynamic Modeling for Personalizing Melphalan Dosing in Multiple Myeloma Patients Receiving Autologous Transplant</td>
<td>American Association of Pharmaceutical Scientists</td>
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<td>Eric Adkins, MD, MSc Mark Moseley, MD, MHA Joseph Flynn, DO, MPH Thomas Tendrup, MD Jason Walsh MBA, BSN, RN Miranda Gill, MSN, RN Emily Graham, RHIA, SSGB Luca Delatore, MD</td>
<td>Opening an Integrated Cancer-Specific Emergency Department in a Tertiary Academic Hospital: Preliminary Analysis of Operation, Quality and Patient Populations</td>
<td>Oncologic Emergency Medicine Conference</td>
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<td>Payal Desai, MD Emily Graham, RHIA, SSGB Miranda Gill, MSN, RN Luca Delatore, MD Eric Adkins, MD</td>
<td>A Successful Model for Adult Emergency Medicine Protocol Implementation for Sickle Cell Disease</td>
<td>American Society of Hematology</td>
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<tr>
<td>Rupa Ghosh-Berkebile, MS, RN, AOCNP Amy Rettig, MSN, RN, ACNS Denise Schimming, MS, RN, CNP</td>
<td>Sarcoma Survivors: Impact of Advanced Practice Nurse Clinic on Discovery of Needs</td>
<td>Academy of Oncology Nurse and Patient Navigator</td>
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<tr>
<td>Janice Wilcox, DNP, RN, CNL</td>
<td>Interprofessional Multi-Patient Clinical Simulation Focused on Roles, Value and Communication</td>
<td>Collaborating Across Borders</td>
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<tr>
<td>Janice Wilcox, DNP, RN, CNL</td>
<td>Building Bridges: Education to Practice With Inter-Professional Simulation</td>
<td>National League of Nursing Education Summit</td>
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<tr>
<td>Annette Sawman, MSN, RN</td>
<td>In Adult Perioperative Surgical Patients Undergoing General Anesthesia, What Pre-Operative Fasting Guidelines Have The Best Patient Outcomes?</td>
<td>UHC/AACN Nurse Residency Program Annual Meeting</td>
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<tr>
<td>Robert Stillman, MA, BSN, RN, CPHIMS</td>
<td>Mychart Bedside: Ready for Primetime</td>
<td>2015 Epic User Group Meeting</td>
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## Oncology Nursing Society Congress Presentations

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<tr>
<th>Presenters</th>
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<tbody>
<tr>
<td>Erin Ferlet, MS, RN, OCN</td>
<td>A Unique and Comprehensive Approach to Training Oncology Nurses for Transition to a New Hospital</td>
<td>Podium</td>
</tr>
<tr>
<td>Kori Fenner, BSN, RN, OCN Amber Williams, RN, OCN Sarah Bryant, BSN, RN, OCN Judy Sherer, BSN, RN, OCN</td>
<td>Improving Press Ganey® Scores in the Areas of Home Care Instructions and Managing Chemotherapy Side Effects.</td>
<td>Podium</td>
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<tr>
<td>Kristina Mathey, MS, RN, AOCNP Heather Ratliff, MS, RN, CNP</td>
<td>It Takes a Village...Diagnosis and Management of the Esophageal Cancer Patient at an NCI-Designated Comprehensive Cancer Center (CCC)</td>
<td>Poster</td>
</tr>
<tr>
<td>Jill Schimmoeller, BSN, RN, OCN Cindy Nagel, MA, BSN, RN-BK Vickie Gloeckner, MS, BSN, RN Massa Nnadi, MSN, RN, CNL Miranda Naegele, BSN, RN, CEN Colleen O’Leary, MSN, RN, NACNS</td>
<td>Urgent Onboarding of New Nursing Staff After Expanding Patient Bed Capacity</td>
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<tr>
<td>Renee Shalvoy, BSN, RN, OCN Diana McMahon, MSN, RN, OCN</td>
<td>Safety First: Emergency Response in the Outpatient Oncology Clinic</td>
<td>Poster</td>
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<tr>
<td>Heather Brom, MS, RN, CNP</td>
<td>Customizing the Onboarding Process for Advanced Practice Providers</td>
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<tr>
<td>Alexis Covert, BSN, RN, OCN Candice Metzger, BSN, RN, OCN</td>
<td>Nursing Care of Cancer-Related Fatigue</td>
<td>Poster</td>
</tr>
<tr>
<td>Lindsay Radcliff, BSN, RN</td>
<td>You Can’t All Come at Once: Chemotherapy Volume Normalization</td>
<td>Poster</td>
</tr>
<tr>
<td>Allison DeVilliers, MSN, RN, ACNS-BC Lisa Parks, MS, RN, CNP</td>
<td>Advanced Practice Nurses Promoting Evidence-Based Practice in Surgical Oncology Nurses</td>
<td>Poster</td>
</tr>
<tr>
<td>Michelle Mullen, MBA, BSN, RN Penny Moore, MSN, RN, NEA-BC Kori Fenner, BSN, RN, OCN Sarah Bryant, BSN, RN, OCN</td>
<td>I’m Calling to Check on You: Implementing Chemotherapy Callbacks for New Chemotherapy Patients</td>
<td>Poster</td>
</tr>
<tr>
<td>Shelly Wade, BSN, RN, OCN Melanie Cunningham, BSN, RN, OCN Tamara Yanssens, BSN, RN, OCN Kayla Hill, BSN, RN, OCN Kevin Turner, MSM-HCA, RN, NE-BC</td>
<td>Improving the Infusion Schedule to Increase Patient and Nurse Satisfaction</td>
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<tr>
<td>Liz Arthur, MSN, RN, AOCNP Usha Menon, PhD, RN, CNP</td>
<td>Measure Development and Face Validity of a Self-Efficacy for Communicating About Sex Scale</td>
<td>Poster</td>
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</table>
OSUCCC – James Nurses Recognized at National and Local Levels for Contributions to Oncology Nursing

ONS Publishing Award
Marcia C. Liebman New Writer Excellence Award
Diana McMahon, MSN, RN, OCN, and Theresa Rudnitzki, MS, RN, ACNS-BC

Columbus Chapter ONS Scholarship Recipients
Greg Goodman, BSN, RN, OCN
Gretchen McNally, PhD, MSN, RN
Renee Shalvoy, BSN, RN
Amanda Spitler, BSN, RN, OCN

Columbus Chapter ONS Rookie of the Year
Amber Kurzan, BSN, RN,
Lindsay Riley, BSN, RN

ONS Foundation Congress Scholarship Recipients
Allison DeVillers, MSN, RN, OCN
Melissa Fox, BSN, RN, OCN
Barbara Paxson, RN, OCN
Lindsay Radcliff, BSN, RN
Monica Ralph, BSN, RN
Emily Rush, BSN, RN, OCN
Tiffany Stump, BSN, RN

ONS Foundation Chapter Emerging Chapter Leader Award
Erin Ferlet, MS, RN, OCN
Advanced Practice Providers Recognized for Top Patient Satisfaction Nationally

Three advanced practice providers from the OSUCCC – James were recognized for Top Patient Satisfaction nationally!

Maria Patterson, MS, RN, CNP
Allison Talley, MS, RN, CNP
Teresa Swank, PA-C

Distinguished Oncology Nurse Lectureship

The OSUCCC – James annually recognizes the accomplishments of a registered nurse who has had a positive impact on the professional practice of oncology nursing. Deborah Mayer, PhD, RN, AOCN, director of Cancer Survivorship, University of North Carolina Lineberger Comprehensive Cancer Center, was selected by the Clinical Practice Council for the 2015 Distinguished Oncology Nurse Lectureship. Dr. Mayer presented “Nursing Leadership in Improving Cancer Care: Survivorship Planning as an Exemplar” and met with several groups of nurses throughout her two-day visit.
Number of Clinical Ladder Nurses Continues to Rise

The OSUCCC – James Clinical Ladder Program promotes professional nursing practice by recognizing and rewarding experienced registered nurses who advance the OSUCCC – James Nursing Vision—to be world-class leaders in oncology nursing through excellence in patient care, education, evidence-based practice and nursing research—with their passion and expertise.

To date, more than 100 OSUCCC – James Clinical Ladder Nurses provide expert clinical care at the bedside and nursing leadership throughout the organization.

The following nurses received a Clinical Ladder promotion based on a professional portfolio:

**Clinical Ladder III**

<table>
<thead>
<tr>
<th>Name</th>
<th>Specialty</th>
<th>Unit</th>
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<tbody>
<tr>
<td>Samantha Boyer, BSN, RN, OCN</td>
<td></td>
<td>16 James</td>
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<tr>
<td>Katheryn (Michelle) Callihan,</td>
<td></td>
<td>JCRU</td>
</tr>
<tr>
<td>BSN, RN, OCN</td>
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<tr>
<td>Peggy Campbell, BSN, RN, CPAN</td>
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<td>ASU/PACU</td>
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<tr>
<td>Grace Chapman, BSN, RN, CBCN</td>
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<td>SSCBC Chemotherapy</td>
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<tr>
<td>Jennifer Clark, BSN, RN, OCN</td>
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<td>CTU</td>
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<tr>
<td>Laura Beth Cooke, BSN, RN, OCN</td>
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<td>14 James</td>
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<tr>
<td>Heather Crockett, BSN, RN, OCN</td>
<td></td>
<td>5 James</td>
</tr>
<tr>
<td>Molly DeStafanis, BSN, RN, OCN</td>
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<td>Emergency Department</td>
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<tr>
<td>Courtney Flockerzie (Berry),</td>
<td></td>
<td>17 James</td>
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<tr>
<td>BSN, RN, OCN</td>
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<tr>
<td>Amy Franczkowski, BSN, RN, OCN</td>
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<td>Christina Fry, BSN, RN, OCN</td>
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<tr>
<td>Rebecca Ganzon, BSN, RN, OCN</td>
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<td>Kiley Hilderbrandt, BSN, RN, OCN</td>
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<tr>
<td>Kristin Hill, BSN, RN, OCN</td>
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<td>18 James</td>
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<td>Lisa Karhoff, BSN, RN, OCN</td>
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<tr>
<td>Justin Kelly, BSN, RN, CCRN</td>
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<tr>
<td>Kaitlyn Kemmner, BSN, RN</td>
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<td>18 James</td>
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<tr>
<td>Sandra Kerins, BSN, RN</td>
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<td>JCRU</td>
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<tr>
<td>Olivia LeMaster, BSN, RN, OCN</td>
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<td>15 James</td>
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<td>Stephanie Lu-Hsu, BSN, RN, OCN</td>
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<tr>
<td>Erin Lustic (Grangaard), MSN, RN</td>
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<td>16 James</td>
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<tr>
<td>Michelle Maxwell, BSN, RN</td>
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<td>16 James</td>
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<tr>
<td>Mary Monge (Smith), BSN, RN, OCN</td>
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<td>17 James</td>
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<tr>
<td>Regina Moore, BSN, RN, CCRN</td>
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<td>JM ICU</td>
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Clinical Ladder IV
Elizabeth Allison, BSN, RN, CCRN  JCRU
Kayla Hill, BSN, RN, OCN  5 James Infusion
Jordan Lewis, BSN, RN, CCRN  JSICU
Karen Meade, BSN, RN, CPAN  ASU/PACU
Holly Smith, BSN, RN, OCN  Voice and Swallow Clinic

The OSUCCC – James Patient Care Resource Manager (PCRM) and Social Work Department
PCRM Clinical Ladder Recipients
Kathleen Bellamy, LISW, ACM  PCRM Level III
Jenny Bruno, BSN, RN, ACM  PCRM Level II
Kim Johnston, BSN, RN, CCM  PCRM Level II
Julie Rader, BSN, RN  PCRM Level III
Kris Seigneur, BSN, RN, OCN  PCRM Level III
Ashley Sica, MSN, RN  PCRM Level II
Angie Wolf-Erdlitz, BS, RN  PCRM Level III
Michelle Wunsch, BSN, RN  PCRM Level III
The annual Dr. Richard and Lynda Goldberg Award for Clinical Excellence recognizes one physician, one nurse and one staff member who have demonstrated outstanding commitment to clinical excellence and superb care for patients and their families. Each awardee receives $2,000 to support an educational activity, such as attending a meeting or taking a course. The 2016 recipients received their awards at an Oct. 24 reception in the Steven and Patricia Gabbe Conference Room (L045) in The James. The recipients are:

**Physician Award** – Kristen Ciombor, MD, is a medical oncologist who specializes in gastrointestinal (GI) cancers. She is an expert in her field, as well as a teacher, mentor and patient advocate. Ciombor is committed to providing her patients with the latest clinical trial opportunities and treatment options to manage their disease. She has built strong relationships with her GI peers, and her guidance has broadened the OSUCCC – James’ multimodality approach to care. Recognizing her dedication to the OSUCCC – James and to finding cures for cancer, her patients and families find comfort in knowing that she is not only helping to guide their cancer journey, but that she is part of it.

**Nurse Award** – Amanda (“Mandy”) Wagner, APN, Medical Oncology, is a dedicated clinician in the gastrointestinal oncology (GI) program. Her expertise and her willingness to assist in any clinic have been incredibly valuable during the transitions experienced by the GI team this year. She has assisted in the off-boarding of three physicians, and her commitment to providing personalized care has been helpful in transitioning patients to their new oncologist. She also helps provide patients with access to clinical trials, treatment options and detailed education. She has been described as the constant “go-to” person in the GI Clinic.

**Staff Member Award** – Latiqua Miller, PCA, Medical/Surgical Oncology, Colorectal, is a mentor and a valuable resource to the gastrointestinal (GI) team. She is a preceptor for all new staff and is viewed as an expert in managing the needs of all of the clinics. When not focused on patient needs, she is focused on safety; she played a key role in developing procedure manuals to ensure that safety is a priority in procedure areas at the OSUCCC – James. Miller is always looking for ways to improve clinic flow and increase patient satisfaction. Her interactions with patients are warm and caring, and she makes every effort to exceed their expectations.
Innovation & Research

Our belief is that discovery supports evidence-based practice, fosters innovative patient care through research and promotes professional development.
Nursing Study Leads to Change in Practice

Mucositis Prevention in Patients Receiving Melphalan Therapy

Study rationale
High-dose melphalan, a chemotherapy drug known to cause mucositis, is used as a preparative regimen for multiple myeloma patients who receive stem cell transplants. While the benefits of mucositis reduction are obvious based on literature and standards from both the Oncology Nursing Society and the Multinational Association of Supportive Care in Cancer, prolonged cryotherapy is a significant hardship for patients, related to prolonged duration of nausea and vomiting, headache, toothache and secondary chilling. No randomized controlled trial has sufficiently improved mucositis grade with adequate sample size and controlled statistics to modify the standard of care.

Research question and hypothesis
What is the maximum inpatient mucositis grade after using 120 versus 360 minutes standardized cryotherapy in patients with multiple myeloma undergoing autologous hematopoietic stem cell transplantation with single-dose melphalan as the conditioning regimen? The hypothesis was that those patients using the 120-minute regimen would not experience more severe mucositis than those receiving the programmatic standard 360 minutes.

Research team
Craig Hofmeister, MD, associate professor – Clinical Hematology
Misty Lamprecht, MS, RN, CNS, Blood and Marrow Transplant clinical nurse specialist
Karen Tackett, BSN, RN, OCN, staff nurse, Blood and Marrow Transplant Unit
Summary of key findings

This study showed that two hours of cryotherapy were just as effective as the previous standard of six hours of cryotherapy in preventing severe grade 3 or 4 mucositis associated with bolus-dose melphalan therapy. The findings of this study suggest that the standard of care could be decreased to two hours without causing harm to the patient. Based on these results, the OSUCCC – James Blood and Marrow Transplant program standard has been changed to two hours of cryotherapy administered with all bolus-dose melphalan. While the study enrolled only patients with multiple myeloma who received single-agent melphalan, this programmatic change has resulted in less cryotherapy for all patients receiving melphalan as part of their multiagent preparative regimens.
# James Nursing Research

<table>
<thead>
<tr>
<th>Study Name</th>
<th>Researchers</th>
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<tbody>
<tr>
<td>Workplace Wellness Intervention Study</td>
<td>Mary Fristad, PhD, MS, RN&lt;br&gt;Beth Steinberg, MS, RN&lt;br&gt;Diane Habash, PhD</td>
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<tr>
<td>Moral Distress in Nurses Providing Direct Patient Care at an Academic Medical Center</td>
<td>Janet Sirilla, DNP, MSN, RN, NE-BC&lt;br&gt;Esther Chipps, PhD, RN&lt;br&gt;Kathrynn Thompson, MS, RN, PMHCNS&lt;br&gt;Todd Yamokoski, MS, RN, ACNS-BC</td>
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<tr>
<td>The Effect of Aromatherapy on Insomnia and Other Common Cancer Patient Symptoms</td>
<td>Lisa Blackburn, MS, RN, AOCNS</td>
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<td>Advanced Practice Oncology Fellowship (APOF) Program</td>
<td>Heather Brom, MS, RN, CNP&lt;br&gt;Robin Rosselet, DNP, RN, CNP&lt;br&gt;Janine Overcash, PhD, RN, CNP&lt;br&gt;Cindy Byrd, MS, RN, CNP</td>
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<td>Developing an Epersonal Health Record for Delivery of Tobacco-Dependence Treatment to Oncology Patients Who Smoke</td>
<td>Kristine Browning, PhD, CNP, FAANP&lt;br&gt;Bernadette Melnyk, PhD, RN, CPNP/PMHNP</td>
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<td>OSUWMC APN Role Survey</td>
<td>Bernadette Melnyk, PhD, RN, CPNP/PMHNP&lt;br&gt;Heather Brom, MS, RN, CNP</td>
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<td>Self-Efficacy to Renegotiate Sex and Intimacy in Women Treated for Cancer</td>
<td>Elizabeth Arthur, MS, RN, AOCNP&lt;br&gt;Janine Overcash, PhD, RN, CNP&lt;br&gt;Kristine Browning, PhD, CNP, FAANP&lt;br&gt;Celia Wills, PhD, RN&lt;br&gt;Usha Menon, PhD, RN, FAAN</td>
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<td>The Benefits of Mind-body Movement in Cancer Survivors</td>
<td>Kristine Browning, PhD, CNP, FAANP&lt;br&gt;Janine Overcash, PhD, RN, CNP</td>
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<td>Extravasation-Measurement of a Nursing-Sensitive Quality Outcome for Ambulatory Oncology Nursing Practice</td>
<td>Kim Catania, MS, RN, CNS&lt;br&gt;Janine Overcash, PhD, RN, CNP</td>
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<tr>
<td>Interdisciplinary Education for Spiritual Care of Cancer Patients: A Program Evaluation</td>
<td>Janine Overcash, PhD, RN, CNP</td>
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<td>Tool to Engage Patients in Discharge (TEPID)</td>
<td>Julie Rader, BSN, RN&lt;br&gt;Lisa Graham, MSN, RN</td>
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<tr>
<td>DEFENS - Drug Exposure Feedback and Education for Nurses’ Safety: A Collaborative Study With the University of Michigan, Christopher Friese, PhD, RN, AOCN, FAAN, Principal Investigator</td>
<td>Penny Moore, MSN, RN, NEA-BC&lt;br&gt;Jodi Welsh, BSN, RN, OCN</td>
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Evidence-Based Practice

At the OSUCCC – James, we have developed a culture of using evidence-based practices (EBP) to provide care—a culture that is central to everything we do. Eight formal EBP projects and 21 residency projects are underway. In the past year, we added five new EBP mentors, giving us 22 across the OSUCCC – James. EBP mentors are also assigned to support the OSUCCC – James Nursing Central Governance Councils.

BEST Program

Very soon after consolidating some of our sickest Medical Intensive Care Unit (MICU) patients into one unit, we realized that our bedside staff were feeling stressed from the acuity of the patients and the frequent end-of-life situations.

Through the ingenuity of the staff and in collaboration with Ohio State’s Stress, Trauma and Resilience (STAR) program, we developed the Brief Emotional Support Therapy (BEST) program to help staff deal with their daily stress.

BEST is a peer-support program that offers staff the tools to better support each other, a key component of the professional practice model.

This program has been so successful that it is being expanded across the critical care department and, hopefully, throughout the OSUCCC – James and Ohio State Wexner Medical Center. To date, 100 staff representing 11 patient care units have completed the BEST training, reconfirming their commitment to caring for their colleagues.
Improving Response Time: Ringtone and Call Light Project

In response to patient and staff concerns, Sharon Steingass, MSN, RN, AOCN; Amanda Hrnicek, MBA; Karen Kuhns, MS, BSN, RN; Jennifer Conley, BSN, RN; and the staff of 18 James piloted the Ringtone and Call Light Project.

Staff provided feedback that the alerts to their Cisco phones all sounded the same and did not give them the ability to prioritize patient needs. Staff also identified the need for additional education and information on the nurse call system, how it interfaces with Connexall and how to use the Cisco phone.

Recognizing and responding to call light alerts is a major component of patient care, patient satisfaction and staff experience.

A team was formed, and six new ring tones with revised escalation pathways were piloted in three clinical units. Results were favorable, demonstrating an improvement in response times to the clinical alerts that were received to the Cisco phones.

During the pilot, nurses recognized that their educational needs and workflow variances directly impacted their response times. Nursing Communication Technology training was developed around four key components: the nurse call system, Connexall (secondary alert notification), phone functionality and Nurse Call 101 (recognizing, answering and responding to alerts). Call light pathways were standardized by adapting the night-shift workflow to 24 hours a day and changing the primary responder escalation for patient normal alarms to the assigned patient care assistant.

Call light response times for patient normal calls have been maintained at or below 45 seconds.

With the pilot’s success, nurses plan to roll out the nurse call pathway to other acute care units in upcoming months.

The responses from a Press Ganey survey showed favorable results:

During this hospital stay, was your call button answered as soon as you wanted?

In FY15, favorable response percentile was 72.

In FY16, favorable response percentile was 81, an 8% increase.

During this hospital stay, did you receive toileting as soon as you wanted?

In FY15, favorable response percentile was 67.

In FY16, favorable response percentile was 87, a 20% increase.

Innovation & Research

50
Professional Relationships

We partner with diverse members from all disciplines and departments to enhance safety, quality and service across the continuum of care.
2016 Oncology Nursing Month

To celebrate Nurses Week, staff submitted T-shirt design ideas. The Recognition Committee presented numerous options to the Unit Collaboration Council, which selected the winning design. The contest and design were a big hit. T-shirts with the winning design (pictured here) were sold with proceeds exceeding $1,100 donated to the Phyllis Kaldor Hope and Inspiration Tribute Fund. The winning design was submitted by Tammy Hughes, BSN, RN, 8th floor clinic in the Martha Morehouse Medical Plaza. Tammy’s unit council also received a portion of the proceeds in recognition of her creative design.

Oncology Nurses Month Calendar of Events

Wednesday May 4th
Open Forums with Kris Kipp
Martha Morehouse Medical Pavilion: 11:30a-12:30pm

Thursday May 5th
Open Forums with Kris Kipp
L035: 8am & 2pm

Friday May 6th
Open Forums with Kris Kipp
JamesCare East: 07:30a-08:30am

Week of May 9-13:
Wear your James Nursing T-Shirt

Monday May 9th
OSUNO Nurses Week Event
Ross Auditorium: 07:00am-8:00pm
Shoe and Scrub Sale (payroll deduct and discount available)
Doan Hall (outside Cheryl’s Cookies): 07:00am-7:00pm
CE event: Balancing your World: Tips on How to Organize an Abundant Life Presented by Shelley Meyer, MS, RN, CNS
L035: 12:00pm-1:00pm
Blessing of the Hands Rounding: Various times @ Martha Morehouse

Tuesday May 10th:
Shoe and Scrub Sale (payroll deduct and discount available)
Doan Hall (outside Cheryl’s Cookies): 07:00am-7:00pm
CE Event: Minding your P’s and Q’s in Social Media Present by Janice Lanier, JD, RN
Ross Auditorium: 08:00am (meets the requirements for Category A Law)
Lablast Fitness Class: B050: 12:00pm-12:30pm
Lablast Fitness Class with Louis Van Amstel: Wexner Medical Center Plaza: 7:30pm
*In the event of inclement weather, location will be moved to the Harding Gym*

Wednesday May 11th:
Lablast Fitness Class: 06:00am-11:00pm- Ross Auditorium Lobby
Lablast Fitness Class: 12:00pm-12:30pm-Ross Auditorium
Nursing Grand Rounds: Highlights of 2016 ONS Congress L045: 12:00pm-1:00pm
Blessing of the Hands Rounding: Various times @ SSCBC

Thursday May 12th:
Sunrise with Hope and Blessing of the Hands Statue of Hope: 06:00am-08:00am (West side of forecourt in front of the new James)
Shoe and Scrub Sale: Doan Hall (outside Cheryl’s Cookies): 07:00am-7:00pm
Blessing of the Hands Rounding: Various times throughout The James
Staff Blessing: The James Grand Staircase: 8:30pm-9:30pm

Friday May 13th
Excellence Awards Ceremony
BRT 115: 1:00pm-3:00pm
Shoe and Scrub Sale (payroll deduct and discount available) L050: 07:30am-6:00pm

Sunday May 15th
White Cap Nurse 5K Run/Walk: The Ohio State University @ 08:30am

Leadership Rounds:
Our James Leaders will be rounding throughout all of our Ambulatory sites and Inpatient Units at various times during the month of May in recognition of the fabulous work done at The James everyday
Peer Feedback – Peer Review Pilot

The peer feedback tool was revised in 2016. It continues to utilize Ohio State Wexner Medical Center’s core competencies and is now aligned with the OSUCCC – James’ Relationship-Based Care (RBC) principles. Staff were educated about peer feedback and the benefits of this process. Peer feedback is to be completed annually and should be used to set personal professional goals.

Peer Review pilots were conducted on James 21, James 18 and at Martha Morehouse Medical Plaza, floor 11. The pilots were developed by the units and used paper and electronic formats. The peer review process will be refined to enhance consistency, knowledge, skills and understanding of the process among all nursing titles in the organization. All nursing units are set to initiate a peer-review project by the end of FY17.

20 James Rounding

A great example of interdepartmental collaboration is a rounding project taking place on the 20th floor of The James. This project was born out of concern from the Patient Experience Steering Committee regarding communication scores. The nurses and the gynecology and urology medical team colleagues have established early-morning rounds to enhance team communication.
Ambulatory Services

Ambulatory services are growing nationwide and now represent significantly more business for hospitals. At the OSUCCC – James, ambulatory services constitute more than 50 percent of our business. The ambulatory setting includes such services as patient follow-up, minor procedures and chronic disease management.

Ambulatory Care Model:

Three care projects are underway to emphasize and build our ambulatory care services. One project is the continued support and additional staffing of the patient care resource manager (PCRM) in our clinical setting. The PCRM provides comprehensive clinical case management for intricate patient populations using the nursing process. Lisa Graham, who leads the group with her team of 35 registered nurses (RNs), provides valuable service across numerous service lines in the ambulatory setting. Her team continues to expand the PCRM role and influences the ambulatory setting with the most recent integration of PCRMs in the thoracic and neuro-oncology areas. In the future, additional support will be added in the genitourinary (GU) service line.

Another project involves the clinic RN workgroup, which consists of frontline staff and leaders who are defining the roles and responsibilities of the clinic nurse title. The goals of this group are to develop common language across multiple service lines, create greater clarity of expectations and support nursing practices at the highest level.

The third project involves the work of Sharon Steingass, MSN, RN, AOCN, who is leading an effort in the emerging specialty of telehealth. An opportunity arises for the OSUCCC – James to establish an in-house after-hours telephone call center staffed exclusively by oncology nurses. Over 1,000 calls per month are being tracked and handled by an outside vendor during “off hours.” Steingass and her team are creating guidelines for clinical call management and a training program for the call center.

Several new and exciting projects are in progress in ambulatory nursing at the OSUCCC – James. The outcomes will allow our nurses to practice at the top of their licenses and deliver enhanced care to the patients we serve.
OSUCCC – James Nurses Looking Ahead to 2017

Central Focus
Develop and refine programming to support oncology nurse resiliency

Innovation and Research
Disseminate OSUCCC – James nursing research to both internal and external audiences

Professional Relationships
Promote interprofessional relationships to enhance safety, quality and service across the continuum of care

Patient Care
Ensure that all patients engage in creating their comprehensive plan of care, which will transcend the care continuum

Development and Recognition
Recognize OSUCCC – James staff for their clinical expertise, service and leadership
CREATING A CANCER-FREE WORLD, ONE PERSON, ONE DISCOVERY AT A TIME.

The James

The Ohio State University
Wexner Medical Center

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